

**Vietnam National University Ho Chi Minh City**

**Ho Chi Minh City of Technology**

**Computer Science and Engineering Faculty**



# **SOFTWARE ENGINEERING**

## **ASSIGNMENT 3**

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**Group 4**

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# Contents

<b>PART 1: ASSIGNMENT 1 .....</b>	<b>6</b>
<b>1. Introduction (Group work) .....</b>	<b>6</b>
1.1. Purposes .....	6
1.2. Definitions .....	6
1.3. Overview .....	6
<b>2. Overall Description (Group work) .....</b>	<b>6</b>
2.1. System Use Case Diagram .....	6
2.2. System Context Diagram .....	9
<b>3. Functional Requirement Specifications (Group work) .....</b>	<b>9</b>
<b>3.1. Room Information and Schedule .....</b>	<b>9</b>
3.1.1. Search room for information .....	9
3.1.2. Search room for booking .....	9
3.1.3. Book room .....	9
3.1.4. Cancel room .....	10
3.1.5. Modify room .....	10
3.1.6. Review booking .....	10
3.1.7. Confirm by email .....	10
3.1.8. Remind by email .....	10
3.1.9. Campus map .....	10
3.1.10. Recommend room .....	10
3.1.11. Search Lecturer .....	10
3.1.12. Borrow Babratory .....	10

<b>3.2. Electrical Automation System</b>	<b>11</b>
3.2.1. Turn on automatically	11
3.2.2. Turn off automatically	11
3.2.3. Alert not functional	11
3.2.4. Alarm automatically	11
<b>3.3. Security Staff</b>	<b>11</b>
3.3.1. Search for electrical devices	11
3.3.2. Search for active room	11
3.3.3. Control electrical devices remotely	11
3.3.4. Control electrical devices in-person	11
3.3.5. Monitor camera	11
3.3.6. Enter the campus	12
<b>3.4. Sensor and Camera System</b>	<b>12</b>
3.4.1. Check number of people	12
3.4.2. Automatically control the light	12
3.4.3. Alert detecting human	12
3.4.4. Detect fire	12
<b>3.5. SOS Alert</b>	<b>12</b>
<b>3.6. Statistical and Reporting System</b>	<b>12</b>
3.6.1. View electrical usage	12
3.6.2. View room usage	12
3.6.3. Automatically send report	12
3.6.4. User feedback	13

<b>4. Non-Functional Requirements Specification (Group and Individual work)</b>	<b>13</b>
<b>4.1. Group work – Non-Functional Requirements Specification</b>	<b>13</b>
4.1.1. Efficiency requirements	13
4.1.2. Regulatory	14
4.1.3. Usability	14
4.1.4. Reliability	14
4.1.5. Confidentiality	14
4.1.6. Survivability	15
<b>4.2. Individual – Other Non-Functional Requirements</b>	<b>16</b>
4.2.1. Efficiency requirements	16
4.2.2. Regulatory	16
4.2.3. Usability	16
<b>5. Use-case in detailed (Individual work)</b>	<b>17</b>
<b>5.1. Search Room Information</b>	<b>17</b>
5.1.1. Context Model	17
5.1.2. Use-case Diagram	17
5.1.3. Use-case Scenario Tabular	18
5.1.4. Non-functional Requirements	19
<b>5.2. Search Room for Booking</b>	<b>19</b>
5.2.1. Context Model	19
5.2.2. Use-case Diagram	19
5.2.3. Use-case Scenario Tabular	20
5.2.4. Non-functional Requirements	21

<b>5.3. Cancel Booking</b> .....	<b>22</b>
5.3.1. Context Model .....	22
5.3.2. Use-case Diagram.....	22
5.3.3. Use-case Scenario Tabular .....	23
5.3.4. Non-functional Requirements.....	23
<b>5.4. Modify Booking</b> .....	<b>24</b>
5.4.1. Context Model .....	24
5.4.2. Use-case Diagram .....	24
5.4.3. Use-case Scenario Tabular .....	25
5.4.4. Non-functional Requirements.....	26
<b>6. Other non-interactive functional requirement (individual)</b> .....	<b>27</b>
<b>PART 2: ASSIGNMENT 2</b> .....	<b>28</b>
<b>1. Sequence Diagram</b> .....	<b>28</b>
1.1. Search Room Information.....	28
1.2. Search Room for Booking.....	29
1.3. Cancel Booking .....	30
1.4. Modify Booking.....	31
<b>2. State Diagram for a Class Room</b> .....	<b>32</b>
2.1. State-Chart Diagram.....	32
2.2. States and stimuli for the Class Room.....	32
<b>3. Activity Diagram</b> .....	<b>33</b>
3.1. Activity Diagram for Search Room processing .....	33
3.2. Activity Diagram for Enter Information to book room processing .....	35

3.3. Activity Diagram for Modify Booking processing .....	37
PART 3: ASSIGNMENT 3 .....	39
1. System Deployment View .....	39
2. Development View .....	40
3. Conclusions .....	41
4. Group list .....	41

## PART 1: ASSIGNMENT 1

### 1. Introduction (Group work)

#### 1.1. Purposes

The purpose of this report is specifying a Smart Campus System (SCAMS) in detail including system design, features, methods and operation of the system and how the system interacts with variety range of users such as lecturers, students, security staffs,guesses. The system is expected to make the university smart.

#### 1.2. Definitions

SCAMS: Smart Campus System

#### 1.3. Overview

- Section 1: Group work - Introduction to the SCAMS
- Section 2: Group work - Overall description of the SCAMS
- Section 3: Group work and individual work - Functional requirements
- Section 4: Group work and individual work - Non-Functional requirements
- Section 5: Individual - Use-case detail/scenario for use-case the student is in-charged
- Section 6: Individual - Non-interactive functional requirements
- Section 7: Individual – Conclusion
- Section 8: Group list

### 2. Overall Description (Group work)

#### 2.1. System Use Case Diagram

The SCAMS system includes/connects to the following components:

- **Room Information and Schedule:** connects Room Management Service

(ROMS) of the university to fetch room data, book and modify room for different purposes.

- **IoT system:** connects to the IoT system of the university to view information, control electrical devices.
- **User Database System:** connects to the User Database System of the university to fetch user information and verify user.
- **Infrastructure Database:** connects to the Infrastructure Database of the university to fetch infrastructure and facility information .
- **AI service:** connects to the external AI service for detecting human.
- **Emailing System:** connects to the external email service to send email automatically to users and other stakeholders.
- **End User Interface System:** includes a system of interfaces for end user on different platforms.
- **Statistics and Reports System:** includes a systems of statistics and reports for different purposes.

End-users of SCAMS system:

- *Lecturers*
- *Security Staffs*
- *Office Staffs*
- *Students*
- *Guests*
- *Board of Rectors*
- *System Administrators*



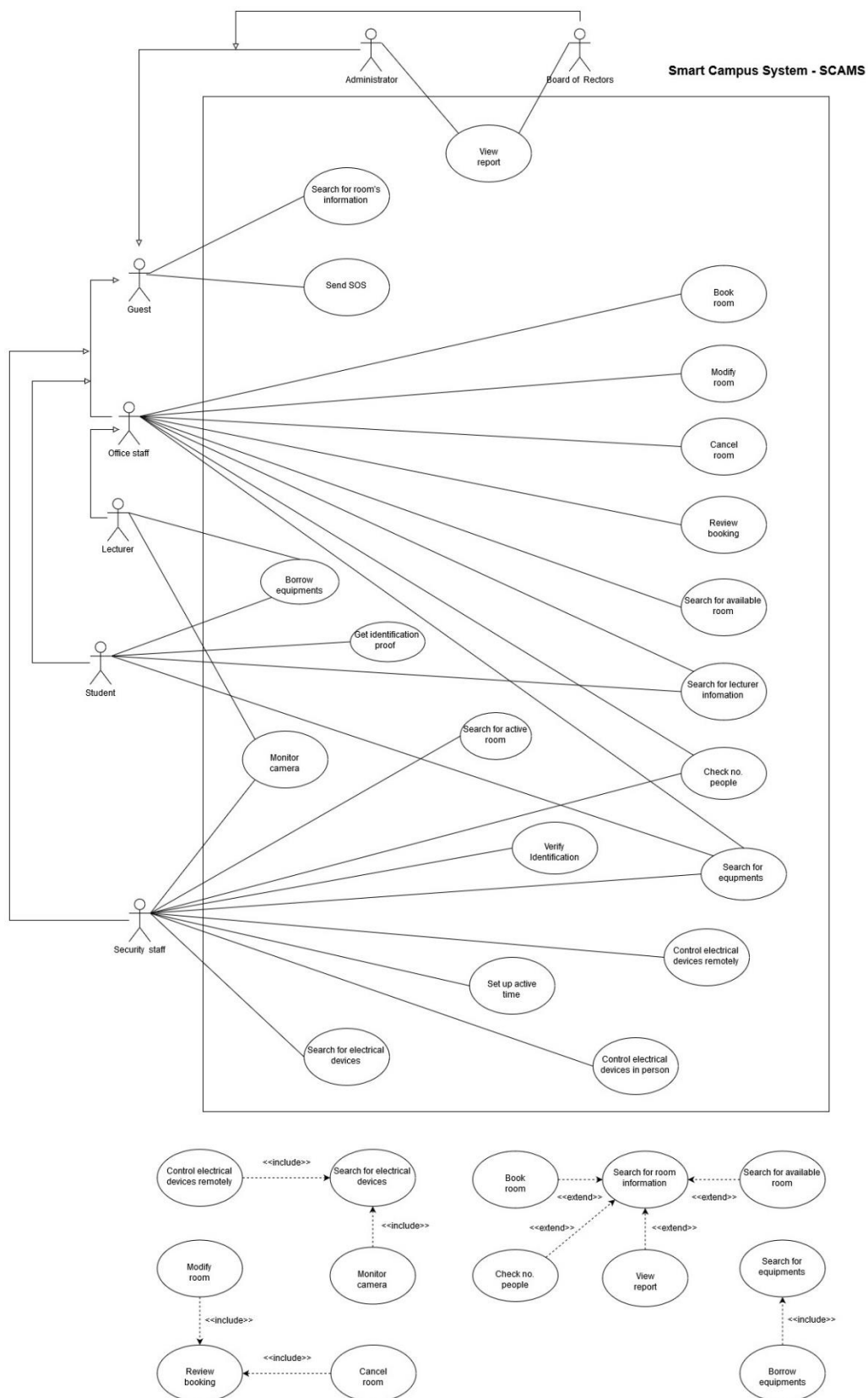


Figure 1.1: System Use-case Diagram For Smart Campus System (SCAMS)

