



Personal/Individual Owner Account

Can have one or multiple pets registered to a single Owner Account

Can register a New Pet to the Owner Account

Can see a list of pets registered to the Owner Account

Can file a Lost Pet Report for pet registered to the Owner Account

Can Print Free Lost Pet Posters

Can export Lost Pet Posting for Facebook and Twitter

Can generate a Microchip Certificate for pets registered to the Owner Account

Can change the owner for pets registered to the Owner Account for a fee of \$19.99

(An Owner's Account is frequently used by Shelters and Rescues as a temporary repository (**parking lot**) for pets awaiting adoption. Once the pets are adopted the Shelter or Rescue will use the Professional Account to transfer the pet to the adopter's Owner Account and remain as the pet's Guardian. **The email address must be different than the email used for the professional account**)

Professional Shelter/Rescue Account

Cannot have pets registered to a Professional Account

A Professional Account has the ability to be assigned to pets as the Guardian. This cannot be removed by the pet owner

As the Guardian the Professional Account receives the same Lost and Found pet notifications as the pet owner(s). Your organization IS alerted along with the pet owner on record

Can see a list of pets which have the Professional Account as the Guardian

Can see a list of Owners for pets which have the Professional Account as the Guardian

Can see a list of Lost Pets for pets which have the Professional Account as the Guardian

Can register a New Pet to an Owner Account

Can transfer a pet from one owner to another if they are the Guardian **at no charge (can transfer to a new owner even if they are NOT the guardian i.e if you get a prepaid chip in from a shelter or another rescue)**

Can file a Lost Pet Report for pet registered to the Owner Account

Can register multiple pets to a single or multiple Owner Accounts via Mass Import