# **SANJAY CHAUHAN**

# **PROFILE**

- Functional (Banking) and Technology Manager with in-depth experience in managing implementation of Business Solutions, Digitalization, and Technology Transformations.
- Experienced in collaborating with business and product teams to implement new products for customers (retail and corporates) within various banks for Asia-Pacific region.
- Proven experience in implementation of process improvements in large organizations using Lean and Agile methodologies (certified Scrum-Master).
- Effective people management skills. Leading people from the front, mentoring, and helping them grow to bring out the best of them.
- SMU Master's degree in IT and Business Artificial Intelligence, Big-Data, Block-Chain, Financial-Systems.

# **CORE COMPETENCIES**

- Transformation, Innovation, Data Management, Application Architecture.
- Large Program Management, Application Solutions and Design.
- Stakeholders and Vendor Management

- Artificial intelligence and Blockchain Technology
- Virtualization and Cloud technologies
- Core Banking, Digital Banking, Regulatory and Risk Reporting

### **EDUCATION**

- Masters: SMU Masters of IT in Business Blockchain, Bigdata, Artificial Intelligence, ML, etc
- Bachelor's in Engineering
- IBM Advanced Application Developer Curriculum

# PROFESSIONAL DEVELOPMENT

- Certified Scrum master
- PMP: Completed Project Management training. AstroWix.
- Training on Business process mapping, Risk Management process and standards DBS.

# **EXPERIENCE:**

<u>UOB, Singapore:</u> Dec-2019 to Present [2.5 Years]

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Period	Dec-2019 - Present	Domain	Data-Management, API(Data Access), AI, Product Solutioning
Team members	PMs, Dev leads,	Role	Core Banking Applications Manager (Design, Delivery, Ops)
	developers, SA		

# **Accountabilities and Achievements:**

- Managing group of Core-banking applications/Programs in Data-Management, Storage and Retrieval (API's).
- Managing technology relationships with various business and product teams to Design, Solution, and deliveries of high-volume Data & Document processing, storage, and retrieval (API) systems.
- Managing **innovation** initiatives to discover new solutions using latest technologies including Python and AI tools for the automation of document (bank statements, Advice, etc) quality testing.
- Managing applications **Capacity Planning**, Deployment and overall lifecycle Management for Data Storage, Processing and Retrieval Systems for the Bank.
- Team and resource management. (Hiring, Training, Work allocation, Motivation and Mentorship, Performance)
- Senior Stakeholder management reporting for Planning, Deliveries, and critical incidents.
- Budget Forecasting, Planning and Budget-Management.
- Managing regular technology risk assessments of the applications and managing remediation actions.

<u>DBS, Singapore:</u> 2010 to 2019 [9+ Years]

Period	Jan-2019 to Dec-2019	Domain	Finance technologies
Reporting	Mid-Size team(50+ staff)	Role	Technology Program head – Finance Performance

# **Accountabilities and Achievements:**

- Management of internal Financial Performance and reporting applications programs (middle office).
- Managed technology relationships with various business teams to understand their financial data requirement and worked on the solution and implementations finance performance management applications. (PeopleSoft, Internal applications)
- Managed stakeholder and planning new programs (Scope, Budget, Teams)
- Managed BAU and Reporting function for Bank's Finance applications.
- Design and implementation of in-house products for managing financial performance of the bank(provide various views of financial books of the bank).

Period	Jan-2016 to Dec-2018	Domain	Core Banking, Digital Banking Technologies
Reporting	Mid-Size team	Role	Lead – Core digital Banking platform

# **Accountabilities**

- Managed deliverables with retail and **digital-banking business teams** to design product and solutions for retails banking customers across ASPAC region. [India, Indonesia, China, Taiwan]
- Managed reporting to senior leadership team and other stakeholders. Critical issue management.
- Continuously discover improvement opportunities across DevOps pipelines (Automation, monitoring telemetry, API performance, API orchestrations, and system designs).

### Achievements:

- Implementation of Digital bank Core solutions in multiple countries.
- Managed improvement of core APIs performance by 60% in 9 months.
- Managing core banking migration for 4 countries simultaneously (2017-18).

Period	Aug-2010 to Dec-2015	Domain	Core Banking
Reporting	Mid-Size team	Role	Application Manager, various roles
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Skills Used: Program Management, Technology Transformations, Banking domain, Database and Infrastructure.

### Accountabilities:

- Manage activities related to requirement analysis, solutioning, design and implementation of core-banking, channels, payments, trade, and interface projects for corporate and retail banking.
- Generated/ updated various status reports for the senior leadership team and other stakeholders.

### **Achievements:**

- Managed implementation core banking implementation programs across multiple functions and countries.
- Sourced technology resources in Singapore and India to hired 50+ key resources to build new In-house support team.
- Implemented multiple strategic projects including 400+ enhancements in 2012-13.
- Implemented upgrade core banking platform for 15 countries in record 4 months. (2015)
- Awarded spot-award 3 years in row.

ORACLE FINANCIAL SERVICES SOFTWARE PTE LTD, Singapore:

Feb-2001 to Aug-2010 [9.
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Period	Feb-2001 to Aug 2010	Client	Citibank, Singapore Asia-Pacific (8 Years)
			Deutsche Bank, Singapore Asia-Pacific
			Natixis, Singapore, Vietnam
Reporting Team	15+ (Developers, Application Support	Role	Technical delivery Manager
	staff, DBA)		Support Manager (Asia-pacific)

**Skills Used:** Project & Team Management, Banking domain, Oracle, UNIX, Oracle forms, Java, Business Objects, Shell scripting, Oracle Tuning & Performance Monitoring tools.

Accountabilities: Functioned as Technical Manager/ Support Manager for core-banking and FX systems.

**Achievements:** As part of Core-Banking implementation team (**Flexcube**), successfully implemented multiple large projects, enhancements, streamlined BAU processes and environment management. Worked with various business, technology, and Operations partners (Cash-Management services). Designed new global FX product processor for OFSS (client – Citibank) that can handle multiple countries in single instance.

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