

RESUME

SUSANTAT

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Profile Detail

Name : SUSANTAT
Date of birth : 16 March 1985
Sex : Male
Marital status : Single
Nationality : Indonesian
Language : Bahasa Malaysia, English, Bahasa Indonesia
Address : Jalan Lumbu Utara Raya Blok 1 no. 6, Bekasi 17116, Jawa Barat

Malaysia residence detail

Name : SUSANTAT
Address : BJ court condominium, Jalan Rumbia, Kampung Seberang Paya, Bayan Lepas, Pulau Pinang 11900

Passport details

Passport number : C5061031
Place of issue : KJRI Penang
Date of issue : 4 February 2020
Date of expiry : 4 February 2025

Technical Certifications

- Cisco Certified Network Professional Routing and Switching
- Cisco Certified Network Associate Routing and Switching
- Cisco Certified Network Associate Voice

Career Summary

I am an IT professional with specialized skills in networking involving design, implementation, and troubleshooting; LAN/WAN infrastructure, security, wireless, server. Moreover I am possessing proven ability of IT infrastructure design, build, implementation, testing support. I have been involved, implementation and deployment of network infrastructure projects.

Key Skills and Strengths

- Exposure to manage Security devices = Cisco ASA Single/Multi context
- Exposure to manage and deploy Shortest Path Bridge Extreme Network devices = VSP switches, ERS switches, Open Network Adapter
- Exposure to manage and deploy Routing and Switching device = Cisco Nexus, Juniper EX4000 series, Cisco Catalyst 6600 / 9300 / 3000 series, Cisco ISR router, Alcatel Lucent Service Router
- Exposure to manage and deploy Wireless networking devices = Cisco WLC
- Linux skills Ubuntu, Centos
- Operation and administering
 - Migrating, upgrading, tuning and optimizing network related to deliver a better performance
 - Providing special skills to perform a problem resolution
- High motivated, skilled, responsible and good team player

Professional Experience

Teleperformance Malaysia Sdn Berhad, Malaysia (March 2019 - Present)

Job Title : Senior Network Engineer

Roles & Responsibilities:

- Take ownership to ensure stability, scalability, high availability are well consistently managed in order to perform optimal services on the entire Asia Pacific branch offices which architecture network are based on Shortest Path Bridging (802.1aq) with usage of Extreme Network Fabric Connect
- Perform network devices implementation on office site and collocation data center on APAC sites which are Malaysia, Singapore, Japan, Indonesia
- Implement and administering multicontext Cisco ASA firewall with scope of area are policies, NAT, PAT, OSPF, BGP, firepower
- Setup Smokeping based on Centos as network monitoring tools
- Use Wireshark as tool to gather data for further analysis of network problem
- WLAN implementation using Cisco WLC
- Patching management for network devices
- Implement and administering Cisco router within routing (BGP, OSPF)
- Bluecoat proxy implementation and administration
- Implementation Pulse Secure VPN concentrator by integrating authentication with AD, specify user realm, network resource routing
- Create IPsec tunnel with client remote network
- Troubleshooting related network issues to make sure network meet certain level of service
- Taking care of network devices inventory including inventory documentation, RMA
- Making sure of successful network audit process by providing document and data presentation

PT Allure Aluminio, Indonesia (March 2015 - February 2019)

Job Title : IT Section Head

Roles & Responsibilities:

- Working within an IT infrastructure team leader that supervise of 3 persons to implement, maintain, troubleshoot organization IT infrastructure
- Define IT infrastructure improvement needs by considering relevant appliance or relevant software particular vendor selection, total cost estimation, implementation time frame
- Set up Linux Ubuntu machines as file server
- Cisco 6680 are being bundled as one logical switch unit with VSS and Nexus switch is used server farm switch Nexus switch and core switch communicates using L3 with OSPF routing as routing protocols
- Core switches connected to Cisco ASA 5510 firewall OSPF with Cisco ASR router, each router use static route to MPLS link which is connected to branch office
- Implementation of Cisco WLC 3500 to manage Cisco Aironet APs
- Create VTI tunnel link between head office and office building sites

Achievements:

- Changing network into hierarchical, secure network
- Implementation of internal Spark chat application on Linux Ubuntu to change Skype

PT Sisindokom Lintasbuana, Indonesia (May 2011 - February 2015)

Job Title : Network Engineer

Roles & Responsibilities:

- Assist in design, implementation, consulting infrastructure for clients
- Perform consultation to customer for proper network infrastructure design
- Perform POC for user
- Post implementation maintenance
- Documentation for implemented solutions

Completed projects:

- PT INDOSAT INDONESIA
 - Implementation of network within 6947 circuits that are being used across Indonesia to links client and servers for Indonesian electronic IC card data recording
 - Set up CE routers (800 series, 1900 series, 2900 series)
 - Perform routing between PE using MP-BGP
 - Perform OSPF routing on P router inside MPLS network
 - Plan and document the configuration and verification of routing protocols
 - Setting up SNMP v2 of the routers to Solarwinds
 - Perform as site engineer for supporting and troubleshoot network issues
 - Problem identification and categorize problem based on their priority
 - OSPF is used to connect P routers to create MPLS base
- PT MITSUBISHI LOGISTICS INDONESIA
 - Implementation of hierachical switching network using distribution and access topology
 - Setting etherchannel link between Cisco switches Set up VRRP on Cisco switches
 - Implement wireless network for office with Cisco aironet and Cisco wireless controller
 - Set up OSPF routing between core switches and routers
- PT YAMAZEN INDONESIA
 - Configure stackwise on Cisco switches Set up port security on port switches
 - Configure virtual trunking protocol and spanning tree protocol in Cisco switches
 - Using ASA firewall to filter specific traffic based on transport layerImplement DMVPN that create tunnel link between head office and factory office using ASA firewall

Achievements:

- Complete the project within time frame

PT JAS Worldwide Indonesia, Indonesia (December 2007 - April 2011)

Job Title : IT Administrator

Roles & Responsibilities:

- Provided functional and technical support, troubleshoot and diagnose hardware and Windows OS problems
- Deploy and configuring PCs, laptops
- Set up DHCP server, WINS server, DNS server in windows server environment
- Migrating server from windows server 2003 into windows server 2008
- Setting IPSEC VPN link from Indonesia's office to Singapore APAC office over public network
- Set up automation for daily scheduled backup data on server and client data to server
- Upgrade IOS for Cisco router
- Setting RAID for IBM server

Educational Qualification

Start Years	End Years	Education	Institution	Location
April 2003	August 2007	bachelor degree of Information Technology	BINA NUSANTARA	INDONESIA
April 2000	January 2003	High School	MARSUDIRINI	INDONESIA
April 1997	February 2000	Junior School	MARSUDIRINI	INDONESIA