## 2.2. System Context Diagram

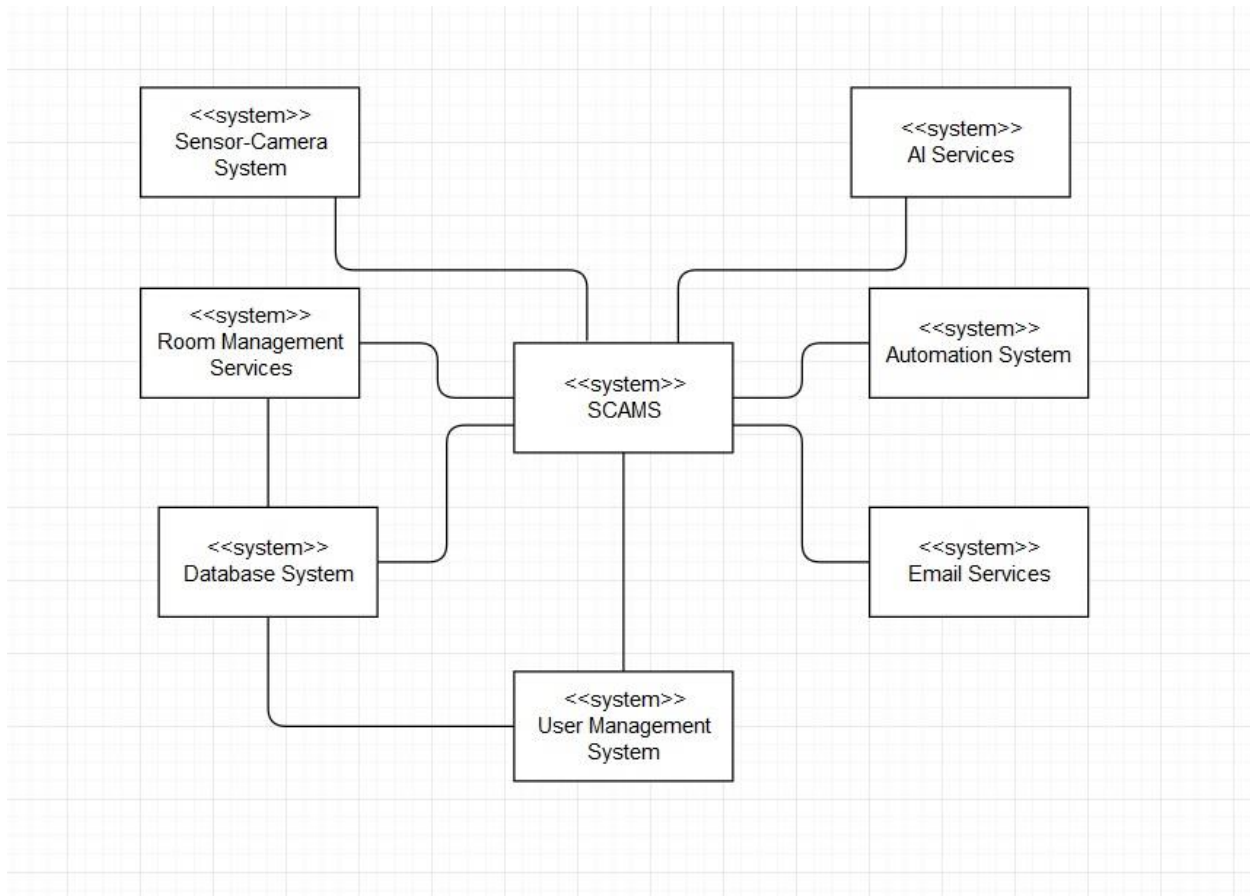


Figure 1.2: Context-model Diagram

## 3. Functional Requirement Specifications (Group work)

### 3.1. Room Information and Schedule

#### 3.1.1. Search room for information

All users can search for room information (available or not, capacity, current lecture/event information, direction to the room) using date, building, room number.

#### 3.1.2. Search room for booking

Lecturers and office staff can search room to see its information (available or not, capacity) for booking purpose, using search criteria: date, building, room number.

#### 3.1.3. Book room

Lecturers and office staff can book a room in one or more class periods for different purposes (teaching, event).

#### 3.1.4. Cancel room

Lecturers and office staff can cancel a room they booked if they change their schedule.

#### 3.1.5. Modify room

Lecturers and office staff can modify a room they booked if they change their schedule.

#### 3.1.6. Review booking

Lecturers and office staff can review all of their booked rooms on the application

#### 3.1.7. Confirm by email

Email will be sent to the lecturer/office staff email address when he/she finished booking/modify/canceling room.

#### 3.1.8. Remind by email

User (lecturer & office staff) will receive a reminder of his/her booked room's information & schedule before the lecture.

#### 3.1.9. Campus map

User can open the whole campus map on the application.

#### 3.1.10. Recommend room

The system recommend lecturer the suitable room for them.

#### 3.1.11. Search Lecturer

Lecturers, Students, Office Staff and Security Staff can search for lecturers information.

#### 3.1.12. Borrow Laboratory

User can register for borrowing laboratory equipment.

### 3.2. Electrical Automation System

#### 3.2.1. Turn on automatically

The doors and its electrical (lights, fans) devices will be turned on automatically before the lecture if they are off.

#### 3.2.2. Turn off automatically

Electrical devices will be turned off and doors will be closed after the end of lecture & after the last person left the room if there are no next lecture in the same room.

#### 3.2.3. Alert not functional

An alert will be sent to the security staff if doors the automation system is function properly (not on or of as it has to be).

#### 3.2.4. Alarm automatically

The sound will be alarmed at if there is still some person in the room after the closed hour of the university.

### 3.3. Security Staff

#### 3.3.1. Search for electrical devices

Security staff can search for electrical devices by room's ID, building's ID.

#### 3.3.2. Search for active room

Security can search for rooms in the campus which is still in active after the closed hour.

#### 3.3.3. Control electrical devices remotely

Security staff can control electrical devices using the application.

#### 3.3.4. Control electrical devices in-person

Security staff use code on the system to access control panel attached on each room, corridor, building to control in-person.

#### 3.3.5. Monitor camera

User (security staff) can monitor rooms, corridor and building using camera.

### 3.3.6. Enter the campus

User can use the changeable QR code provided by the system to verify identification in order to enter the campus instead of using the ID card

## 3.4. Sensor and Camera System

### 3.4.1. Check number of people

User can check for the number of people in the classroom currently.

### 3.4.2. Automatically control the light

The lights in corridors can be turned on/off automatically based on human detecting system.

### 3.4.3. Alert detecting human

The system can send an alert to the security staff in case of detecting human.

### 3.4.4. Detect fire

The system is able to detect fire based on a system of sensor detecting smoke and fire.

## 3.5. SOS Alert

User can send SOS alert to every user in the campus if he/she is in danger.

## 3.6. Statistical and Reporting System

### 3.6.1. View electrical usage

System Administrators and Board of Rectors can view reports on the usage of electrical devices.

### 3.6.2. View room usage

System Administrators and Board of Rectors can view reports on the usage of electrical devices in a period of time.

### 3.6.3. Automatically send report

A monthly report will be generated and sent automatically to the System Administrators and the Board of Rectors via email.

#### 3.6.4. User feedback

Any user can provide information and suggestions about the use of electrical devices to the System Administrators using the reporting box.

## 4. Non-Functional Requirements Specification (Group and Individual work)

### 4.1. Group work - Non-Functional Requirements Specification

#### 4.1.1. Efficiency requirements

- Response Time:
  - The maximum start up time of the system is 2 seconds
  - The maximum react time of the system for a particular job is 2 seconds.
  - The maximum receiving search result time is 4 seconds.
  - The doors and its electrical (lights, fans) devices will be turned on automatically 15 minutes before the lecture if they are off.
  - Electrical devices will be turned off and doors will be closed immediately after the end of lecture & after the last person left the room if there are no next lecture in the same room.
  - Report for System Administrator and Board of Rectors will be generated before 5pm on the last working day of the month.
  - The maximum interaction for each activity (searching, booking, cancelling, modifying, monitoring, SOS messaging, report retrieving) is 2.
- Space:
  - At least 20 percent of the processor capacity and storage space available to the system shall be unused at normal load seasonal periods.
- Performance:

- At least 80 percent of the request must be successful in 1 minute.

#### 4.1.2. Regulatory

- The system shall not affect other system while using shared resources.

#### 4.1.3. Usability

- User Interface:
  - The interface must be available in English and Vietnamese.
  - The theme color of interface shall be blue (Color Hex #1384d4).
- Learnability:
  - The product shall be able to used by adult members (age 18 to 60) without training.
  - The product shall be self-explanatory for whom encounter it the first time.

#### 4.1.4. Reliability

- Readiness:
  - The system shall be at least 99 percent available everyday, maintenance is not included.
  - Unless the system is non-operational, the system shall send a user an email informing them that the system is unavailable.
- Fault tolerance:
  - The system should ensure operation in case of errors.
- Resilience:
  - The system should recover operation in at most 3 hours in case of incidents.

#### 4.1.5. Confidentiality

- Security:

- The system should provide multi-layer security for accessing management tools.
- Integrity:
  - Username and password of users should be encrypted.
- Authentication:
  - The system should provide two-factor authentication.
  - The system should authenticate by a sequence of 4 numbers (PIN) besides password.

#### 4.1.6. Survivability

- Analytical ability:
  - The system should be able to identify issues itself and provide reports.
- Modifiability:
  - In source code, function calls shall not be nested more than two levels deep.
  - A junior developer who has at least 6 months of experience programming should be able to add a new feature, including code modifications and testing.
- Adaptation ability:
  - The system can operate on several platforms: web and mobile.
  - The system should display on different resolution based on devices.
  - The system must be able to interface with any HTML (HyperText Markup Language) browser.
- Installability:
  - The system should be installed easily and automatically.
  - The installation time must be within 5 minutes.



- When a new version of the main system is released, it shall be possible to upgrade to it from any previous version.

#### **4.2. Individual – Other Non-Functional Requirements**

##### **4.2.1. Efficiency requirements**

- User (lecturer) will receive a reminder of his/her booked room's information & schedule before 5pm the previous day.
- Email will be sent to the user's email address when he/she finished booking/modify/canceling room within 5 seconds.
- The response time of electrical devices for automatically or manually command is less than 2 seconds.
- The system must be able to accommodate up to 400 simultaneous users during the peak load period.
- The system must process a notification (SOS message, alert, fire detection) in maximum 1 second, and up to 100 notifications in no more than 15 seconds.

