

# Gaurav Dhiman

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## Skills

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**Management:** Excellent communication, Hire & build tech teams, Mentor & motivate team members, Design & architect systems, Agile practitioner, Support product & feature planning

**Web Technologies:** ReactJS, Redux, ReactNative (Expo), NodeJS, ExpressJS, SailsJS, FeathersJS, NextJS, Web Sockets, MongoDB, OrientDB, Serverless computing

**Big Data:** Python, HIVE, PySpark, Kafka, SQL / NoSQL DBs, HBase

**Testing:** MochaJS, ChaiJS, SinonJS, Cypress, PyTest, Behave (Pyhon)

**Tools:** GIT, NPM, PIP, Jupyter Notebook, JIRA, Jenkins, Splunk

**Cloud:** Familiarity with AWS. Preparing for Solution AWS Architect Professional Certification

**AI / ML:** Basic knowledge of DNNs, CNNs, RNNs, Re-enforcement Learning

## Work Experience

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### Cognizant Technology Solutions (working for American Express)

Phoenix, AZ

SENIOR MANAGER / SENIOR ARCHITECT

July 2015 – Present

- Leading web and big-data app teams in the Email Marketing Portfolio of American Express.
- Frontend applications are built using technologies like NodeJS, NextJS, ReactJS, Redux. Backend application (ETL) is built using HIVE, PySpark and HBase technologies. Backend ETL app is responsible for processing around hundred million customer records per month for delivery of marketing emails.
- Working with the product management teams to refine, align and implement the product roadmaps for these applications.
- Prepare the mid and long term architectural vision and align other teams in the email marketing ecosystem to achieve it.
- Motivate, mentor and drive the teams to achieve their respective delivery goals.
- Continuously review the development processes to ensure best practices are followed across teams for development, code reviews, testing and release cycles.
- Contribute to code development, pull requests (PR) reviews and unit as well as end-to-end cucumber tests, as bandwidth allows.

### S3 TechZulla Pvt. Ltd.

Chandigarh, India

Co-FOUNDER & CTO

Oct 2012 – June 2014

- Started an entrepreneurial venture to build SaaS based e-commerce and travel solutions for small and medium enterprises (SMEs).
- Built a team from scratch and led it to develop three online software products - RetailEMall, DesignStudio and TravelCRM.
- RetailEMall was a cloud based SaaS solution for brick and mortar shops to set up online stores in a few clicks. Reference link: <https://web.archive.org/web/20150302160817/http://retailemall.com/store/>
- DesignStudio was a web solution to build online stores for selling apparel with customized designs. Reference link: <https://web.archive.org/web/20150827053731/http://www.techzulla.com/design-studio/>
- TravelCRM was a web solution originally developed for Travelopod.com. Later customized for few other online travel agencies (OTAs). Reference link: <https://web.archive.org/web/20160320174214/http://www.techzulla.com/travelcrm/>
- Link: <https://yourstory.com/2013/06/if-ecommerce-is-the-space-you-are-interested-in-techzulla-can-help-you-set-up-shop>

### Infosys Ltd.

Chandigarh, India

ARCHITECT

Aug 2011 – Aug 2012

- Worked as a Technical Architect for Capital Groups Companies (CGC) in the Cloud division of Infosys. I led design and architectural initiatives to move legacy applications from on-prem to hybrid cloud environment. Interviewed, hired and built the team from 2 engineers to 15 engineers for this initiative at India office.

