Q.2. A firm named dhvani.ai is bulding a model that could generate score based on the call records between sales team person and custom Write mention the APIS, models and algorithms that can be used.

Ans:-
In this question first we have to get the call recording.

So we have different types of API for callreods. (1) Data, sub-namespace, microfot.graph.callRecords etc. to use for calling.

And from voice to generate a text analisis, and celt genration text we have to us sentiment analisis on the teal find the possitive records.

For This we have different types of Algorith eg. RNN, CNN, RNTN etc.. for findind the best mode to genrate the good accuraly and creale a good model. gt is easy to use by the TenderFlow.

Thank You.