What Are Single-Agent and Multi-Agent Systems?

Feature	Single-Agent System	Multi-Agent System (MAS)
Definition	A system with one autonomous entity making decisions.	A system with multiple autonomous entities (agents) interacting and collaborating.
Control	Centralized	Decentralized or distributed
Complexity	Lower	Higher due to coordination
Scalability	Limited	High scalability
Communication	Not required or minimal	Essential for coordination

Real-World Applications

1. Healthcare

- Single-Agent: A diagnostic AI tool that analyzes X-rays independently.
 - Example: IBM Watson for Oncology (analyzes patient data to suggest treatments).
- Multi-Agent: A hospital system where agents represent doctors, nurses, patients, and devices.
 - Example: Coordinated care systems where agents schedule appointments, monitor vitals, and alert staff.

2. Mobility (Transportation)

- Single-Agent: A self-driving car navigating traffic on its own.
 - Example: Tesla Autopilot operating independently.
- Multi-Agent: A fleet of autonomous vehicles communicating to optimize traffic flow.
 - Example: Smart traffic systems where cars, traffic lights, and control centers interact.

3. Customer Service

- Single-Agent: A chatbot handling customer queries on a website.
 - Example: A virtual assistant answering FAQs.

- **Multi-Agent**: A team of bots handling different tasks—one for billing, one for tech support, another for escalation.
 - o Example: Contact center automation with specialized bots collaborating.

Conceptual Diagram Layout

Left Side: Single-Agent Systems

- Healthcare:
 - o Icon: 🤏
 - o Label: "Al Diagnosis Tool"
 - o Description: One agent analyzing patient data.
- Mobility:
 - o Icon: 🚜
 - o Label: "Autonomous Car"
 - o Description: Navigates independently.
- Customer Service:
 - o Icon:
 - Label: "Chatbot"
 - o Description: Handles queries alone.

Right Side: Multi-Agent Systems

- Healthcare:
 - o Icons: 🖁 🗏
 - o Label: "Coordinated Care Agents"
 - Description: Agents for doctors, devices, and patients working together.
- Mobility:
 - o Icons: 🚜 🚦 🙎
 - o Label: "Smart Traffic System"
 - o Description: Cars and infrastructure communicating.
- Customer Service:

o Icons: 🖷 🖷 🖷

o Label: "Bot Team"

 $_{\circ}$ $\;$ Description: Specialized bots collaborating.