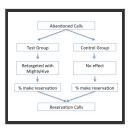
## **Experiment Details**

Every caller that abandoned their phone call to the call center was randomly split into test and control groups with an approximate 50/50 split.

The abandoned observations in the test group were then re-targeted with advertisements online for a period of 7 days.

The control group was never shown any advertisements.

View the image below to understand the experiments process



## Instructions

• Make sure you understand the experiment details.