##### **4.2.2. Regulatory**

- The system must guarantee that external systems access such as ROMS shall not be overlap.

##### **4.2.3. Usability**

- The theme color of interface shall be blue (Color Hex #1384d4).
- The product shall be self-explanatory for whom encounter it the first time.

## 5. Use-case in detailed (Individual work)

### 5.1. Search Room Information

#### 5.1.1. Context Model

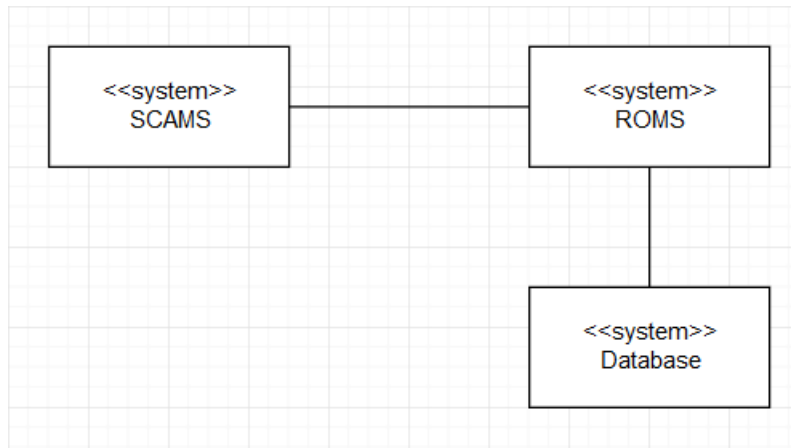


Figure 1.3: Context Model for Search Room Information Use-case

#### 5.1.2. Use-case Diagram

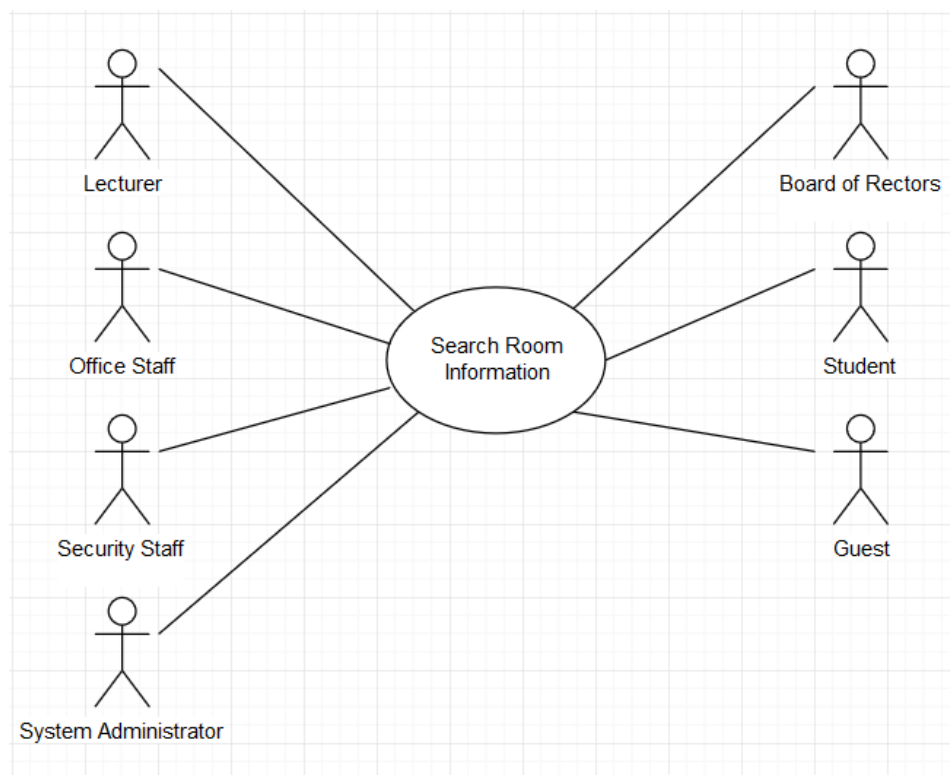


Figure 1.4: Use-case Diagram for Search Room Information

## 5.1.3. Use-case Scenario Tabular

Use case name	Search Room Information
Actor	User (Security Staff, Lecturer, Office Staff, System Administrator, Board of Rectors, Student, Guest)
Description	User can search for room information
Preconditions	User logged in into SCAMS application
Triggers	None
Normal Flow	<ol style="list-style-type: none"> <li>1. User selects “Search” on SCAMS home page</li> <li>2. System represents a search panel with multiple filters (date) and (building, room number). Date and building must be filled</li> <li>3. User selects date, building and room number filters</li> <li>4. System represents a page with the room’s usage timetable and capacity</li> <li>5. User chooses each lecture/event</li> <li>6. System represent a pop up box giving the lecture/event’s information: lecturer/speaker, subject/event’s name</li> <li>7. User choose to quit the view</li> <li>8. User choose to quit the search</li> </ol>
Exception	<p><i>Exception at step 4. Cannot find the room number</i>  4a. The system represents a pop up box saying that user should use other search criteria (Alternative 3a)</p> <p><i>Exception at step 4. System failed to connects with the ROMS system to fetch information.</i>  4b. A pop-up box will explain the situation: “This service is not available”</p>
Alternative Flows	<p><i>Alternative 1: at step 3</i>  3a. User selects date and building  3b. System represent a list of room in that building and it’s usage timetable, capacity  3c. User select on a particular room to see its usage timetable, move to step 4</p> <p><i>Alternative 2: at step 5</i>  5a. User chooses “Room information”  5b. System represents the room’s capacity, facilities and direction to that room</p>

#### 5.1.4. Non-functional Requirements

Category	Requirement	Unit	Maximum value
Efficiency	Receive search result	second	4
	Number of interactions	interactions	4
Usability	User shall learn to use easily	minute	5
	Available 24/7		24/7
Adaptability	The system shall operate on multiple platforms		

## 5.2. Search Room for Booking

### 5.2.1. Context Model

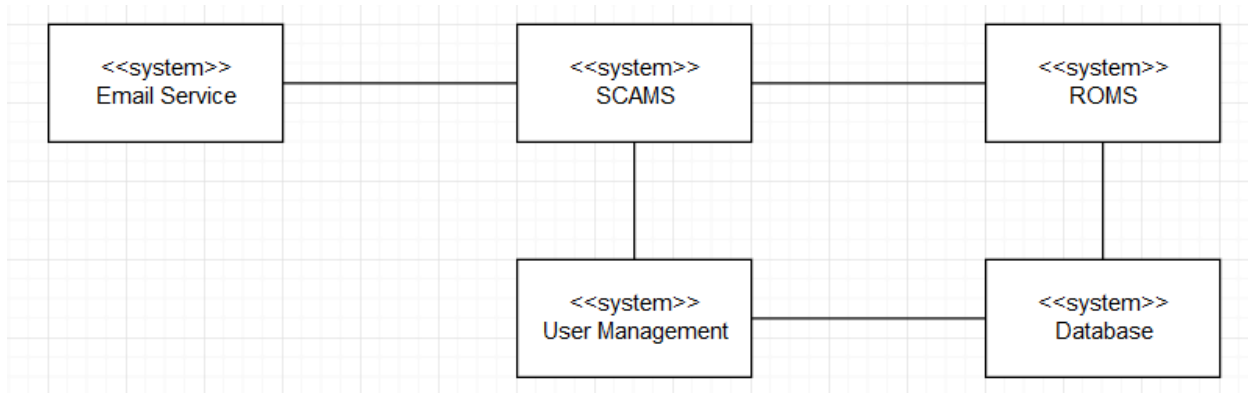


Figure 1.5: Context Model for Search Room for Booking Use-case

### 5.2.2. Use-case Diagram

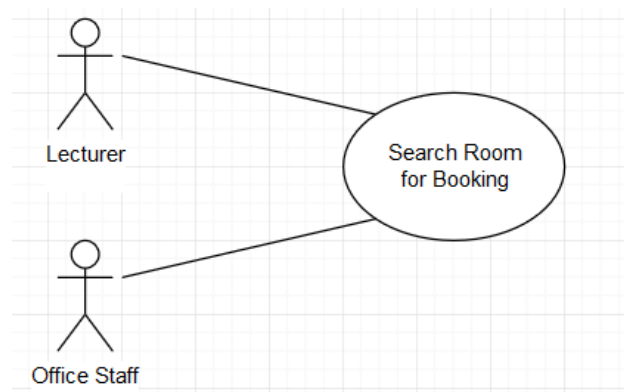


Figure 1.6: Use-case Diagram for Search Room for Booking Use-case

## 5.2.3. Use-case Scenario Tabular

Use case name	<b>Search Room for Booking</b>
Actor	User (Lecturer, Office Staff)
Description	User can search for available room and book
Preconditions	User logged in into SCAMS application
Triggers	None
Normal Flow	<ol style="list-style-type: none"> <li>1. User selects “Search” on SCAMS home page</li> <li>2. System represents a search panel with multiple filters (date) and (building, room number). Date and building must be filled</li> <li>3. User selects date, building and room number filters</li> <li>4. System represents a page with the room’s usage timetable and capacity</li> <li>5. User chooses “Book” button on the room</li> <li>6. System represent a booking page where there’s a list of available class period in that day of that room</li> <li>7. User choose the time he/she willing to book Then User fill in the class/event information. <ul style="list-style-type: none"> <li>- If user is a lecturer, a dropdown list of his/her active classes will be shown and he/she can choose which class it is for this room. He/she can also book room for other purpose, which will be explained in “Other” box.</li> <li>- If user is an office staff, he/she will describe the event in “Event” box and fill in the “Speaker” information.</li> </ul> </li> <li>8. User select “Confirm”</li> <li>9. System shows a pop-up announces that the room is booked successfully, the user is now back to the search result screen</li> <li>10. An email is sent immediately to the user’s email address confirm that the booking is successful</li> <li>11. User choose to quit the search</li> </ol>
Exception	<p><i>Exception at step 4. Cannot find the room number</i></p> <p>4a. The system represents a pop up box saying that user should use other search criteria (Alternative 3a)</p> <p><i>Exception at step 4. System failed to connects with the ROMS system to fetch information.</i></p> <p>4b. A pop-up box will explain the situation: “This service is not available”</p> <p><i>Exception at step 4. The room full at that time</i></p>

