

David Oh Tee Beng expect: 5.5k, current:5k, notice: immediate

IT Professional- IT AD, software, Linux, Unix, DB2,SQL, etc

Address : Blk 109 Serangoon north ave 1, Singapore 5500109

Male, Singapore Citizen, Christian, Age:50, Chinese

Languages: English-Fluent, Mandarin-Fluent

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Meeting online: Zoom meeting, Teams, Google meet, webex

I left out my personal mobile and information (DOB) to job recruiters which I think the talking time are long and unproductive.

Which means I will not give out my mobile number to companies of the world outside unknown in case many overseas scammers reach me via Whatsapp.

Once confirmation of work, I will give my mobile number. which deems necessary.



Completed IT training:

Open SAP (2022)

- ➔ SAP HANA Running 24/7
 - ➔ NTUC Learning (30 May-1Jun 2022)
 - ➔ SAP HANA INTRODUCTION (HA100)-P210423SQG - ENGLISH
 - ➔ NTUC Learning(23 Mar-25 Mar 2022)
 - ➔ RPA IN FINANCIAL SERVICES
- ➔ Nanyang Polytechnic (8 Mar-7 Sep 2021)
 - ➔ SG United Skills in ICT in cybersecurity and data analytic
- ➔ Lithan Hall Academy 1(5 Aug 2015-15 Mar 2016)
 - ➔ Advance Certificate in IT services(Infrastructure support)
- ➔ SIM University(Jan 2001-Oct 2008)
 - ➔ Degree(Hons) Science in technology(electronics)

Skill & Competencies

- Windows AD, servers, helpdesk IT, networks, Microsoft Windows 7,8,10
- Cybersecurity and data analytics, Office 365, Tableau, Rapidminer, Python, AI, text mining, SQL, SAP, machine learnings
- Java, HTML, CSS, VB.net, C#, C++, SQL, Sharepoints
- RPA in financial services

Accomplishments

- IT helpdesk serving 2000 NUS staff in skype for business migration and network integrations security patches.
- Timely SLA Cybersecurity management-incident tickets for staff and students of Republic Polytechnic
- In HR system staff SAP module like leave systems changes module and SLA timely closure in incidents tickets.
- Successfully wrote FCT programs in C#, Vb.net for manufacturing products.

Career Summary

(IT-18 years) Test-9 years, Upgrading IT study 13 years+

- Cybersecurity for password management for security reasons.
 - IT helpdesk in NUS staff IT's Skype for Business new migration installation,
 - Republic polytechnic IT helpdesk handing IT incidents ticketing system Jira to ensure proper timely SLA closure, SAP functional module changes,
 - Cyber security for windows server active twice per month patches maintenance
- Programming development knowledge for C#, vb.net, C++

Work Experiences

IT – home (May 2020 till present)

- Covid lockdown, set to SGUS ICT skills full time course, SAP Hana,
- Caring for old parents at home,

SP sysnet Pte Ltd (Feb 2019-May 2020)

IT senior project engineer

- IT helpdesk serving NUS 2000 staff in skype for business migration and network integrations security patches
- Helpdesk and clean installation for Skype for business(SFB) phone migrations
- Installations of new router and switches and site survey at different island locations.
- Helpdesk IT ticketing of incident and service request via Jira web ticketing.
- IT server windows 2012 password maintenances-reset, IT policy changes.

Wipro Ltd (May 2016- Jan 2019)

IT project engineer

- Republic polytechnic IT helpdesk handing IT incidents
- ticketing system Jira to ensure proper timely SLA closure, SAP functional module changes.
- Helpdesk IT ticketing of incident and service request via Jira web ticketing
- IT server windows 2012 password maintenances-reset, IT policy changes.
- SAP admin change function for HR system.
- VMware virtualizations box in servers restart after server maintenance.

Glutz Pte Ltd (Mar 2011-May 2016)

IT Web administrator

- Change web site update use and battery for specific use data analytics

- Help churn out Excel program for data analysis.
- On site IT support for users in campus
- C# programming for electronics door locks to web access database SQL

ST Electronics Pte Ltd (Jan 2009 -Jan 2011)

Software engineer

- Develop C++ programs for weapons systems for command centre.
- Visual Basic.net and Java truck interface communications programming languages.
- Different Business Units like ST Aerospace and ST Land systems support systems.

CTS Pte Ltd (Feb 2008- Jan 2009)

Test engineer

- Test in failed boards and turned repaired work customers for USA MNC customer.
- New customer for printed circuit board testing to support.
- Flying probe testing for new products to find root causes of testing.

Sanmina-SCI (Jun 2005- Dec 2007)

Test engineer

- Wrote test instructions for production operators and met with customers provide customer document procedures.
- Wrote VB.net programming for testing R&D boards from USA HP storage
- Electronics manufacturing set requirements for test instructions and rework procedures.

Celestica Electronics (Apr 2004- Apr 2005)

Test engineer

- Solving firmware product-related test problems improves production output yield.
- Change processes and administer the MS SQL database and Advance Server 2003 on shop floor systems.
- Track products on assembly line for manufacturing of test yields.

SingTel Mobile (July 2001- Mar 2004)

Switch Asst Engineer

- System Administrator and database administrator(DBA), network and system administrator for Sun UNIX server.
- Developed programs using C/C++ languages for arranging data and generation of reports by SQL database.
- Help call centers officers for backend check and changes on the unix servers for subscribers.

Venture Manufacturing Pte Ltd (May 2000– June 2001)

Test engineer

- Wrote test programs by VB programs for testing new product introduction by functional testing. FCT and in-circuit testing HP3070 system new products and making of test fixtures.
- Transfer product from AMK to woodlands assembly lines.

IBM Storage System Pte Ltd (July 1997– Apr 2000)

Test engineer

- Improved test yields in high volume manufacturing.

Testing of new products to enhance and maintain line process programs QW Basic, C, batch files programming

Troubleshoot FA boards with external vendor NatSteel Electronics.

Education and Credentials

SG United skills in ICT in cybersecurity and data analytics Nanyang Polytechnic	Mar 2021-Sep 2021
Advance Certificate in IT services(Infrastructure support) Lithan Hall Academy	Aug 2015-Mar 2016
Bachelor Degree of Science in technology with electronics(Hons) Singapore Institute of Management University	2001-2008
Advance Diploma in computer and communication systems, Ngee Ann Polytechnic	1995-1998,
Diploma in Electronic and Computer Engineering, Ngee Ann Polytechnic	1991-1994,

National Service

Date	Rank	In camp training	Performance/ conduct	Period
Sep 1994 to Mar 1997	S/Cpl	Completed full 13 cycles	Very good	2 years 6 months