

## STRENGTHS

### Design

Sketching  
Storyboarding  
Wireframing  
Prototyping  
Motion Design

### Research

Competitive Analysis  
User Interviews  
Surveys  
Card Sorting  
Heuristic Evaluation  
Usability Testing

## SOFTWARE

Sketch  
Figma  
Adobe XD  
Photoshop  
Illustrator  
Origami  
Principle  
After Effects

## PROGRAMMING

Python  
HTML/ CSS

## OTHER INTERESTS

Photography  
Electronic Music  
Sustainability

## EXPERIENCE

### Victoria's Secret | Oct 2018 - Present

#### Product Designer, Personalization

- Designing multi-channel personalization experiences to increase revenue and improve customer retention
- Designed a new feature to reduce cart abandonment leading to a significant increase in revenue per annum (on mobile)

#### Product Designer, Navigation

- Redesigned the sitewide offers' experience to boost user engagement by improving discoverability and usability
- Designed a streamlined navigation (mobile) to enhance way-finding and product discovery for customers
- Conducted user research (interviews, usability testing, card sorting) to uncover critical user insights and understand pain points in the customer journey

### Wonderus LLC | June - Oct 2018

#### Product Designer (Volunteer)

- Streamlined sign-up and invitation flows to increase growth and conversion
- Conceptualized and designed user flows for core functionalities of the app
- Improved visual design to deliver a consistent and unified user experience

### Duo Security (acquired by Cisco) | May - Aug 2017

#### Product Design Intern, Mobile

- Redesigned the Security Checkup feature to accommodate edge cases and improve users' trust in the feature
- New designs adopted by over 2.5M users of Duo Mobile post release in 2017

### Student Org. for Computer-Human Interaction | Jan - Dec 2017

#### Chair/ Head of Workshops

- Coordinated and conducted design workshops for over 200 students at UMSI to foster an environment of learning and growth

## EDUCATION

### University of Michigan School of Information | April 2018

Master of Science in Information (major in Human-Computer Interaction)

### University of Mumbai | May 2016

Bachelor of Engineering (Electronics Engineering)