	Alternative 2
Alternative Flows	<p><i>Alternative 1: at step 3</i></p> <p>3a. User selects date and building</p> <p>3b. System represent a list of room in that building and their usage timetable, capacity</p> <p>3c. User select on a particular room to see its usage timetable, move to step 4</p> <p><i>Alternative 2: at step 4</i></p> <p>4a. User quit the search</p> <p>4b. User search using another date or another room</p>

#### 5.2.4. Non-functional Requirements

Category	Requirement	Unit	Maximum value
Efficiency	Receive search result	second	4
	Number of interactions	interactions	6
	Email shall be sent immediately after the booking is confirmed	second	1
Usability	User shall learn to use easily	minute	10
	Available 24/7		24/7
Adaptability	The system shall operate on multiple platforms		

### 5.3. Cancel Booking

This use-case is a continuous of use-case “Review booking”, where user (lecturer, office staff) can review all of his/her booking. Then if user selects on a particular booking, he/she will see the modify and cancel booking options. **This use-case does not focus on the Review Booking use-case, but only on the cancel room booking process.**

#### 5.3.1. Context Model

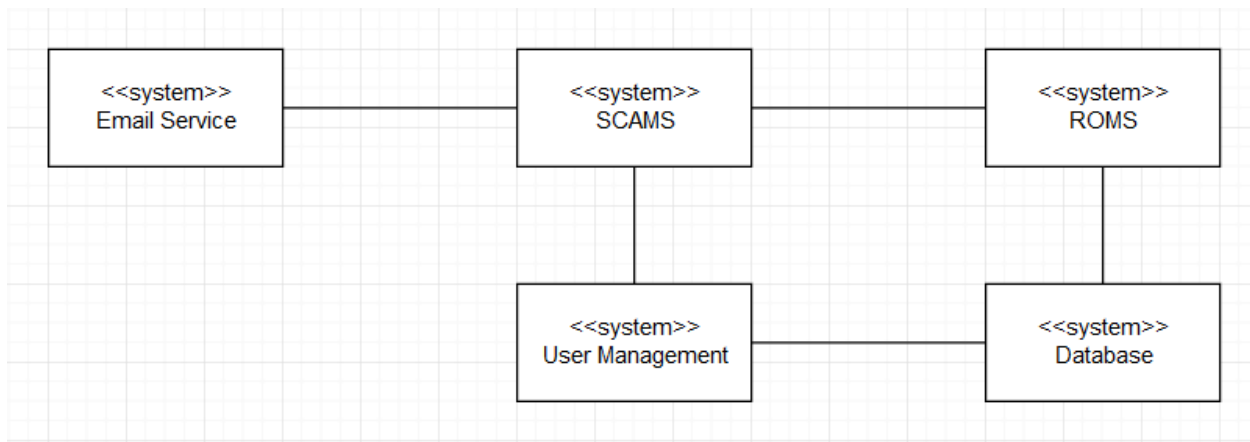


Figure 1.7: Context Model for Cancel Room Use-case

#### 5.3.2. Use-case Diagram

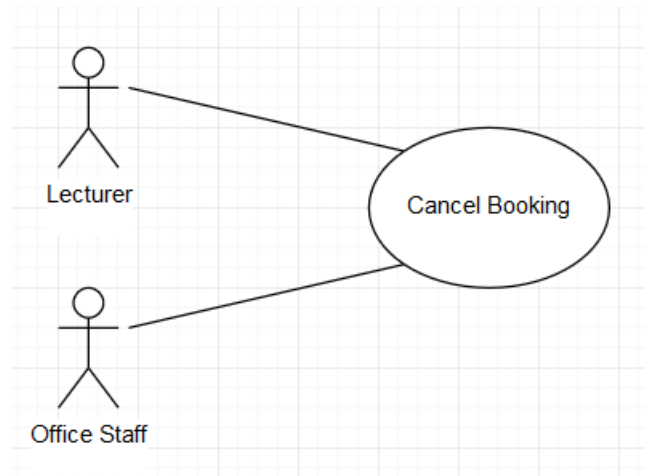


Figure 1.8: Use-case Diagram for Cancel Room Use-case

## 5.3.3. Use-case Scenario Tabular

Use case name	Cancel Room
Actor	User (Lecturer, Office Staff)
Description	User can cancel his/her booked room
Preconditions	User logged in into SCAMS application
Triggers	None
Normal Flow	<ol style="list-style-type: none"> <li>1. User selects “Manage Booking” on menu from home screen</li> <li>2. System represents a list of his/her booked room</li> <li>3. User selects filter (Class/Event or Date) to filter and find the booking he/she is looking for</li> <li>4. System represents the list of room(s) booking on search result</li> <li>5. User selects on the room booking want to cancel</li> <li>6. System represents the booking information and options “Modify” and “Cancel”</li> <li>7. User chooses “Cancel”</li> <li>8. System shows a pop-up box announces that the cancel process is done successfully.</li> <li>9. An email is sent immediately to the user’s email address</li> <li>10. User choose to quit the manage booking section</li> </ol>
Exception	<p><i>Exception at step 2. System failed to connects with ROMS</i></p> <p>2a. A pop-up box will explain the situation: “This service is not available at the moment”</p>
Alternative Flows	

## 5.3.4. Non-functional Requirements

Category	Requirement	Unit	Maximum value
Efficiency	Receive search result	second	4
	Number of interactions	interactions	4
	Email shall be sent immediately after the booking is canceled	second	1
Usability	User shall learn to use easily	minute	10
	Available 24/7		24/7



Adaptability	The system shall operate on multiple platforms		
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#### 5.4. Modify Booking

This use-case is a continuous of use-case “Review booking”, where user (lecturer, office staff) can review all of his/her booking. Then if user selects on a particular booking, he/she will see the modify and cancel booking options. **This use-case does not focus on the Review Booking use-case, but only on the modify room booking process.**

##### 5.4.1. Context Model

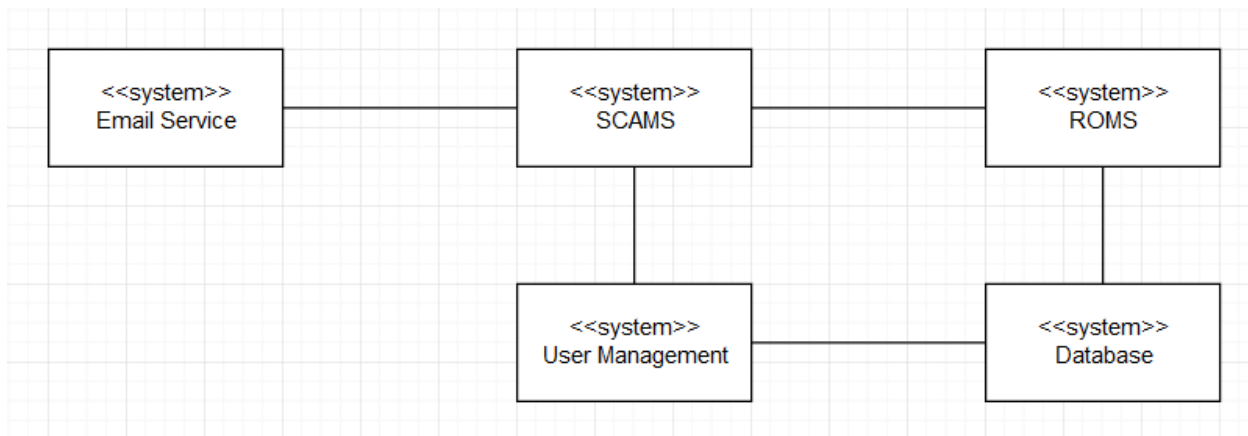


Figure 1.9: Context Model for Modify Room Use-case

##### 5.4.2. Use-case Diagram

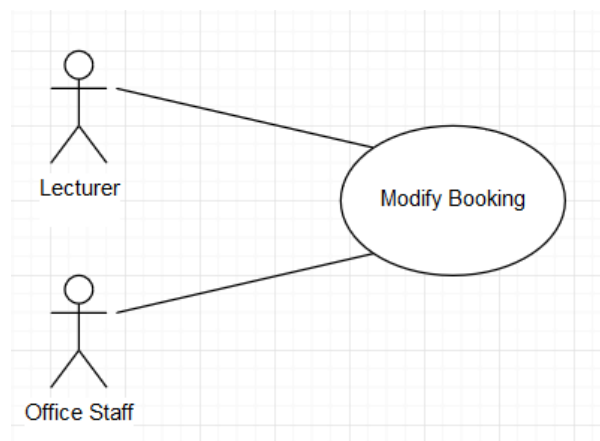


Figure 1.10: Use-case Diagram for Modify Room Use-case

## 5.4.3. Use-case Scenario Tabular

Use case name	Modify Room
Actor	User (Lecturer, Office Staff)
Description	User can modify his/her booked room
Preconditions	User logged in into SCAMS application
Triggers	None
Normal Flow	<ol style="list-style-type: none"> <li>1. User selects “Manage Booking” on menu from home screen</li> <li>2. System represents a list of his/her booked room</li> <li>3. User selects filter (Class/Event or Date) to filter and find the booking he/she is looking for</li> <li>4. System represents the list of room(s) booking on search result</li> <li>5. User selects on the room booking want to modify</li> <li>6. System represents the booking information and options “Modify” and “Cancel”</li> <li>7. User chooses “Modify”</li> <li>8. System represents a search panel with multiple filters (date) and (building, room number). Date and building must be filled</li> <li>9. User selects date, building and room number filters</li> <li>10. System represents a page with the room’s usage timetable and capacity</li> <li>11. User chooses “Select” button on the room</li> <li>12. System represent a pop up list of available class period in that day of that room</li> <li>13. User choose the time he/she willing to book</li> <li>14. User select “Confirm”</li> <li>15. System shows a pop-up announces that the booking is modified successfully, the user is now back to the manage booking screen</li> <li>16. An email is sent immediately to the user’s email address confirm that the booking modify process is successful</li> <li>17. User choose to quit the manage booking section</li> </ol>
Exception	<p><i>Exception at step 2. System failed to connects with the ROMS system to fetch information.</i></p> <p>2b. A pop-up box will explain the situation: “This service is not available”</p> <p><i>Exception at step 12. The room full at that time</i></p> <p>Alternative 2</p>

Alternative Flows	<p><i>Alternative 1: at step 10</i>  10a. User selects date and building  10b. System represent a list of room in that building and their usage timetable, capacity  10c. User select on a particular room to see its usage timetable, move to step 12</p> <p><i>Alternative 2: at step 12</i>  12a. User chooses another date/room and continue the modify process</p> <p><i>Alternative 3: at step 12</i>  12b. User choose to quit the searching new date/room and cancel the modify process, continue in step 17</p>
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#### 5.4.4. Non-functional Requirements

