SHAHUL FAIZAL

Singapore 163131 ♦ 86110585 ♦ Shahulfaizal@hotmail.com

PROFESSIONAL SUMMARY

Enthusiastic Engineer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow, and excel in IT industry.

SKILLS

- Microsoft skills: Microsoft Word, Microsoft Excel and Microsoft PowerPoint
- Customer rapport
- Familiar with Linux

PROFESSIONAL EXPERIENCE

Executive Engineer, 09/2021 to Current
SMRT Trains Private Limited – Singapore

- Identified project scopes, constraints, risks, and deadlines.
- Supported project managers in managing schedules and milestones.
- Maintained open communication by presenting regular updates on project status to Management
- Oversaw training and onboarding process for all newly hired employees within Train Operations.

Associate Project Manager (Internship), 06/2021 to 12/2021
SMRT Buses Private Limited – Singapore

- Maintained tactical control of project budgets and timelines to keep teams on task and achieve schedule targets.
- Escalated incidents to next level to remain compliant with company's standards and procedures.
- Reported on status for each project to appropriate stakeholders.
- Maintained open communication by presenting regular updates on project status to customers.

Protective Security Command Specialist Unit (Trooper), 05/2016 to 05/2018
Singapore Police Force – Singapore

- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Carried out day-day-day duties accurately and efficiently.
- Demonstrated respect, friendliness, and willingness to help wherever needed.
- Performed duties in accordance with applicable standards, policies and regulatory guidelines to promote safe environment.
- Developed and maintained courteous and effective working relationships.

Assistant System & Control Engineer (Internship), 03/2016 to 05/2016
Saffiro Private Limited – Singapore

- Maintained computer systems, installed, and upgraded new systems.
- Monitored, tracked and prioritized new work requests at customer sites within set response times.

- Performed troubleshooting and maintenance of existing network systems.
- Efficiently resolved myriad of technical issues concerning software installation and network connectivity.
- Provided day-to-day support to system users, educating employees on troubleshooting and problem-solving protocols.

Operation Manager, 02/2013 to Current

Ak Money Changer and Departmental Store – Singapore

- Keep current with compliance best practices and, along with the compliance officer, represent the company in external compliance and ethics forums
- Negotiate and handle large amounts of cash when dealing with clients accurately and efficiently
- Performed cash and check transactions to complete customer purchases.
- Operated cash register to record transactions accurately and efficiently.

EDUCATION

Bachelor of Engineering: Computer Engineering, 10/2021

Singapore Institute of Technology

- Design Project
  - Make it Count - Implemented a people counting system using computer vision to reduce congestion
- Database Systems
  - Structured Query Language (SQL); Designed an application to store data of weather conditions of Singapore up to a year. It helps event companies to acquire information with regards to the weather conditions
- Wireless Communications
  - Communication between 2 Arduino Uno (Master and Slave); Implemented a SMART watch and a medicine dispenser to alert elderly people to take their medication

Diploma: Electrical & Electronic Engineering, 05/2016

Singapore Polytechnic

- **Systems and Control**
  - Equipped with basic knowledge and skills in understanding the dynamics of control systems and processes
  - Designed to perform small robotic application using ABB Robotic Arm
- **Digital Manufacturing Technology**
  - Configuration and programming of PLC system for automation task.
  - Implemented a SMART staircase for wheelchair users

CLASS 3 DRIVING LICENSE

- **Good Navigational Skills**
- **A Strong Driving Record**
- **Driving Knowledge and Safety**
- **Time Management**