# Web Search Engines

# Popular Search Engines & types

Google	Search by keywords
Alta Vista	
Bing	
Yahoo	Search by categories
Ask jeeves	Interview simulation

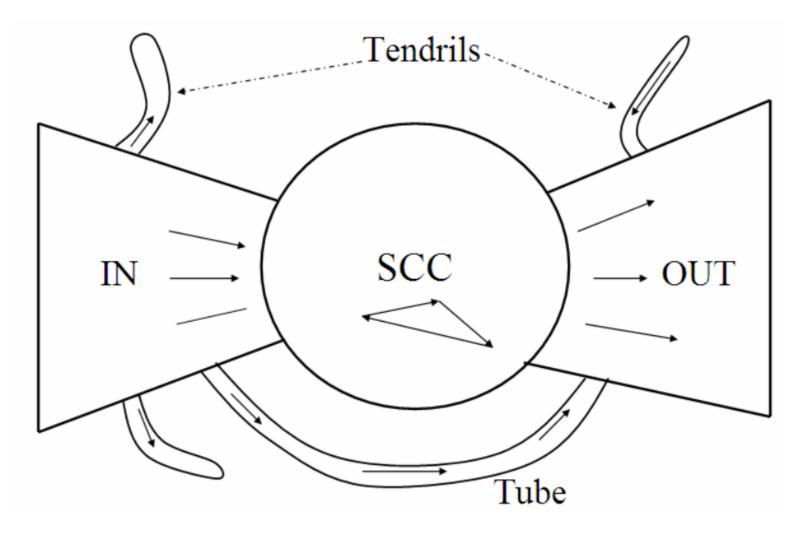
# Without search engines, the web wouldn't work

- Without search, content is hard to find.
- Without search, there is no incentive to create content.
  - Why publish something if nobody will read it?
  - Why publish something if I don't get ad revenue from it?
- Interest aggregation
  - Unique feature of the web: A small number of geographically dispersed people with similar interests can find each other
- Somebody needs to pay for the web.
  - Servers, web infrastructure, content creation
  - A large part today is paid by search ads.

## Issues with web search engines

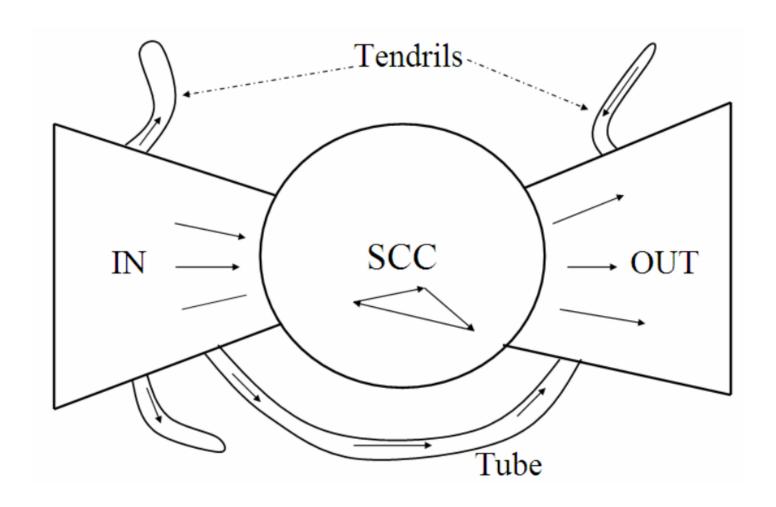
- Dynamic data
- Quality is variable & user has to make judgement
- Factual knowledge is not objective
- Scope of web is not fixed

## Structure of the web



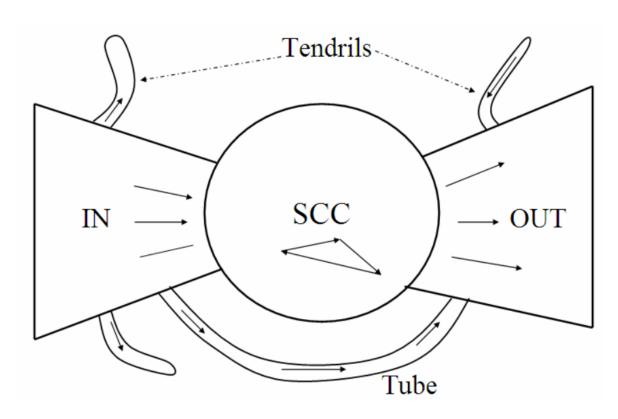
Bow-tie structure of web

### Bow-tie structure of web



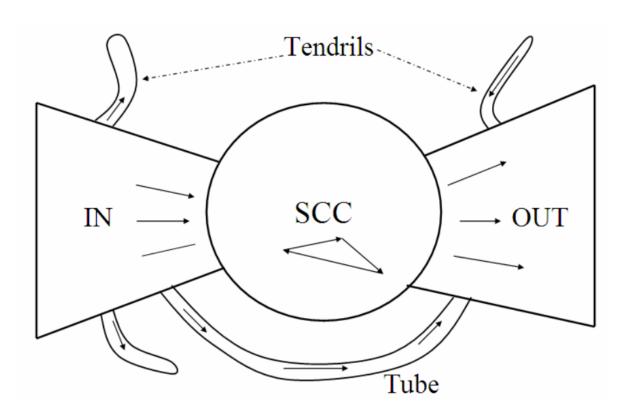
Strongly connected component (SCC) in the center