Category	Requirement	Unit	Maximum value
Efficiency	Receive search result	second	4
	Number of interactions	interactions	6
	Email shall be sent immediately after the booking is modified	second	1
Usability	User shall learn to use easily	minute	10
	Available 24/7		24/7
Adaptability	The system shall operate on multiple platforms		

## 6. Other non-interactive functional requirement (individual)

- An email will be sent to all student of that class the lecturer book/modify/cancel room automatically
- A message will be automatically sent to System Administrator if there is any error in connecting with other systems

## PART 2: ASSIGNMENT 2

### 1. Sequence Diagram

#### 1.1. Search Room Information

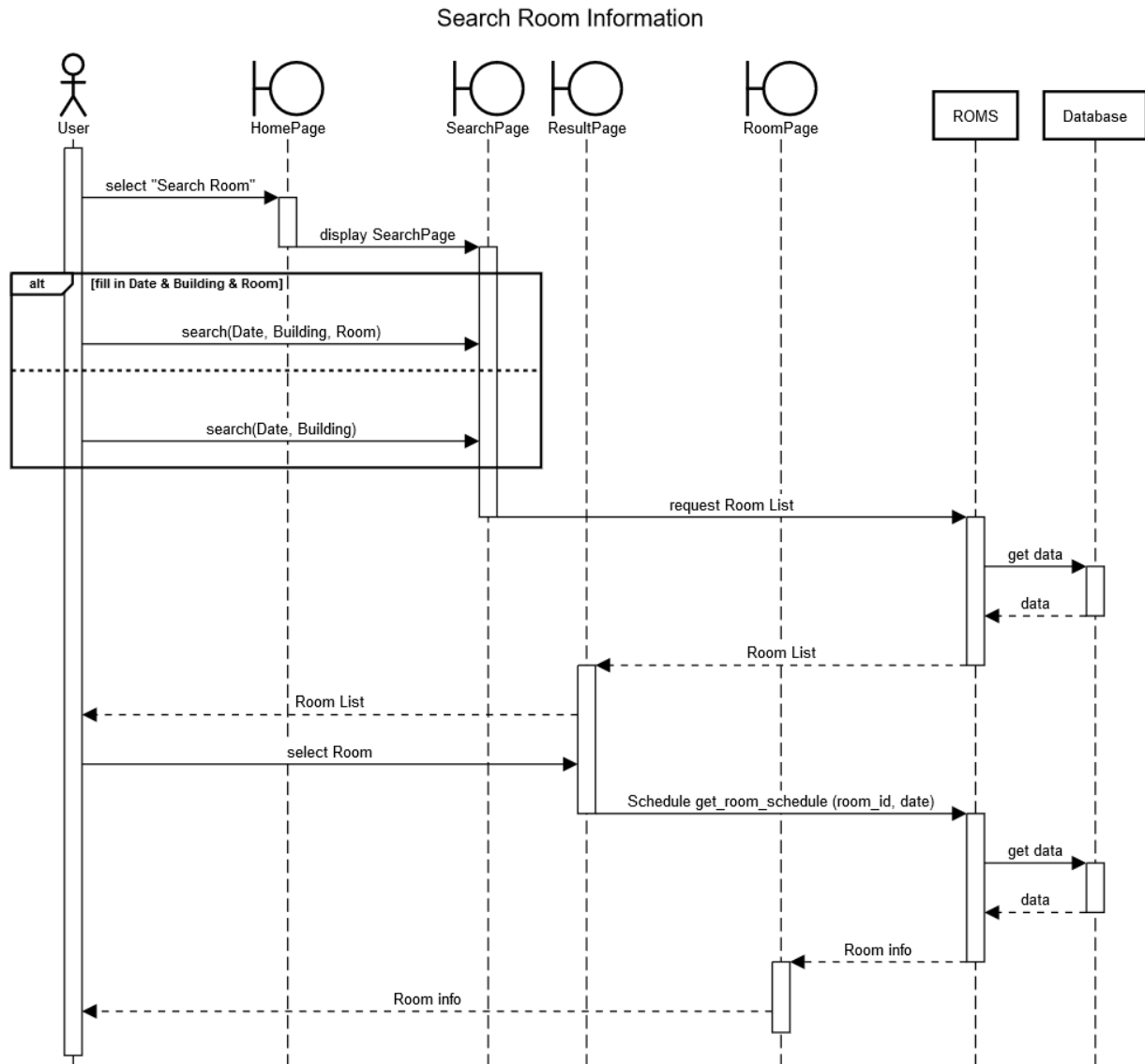


Figure 2.1: Sequence Diagram for Search Room Information

## 1.2. Search Room for Booking

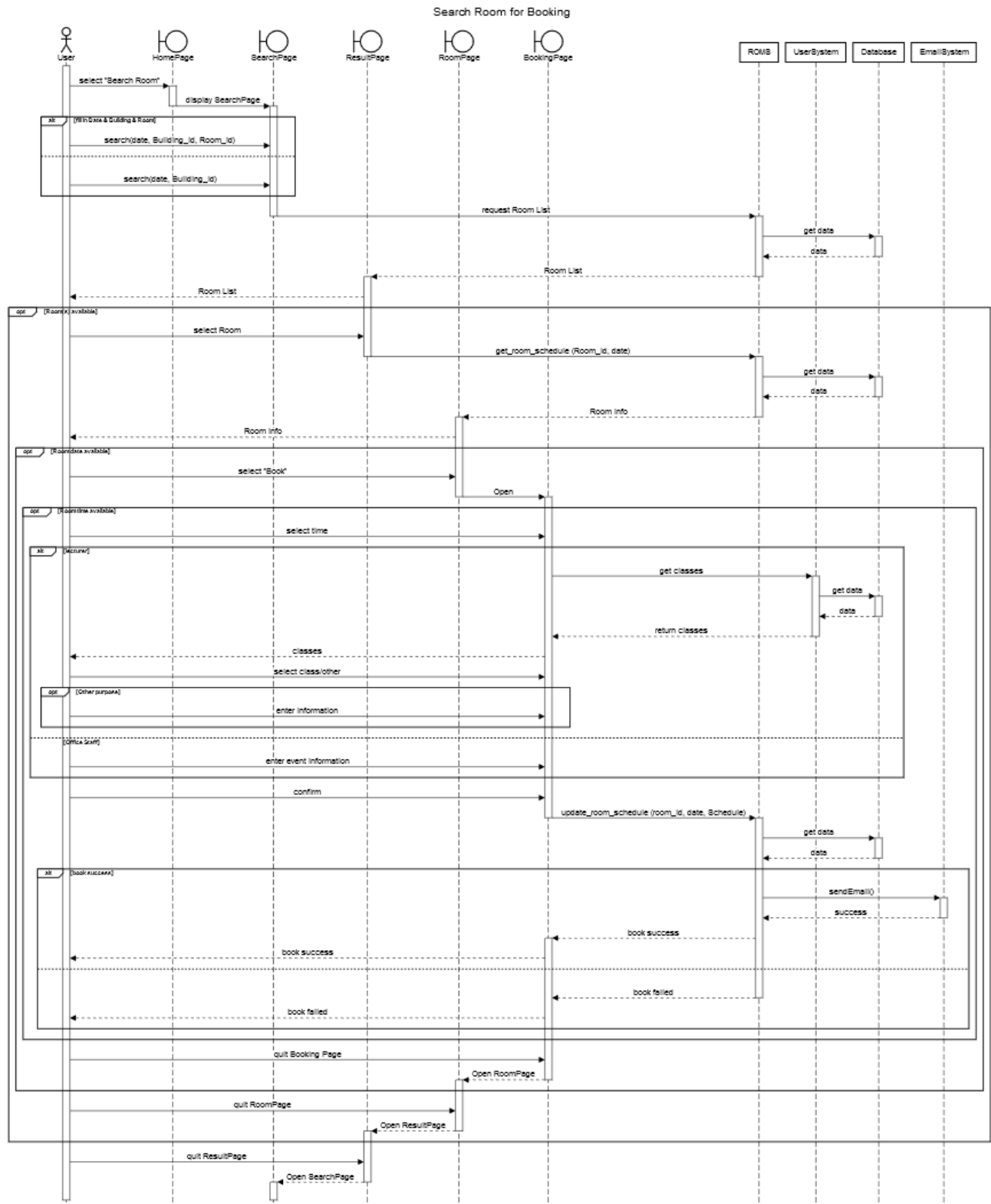


Figure 2.2: Sequence Diagram for Search Room for Booking

### 1.3. Cancel Booking

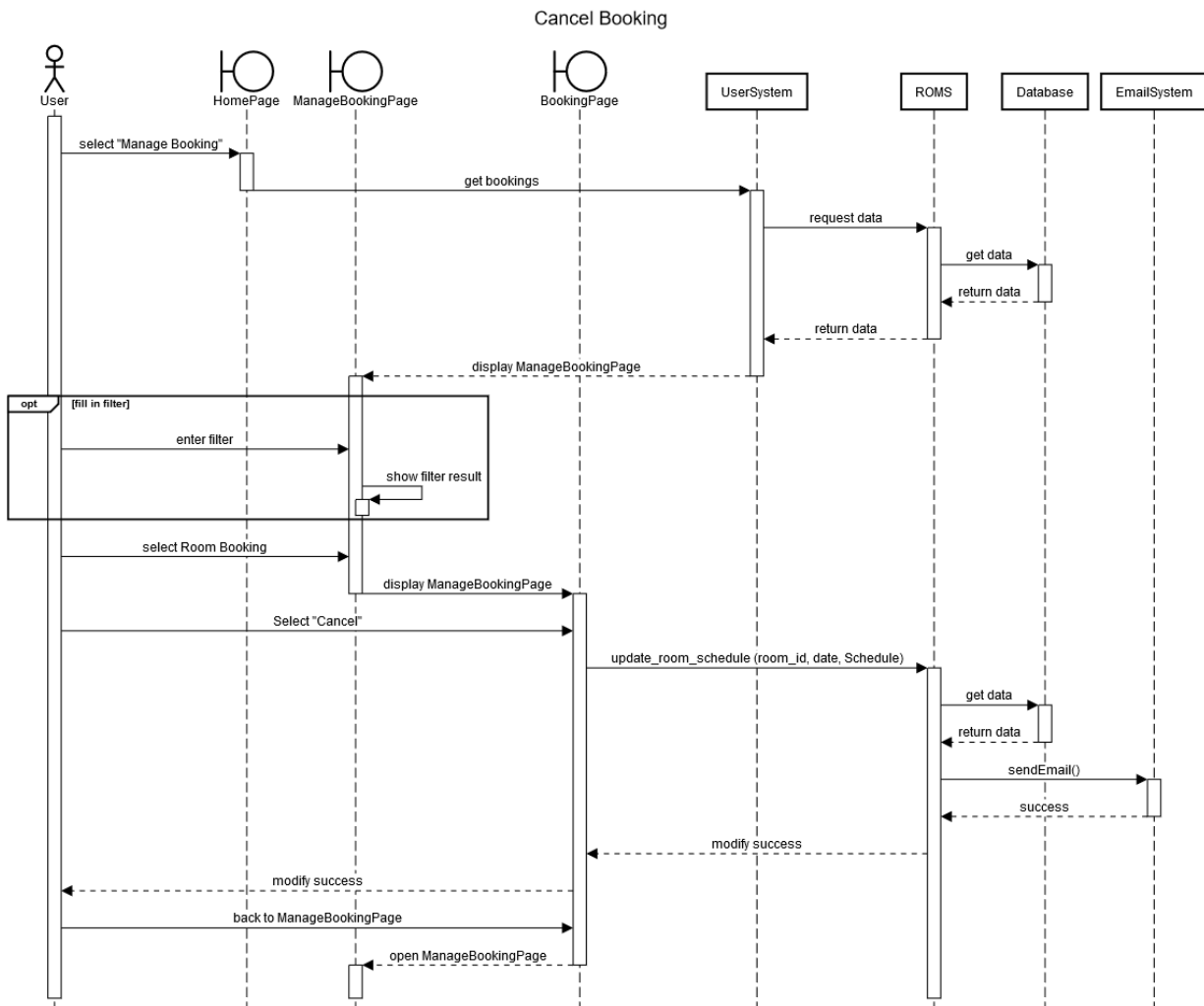


Figure 2.3: Sequence Diagram for Cancel Booking

## 1.4. Modify Booking

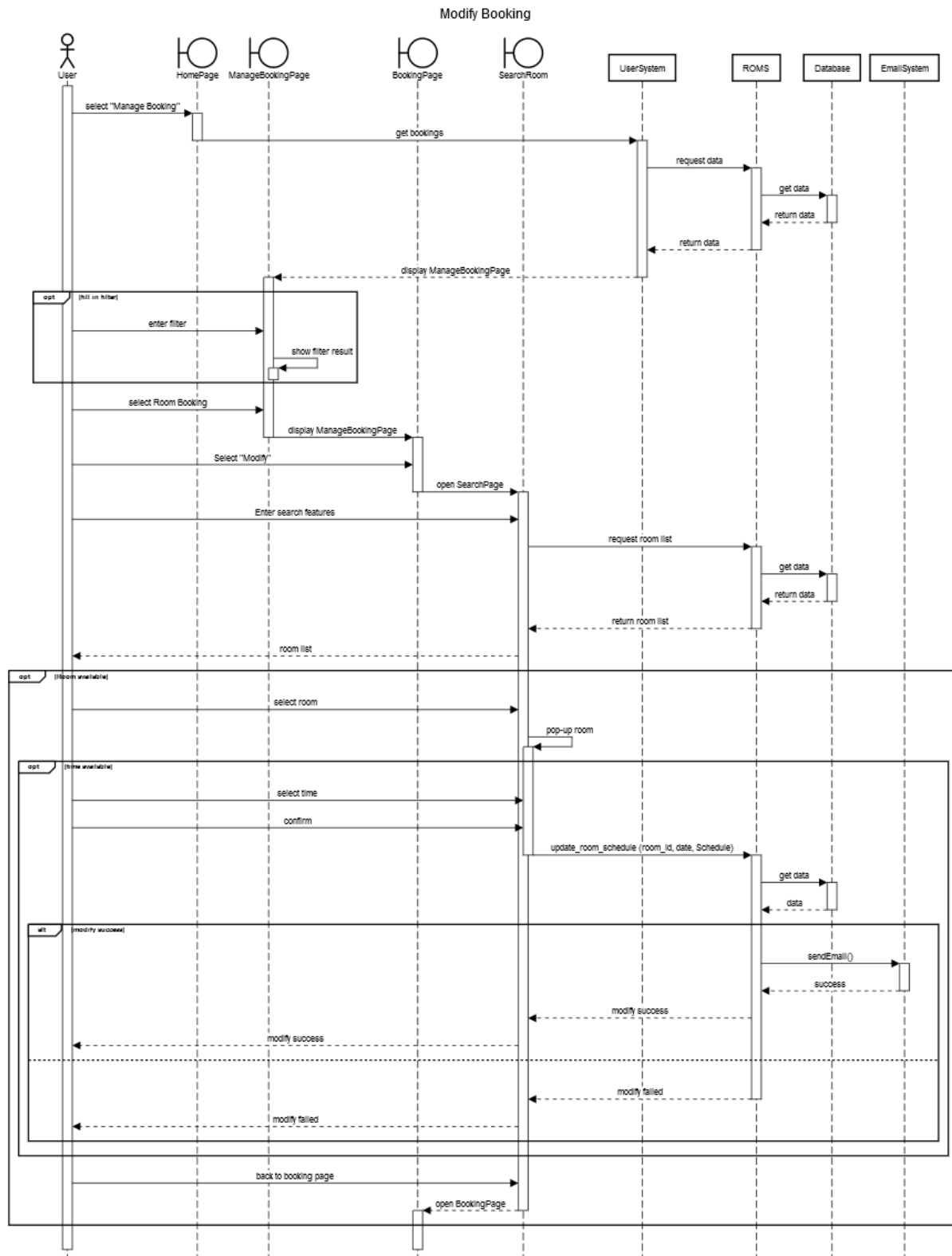


Figure 2.4: Sequence Diagram for Modify Booking



## 2. State Diagram for a Class Room

### 2.1. State-Chart Diagram

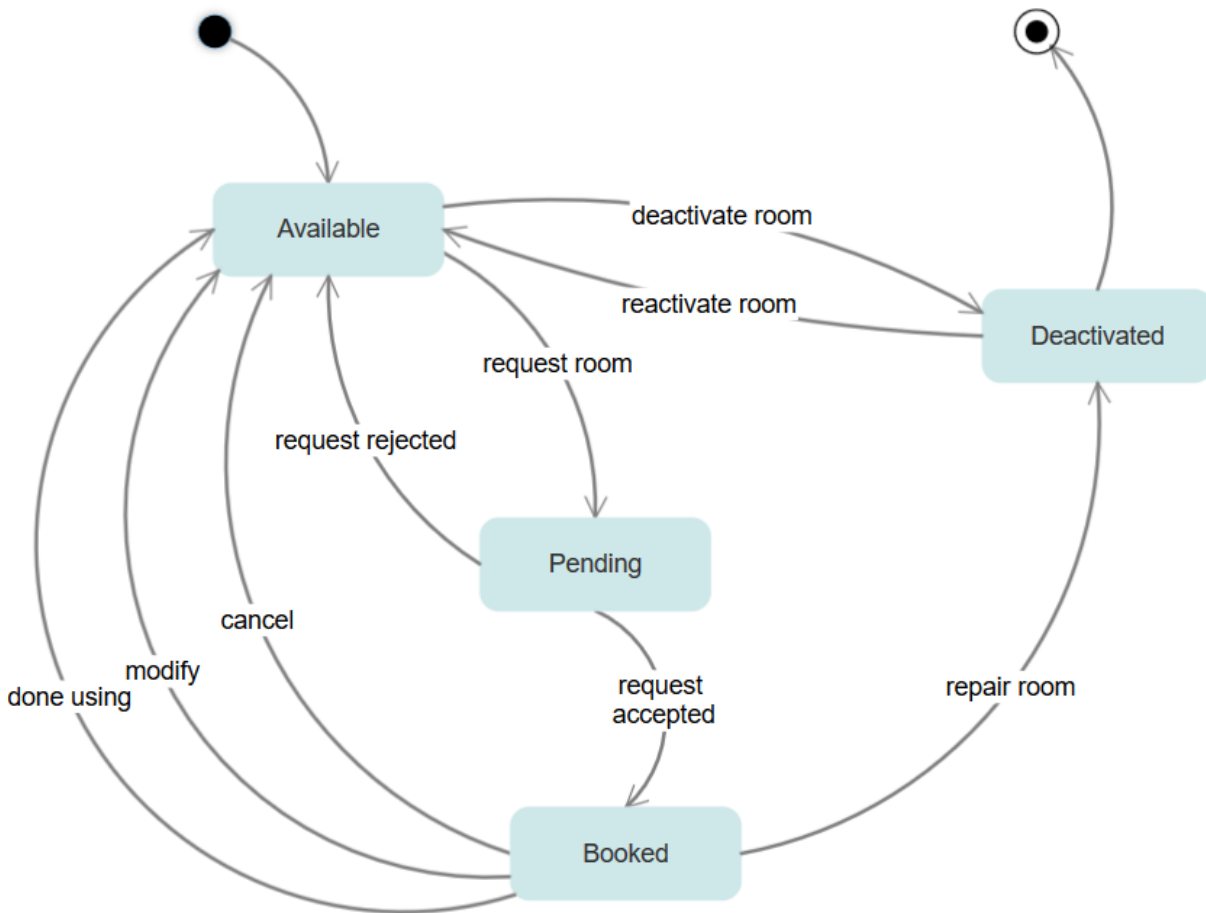


Figure 2.5: State Diagram for a Class Room

### 2.2. States and stimuli for the Class Room

State	Description
Available	The room is waiting to be booked
Pending	The room is hold for 10 minutes approximated during the booking process to wait for data from Database. Other will see it as booked.
Booked	The room is booked. Other will see it as booked.
Deactivated	Room is no longer used or being repair.

Stimulus	Description
Request Room	User has pressed the “Confirm” button on booking page
Request Rejected	ROMS has returned a failed message.
Request Accepted	ROMS has returned a success message.
Cancel	User has pressed “Cancel” on the booking manage section
Modify	User has finished modifying booking by pressing “Confirm” on the booking manage section and other room/ other time is booked.
Done Using	User has done using the room and it becomes available again.
Deactivate Room	Administrator has pressed on “Deactivate Room” on the admin page
Reactivate Room	Administrator has pressed on “Reactivate Room” on the admin page
Repair Room	Administrator has pressed on “Deactivate Room” on the admin page

### 3. Activity Diagram

#### 3.1. Activity Diagram for Search Room processing

There are **several external systems** that the SCAMS connects to, in order to clear out **the process of data** between these systems when a user needs to search for rooms, the following activity diagram is drawn.