### NEC Technologies

Noida, India

MANAGER - TECHNICAL PRESALES

Sept 2008 – July 2011

- Growing and managing a team of solution engineers in South East Asia for NEC's Enterprise Software Group (ESG).
- Proposing Business Continuity & IT Infra solutions to customers / global partners based on NEC IT Infrastructure software products like NEC' ExpressCluster and Virtual PC Center (VPCC) and Spherical along with virtualization software like VMware, Hyper-V, KVM etc. Used to closely work with software sales groups in NEC subsidiaries across the world.
- Presenting solutions, demos and POCs to executive stakeholders in customer organizations across the world.
- Building partnerships and enabling them (resellers, system integrators) by delivering training about product features, specifications and deployments.
- Participate and present in industry events and conferences on behalf of NEC.
- Providing market / customer feedback (feature improvements, new feature requests) to the product team in NEC Japan and ensuring high priority items get included in product roadmap.
- Link: <https://www.nec.com/en/global/prod/expresscluster/index.html>

## NEC Technologies

TECHNOLOGY LEAD

Noida, India

Oct 2006 – Mar 2008

- Worked along with NEC's core Linux kernel team in Japan to port OpenSolaris kernel on ARM platform for the infosystem that was planned to be installed in Toyota cars. Led a small team of three kernel engineers and one Japanese interpreter.

## Cadence Design Systems

MEMBER TECHNICAL STAFF

Noida, India

Oct 2004 – Oct 2006

- Worked as an engineer in the product development team for Cadence's RTL compiler.

## Computer Associates (CA)

SOFTWARE ENGINEER

Hyderabad, India

May 2004 – Oct 2004

- Worked as engineer for development of IAM (Identity and Access Management) suite of products.

## HCL Technologies

SOFTWARE ENGINEER

Gurgaon, India

Sept 2002 – Apr 2004

- Worked as an engineer on NCR Corporation's project for ATM management software (Gasper).

## Personal Projects

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### Discussion.im

MaterialUI (ReactJS), Redux,  
Redux-Saga, Redux-ORM,  
FeathersJS, NextJS

PROGRESSIVE WEB APP (PWA) THAT MAKES THE ONLINE FORUMS MUCH FUN TO USE. THIS APP IS BUILT FROM SCRATCH USING MATERIALUI (REACTJS), REDUX, FEATHERSJS (WEB-SERVICES) AND NEXTJS (SSR).

<https://discussion.im>

### ReactNative app to show retail offers near by

ReactNative, MeteorJS

A MOBILE APP TO PUSH NEARBY OFFERS TO USERS, BASED ON THE USER'S INTEREST AND LOCATION. USERS CAN SET UP THE KIND OF OFFERS THEY ARE INTERESTED IN AN APP AND THEN THE APP SENDS PUSH NOTIFICATIONS WHENEVER THE OFFER OF GIVEN INTEREST IS PUBLISHED IN A SPECIFIC RANGE OF USER'S LOCATION (GEO-FENCING). APP IS BUILT USING REACT NATIVE AND METEORJS.

<https://bitbucket.org/gaurav-dhiman/push-notify-react-native-app/src/master/>

### ORM adaptor for SailsJS and OrientDB

ORM ADAPTOR / LIBRARY WRITTEN TO CONNECT SAILSJS (NODEJS FRAMEWORK) WITH ORIENTDB (GRAPH BASED DB). MADE IT OPEN-SOURCE ON NPM TOO.

<https://github.com/gauravdhiman/sails-orientdb-binary>

## Awards & Honors

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Oct 2010	<b>Technical Manager of the Year</b> , Got awarded with "Technical Manager of the Year" award for 2009-2010 from CEO of the company (NEC Technologies India Ltd) for starting new BU (technical enterprise pre-sales) from scratch and developing it to 25 member team.	CEO, NEC Technologies India Ltd
July 2006	<b>Recognition Award</b> , Got Instant Recognition Award from Engineering Group Director of Cadence US Team for implementing the improved and simplified Verilog Reader / Writer in Cadence's RTL Compiler Product.	Engineering Group Director, Cadence Design Systems, US

## Education

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### Panjab University

MASTERS OF COMPUTER APPLICATIONS IN COMPUTER SCIENCE

Chandigarh, India

1999 – 2002

### Kurukshetra University

BACHELOR OF COMMERCE IN COMMERCE

Kurukshetra, Haryana

1995 – 1998