

  Family Health Plan Insurance TPA Limited	
UHID No	NIC53415410
Name	Susmita De
Age	34 Years(F)
EmployeeID	160252
Plan Period	01/04/2024 To 26/10/2024
Policy No	355000502310001767
Organisation	EXL Services Com India Pvt Ltd

INSTRUCTIONS
<ul style="list-style-type: none"> ◆ This card is for identification purposes only ◆ For cashless benefit, treatment has to be taken in network hospitals only. Preauthorisation is compulsory for cashless. ◆ For planned hospitalization inform TPA at least 7 days before. For emergency cases, inform within 24 hours of admission. ◆ For reimbursement claims, TPA has to be intimated within 7 days of hospitalization and prior to discharge. ◆ All terms and conditions of the Insurance policy are applicable.
<p>For grievance redressal, Login to: www.niconline.co.in</p> <p>  Family Health Plan Insurance TPA Limited Ground Floor, Srinilaya Cyber Spazio, Road No.2, Banjara Hills, Hyderabad - 500 034, Telangana, India Toll-free: 1800-425-4033 (or) 1800-102-4033 Fax: +91-40-23541400 Mail Us: info@fhpl.net Web Access: www.fhpl.net </p>

TERMS AND CONDITIONS:

This card is generated as per the details given by your employer/HR. Incase of any errors in the details you may confirm the same through your employer for making required corrections.

The photograph visible on this card is as provided by your employer/HR or put in the proposal form, incase of any error in the photograph pasted, FHPL may be informed through your employer/HR for effecting the change.

No physical card will be provided to you. For all requirements you may use this card printed in black and white or colour.

You can access our network hospitals list from our website <https://www.fhpl.net> for any information regarding hospitals available within your location or as required.

For the convenience of the members the guide book is made available on our website <https://www.fhpl.net> for understanding protocols in the event of any hospitalization assistance required for availing cashless service and also to forward any claim where the member has spent on his/her own.

All our network hospitals will accept the printed card and seek the preauthorization from FHPL in the event of any in-patient hospitalization.

Incasing there is no photograph on the ID card, the member has to identify himself/herself with any other photo-card like: credit card, ration card, electoral card, Company ID card etc in conjunction with this card.

This card is not transferable and cannot be forwarded further to any other person by email/fax.

The card will be visible to any member as long the policy is valid after which this service will be withdrawn or till such time the member is employed with the current employer.

Usage of this card after the validity/policy expiry will not be entertained.

A fresh card will be generated subjected to the renewal of the policy.

For Any further queries, Please feel free to contact us on Toll-Free Helpline :

<tollfree>