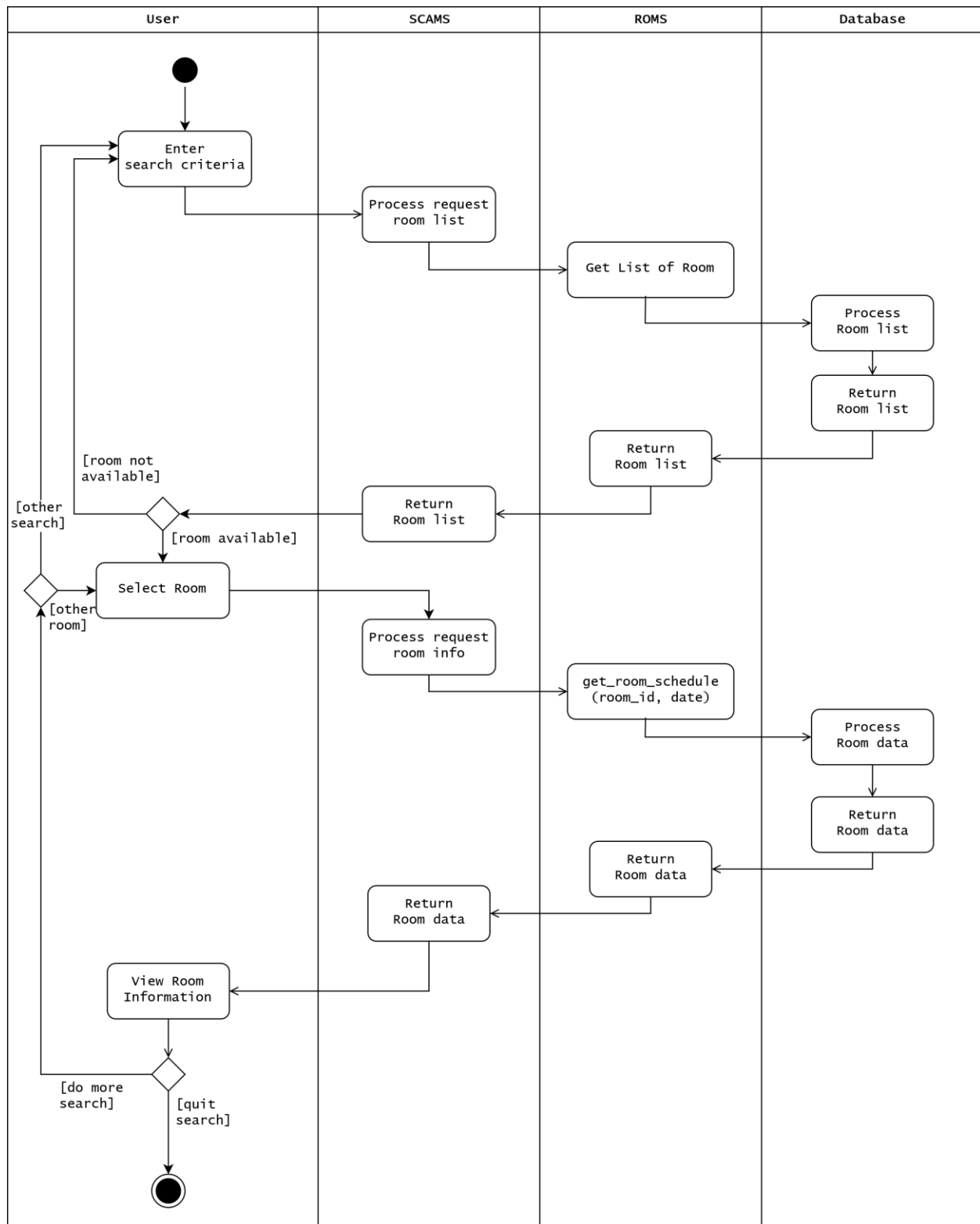


Figure 2.6: Activity Diagram for a Search Room Information Processing

### 3.2. Activity Diagram for Enter Information to book room processing

In the process of booking a room, **after user pressed the “Book” button and before he/she presses the “Confirm” button**, there are several steps the user must follow. The below activity diagram will clear out that process.

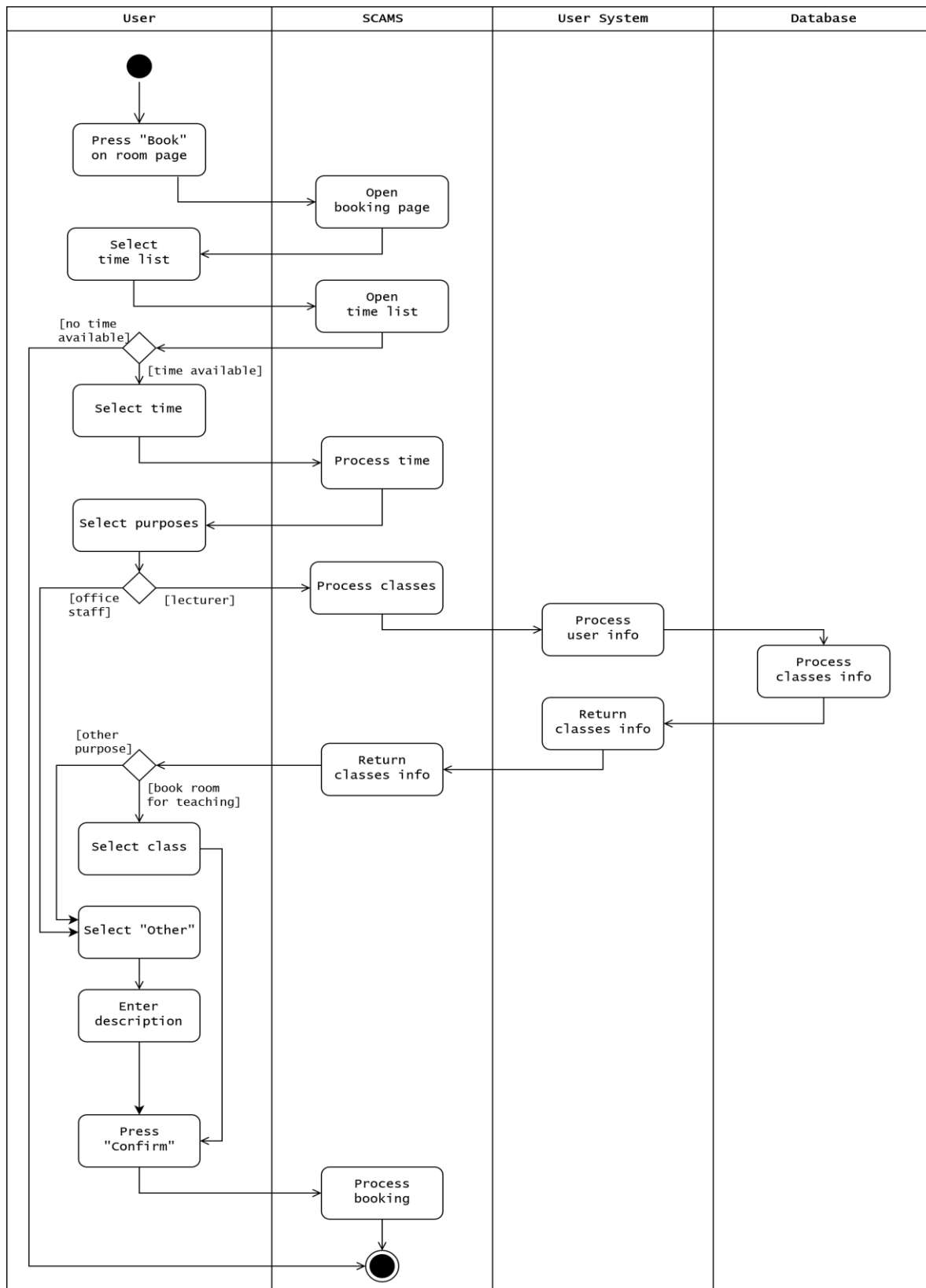


Figure 2.7: Activity Diagram for Enter Information to book room processing

### 3.3. Activity Diagram for Modify Booking processing

The SCAMS allows user to modify their booking, however, before changing to a new time or date, its availability must be checked. This activity diagram will focus on the modify process from the moment **user has pressed the “Modify” button** on manage booking section until he/she **select the “Confirm” button**.

