

GAURAV JAGPAL

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Experienced tech consultant with excellent stakeholder management and key skills in SQL, Database testing, regression testing, A/B testing, JEST, HTML, CSS, JavaScript, JQuery.

PROFESSIONAL EXPERIENCE

FDM, Business Intelligence Consultant

Dec 2019 – Present

HSBC, Production Analyst (FDM Consultant)

London, Apr 2023 – Present

- **Leads** comprehensive regression testing to ensure new code changes do not adversely affect existing functionalities, maintaining the integrity and performance of software applications
- **Built** comprehensive test documentation, including test plans, test cases, and test reports
- **Coaching** junior testers, providing guidance on best practices and helping to improve team performance
- **Delivering** detailed test plans and cases; working with stakeholders and teams from across the business to identify test requirements ensuring reports are comprehensive and succinct
- **Managed** JIRA tickets for defect tracking and **Agile** project management, contributing to the successful delivery of multiple sprints
- **Created** automated test scripts, gaining hands-on experience with Python
- **Collaborated** with cross-functional teams to gather requirements and develop effective testing strategies

Deutsche Bank, Business Analyst (FDM Consultant)

May 2022 – Feb 2023

- **Designed and built** a headcount tracking tool in Excel, successfully implemented company-wide, resulting in enhanced forecasting accuracy for senior management
- Utilised management information (MI) to produce executive committee level reports, enabling strategic decision-making; provided comprehensive insights into organisational performance & future planning
- **Managed** a global hiring database and implemented reconciliation processes to compare against forecasts
- Formulated and executed project plans and process documents across the COO function for recertification of critical bank processes
- **Projected** attrition, critical to global hiring plans across departments in the COO function

HSBC, Production Analyst (FDM Consultant)

Feb 2020 – Sep 2020

- **Managed** version control using Git to ensure efficient tracking of code changes and collaboration across development teams
- Used Jupyter Notebook and PuTTY to write HiveQL queries, Python and Pandas code to extract and analyse big data
- **Analysed** financial data and presented findings to management for transactions triggering Change in Behaviour scenarios
- Conducted **A/B testing** between SAS and Python methodologies

Sky, Data Engineer (FDM Consultant)

Nov 2020 – Feb 2022

- **Analysed** viewership data for accurate financial reporting, aiding in strategic planning and budgeting decisions, focusing on Broadcaster and App data
- **Developed ETL packages** in SSMS while meticulously overseeing and maintaining databases to ensure data accuracy
- **Designed bespoke reports** using SQL Server and Business Objects, tailored to meet specific stakeholder requirements
- **Managed** Confluence spaces to provide teams with process instructions
- **Built Excel templates and integrated macros** into spreadsheets to streamline reporting processes

Audience2Media | Campaign Manager

May 2018 - Nov 2019

EDUCATION

Code Institute, Diploma in Full Stack Software Developer, Dec 2023 - Present

BSc Mathematics (Hons), 2.1, Aston University, 2017

SKILLS & EXTRA CURRICULAR ACTIVITIES

Technical Skills: Proficient in; SQL, HTML, CSS, JavaScript, JQuery, JEST and beginner with Python

Interests: Boxing (competed in UWCB), reading, DiY, Football, travelling and fitness