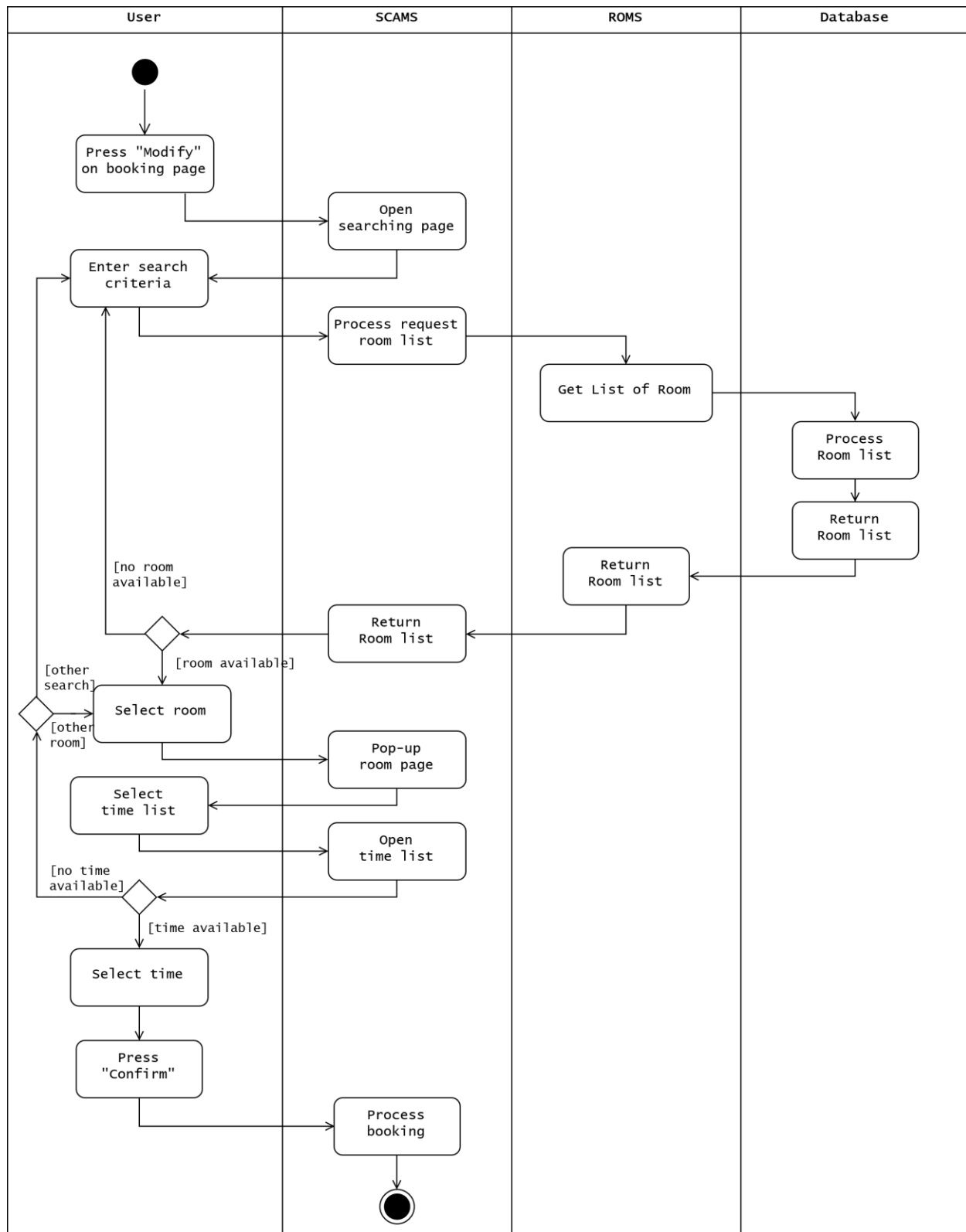


Figure 2.8: Activity Diagram for Modify booking processing

## PART 3: ASSIGNMENT 3

### 1. System Deployment View

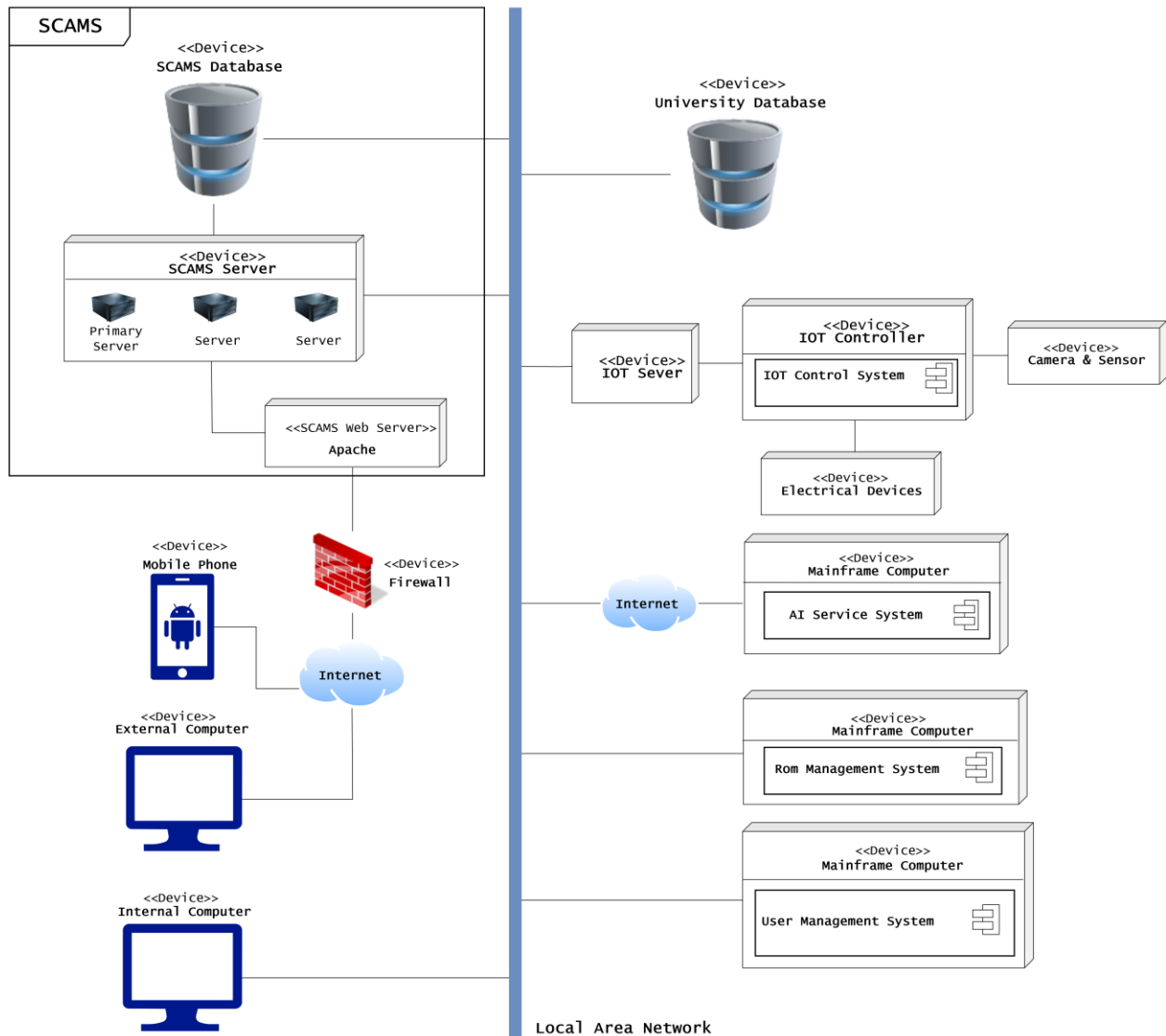


Figure 3.1: SCAMS Deployment View

The above figure shows deployment view of our system. Elements inside the system and other elements that the system connects to (University Database, IOT Server, ROMS, User Management System and Internal Computer) are connecting together through LAN. User connects through the internet have to pass the Firewall to access the application. The IOT Server connects to the IOT controller and IOT devices



through specific IOT connection protocol (will be defined later on). Connection with AI Service is through the internet.

## 2. Development View

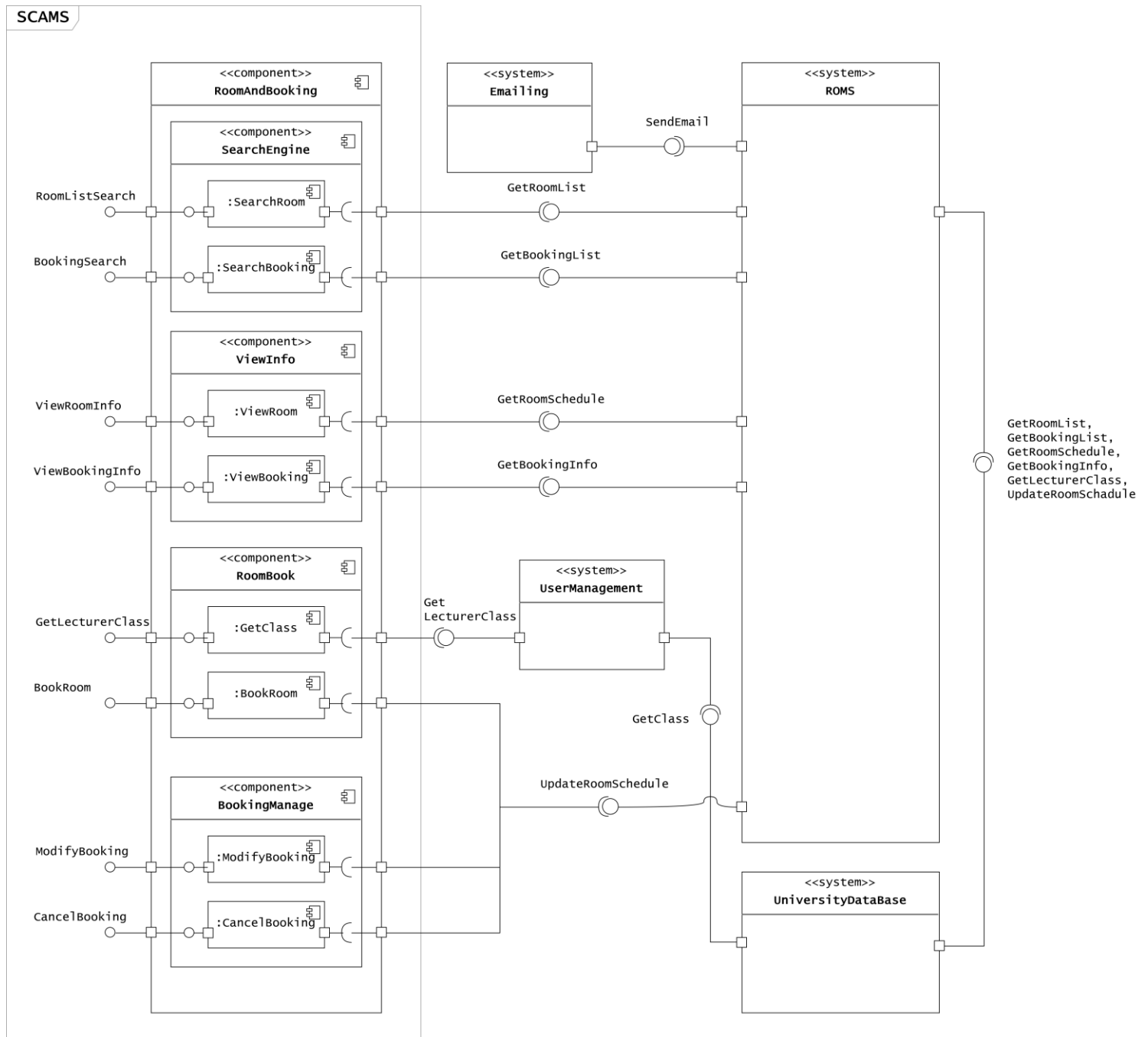


Figure 3.2: Component Diagram for Search Room, Book & Cancel & Modify Room Functions

The above component diagram shows the Development View of the following functions:

- Search Room Information / Booking.
- Book Room
- Cancel Room
- Modify Room

The above diagram only focus on the SCAMS system, it does not specify detailed components of other systems that the SCAMS connects to (ROMS, User Management, Emailing, University Database). Only interfaces that they require and provide are specified.

### 3. Conclusions

This part describes how the system's components work and interacts with other systems, as well as other non-software structures and its environment.

### 4. Group list

Student ID	Full Name
1827005	Tran Thi Ngoc Diep
1820047	Luong Thanh Nhan
1820034	Nguyen Dang Khoa
1820031	Pham Tran Anh Huy
1827030	Ngo Hoang Ngoc Thanh