## Bow-tie structure of web



Lots of pages that get linked to, but don't link (OUT)
Lots of pages that link to other pages, but don't get linked to (IN)

#### Bow-tie structure of web

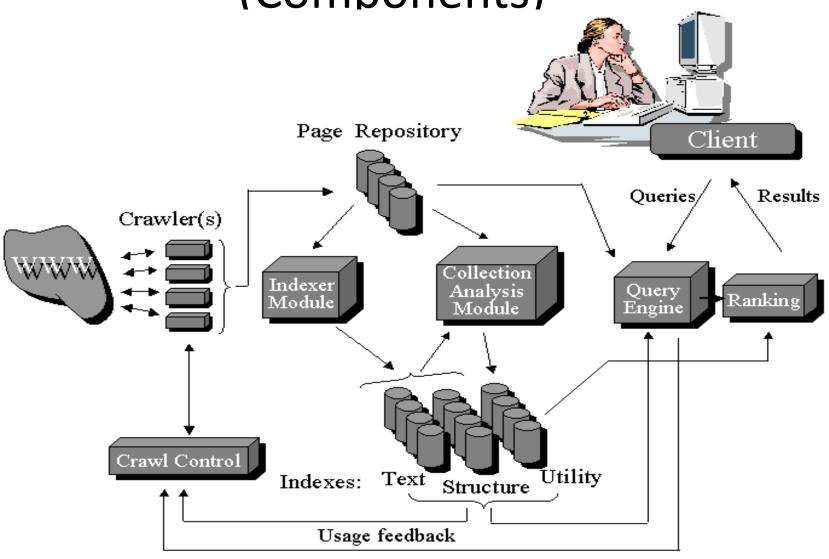


Tendrils: that either lead nowhere from IN, or from nowhere to OUT. Tubes: small sets of pages outside SCC that lead directly from IN to OUT

## Users

Web queries are short

# Web search architecture (Components)



## Search Index (indexer)

Inverted index

chess → [www.chess.co.uk, www.chessclub.com, www.uschess.org]

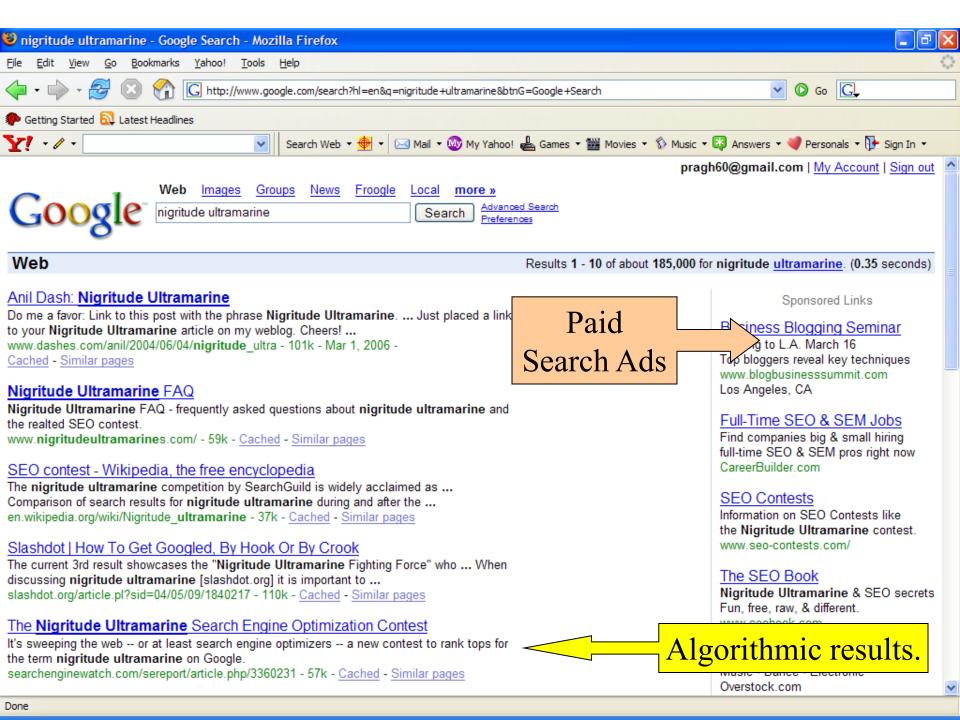
- Information of hyperlinks in link database
  - Organized like inverted index
  - Source URL contains all destination URLs

## **Query Engine**

- Algorithmic heart
- Interface between search index, the user and the web
- Two steps:
  - Retrieves the results as per matching keywords
  - Ranking the web pages

#### Search Interface

- Provides look and feel of search engine
- Allows user to submit queries
- Browse result list
- Click on chosen web page
- User should be able to differentiate between sponsored links and organic links



#### Sec. 19.4.1

#### **User Needs**

- Need [Brod02, RL04]
  - Informational want to learn about something (~40% / 65%)

Low hemoglobin

Navigational – want to go to that page (~25% / 15%)

United Airlines

- <u>Transactional</u> want to do something (web-mediated) (~35% / 20%)
  - Access a service

Seattle weather

Car rental Brasil

Downloads

Mars surface images

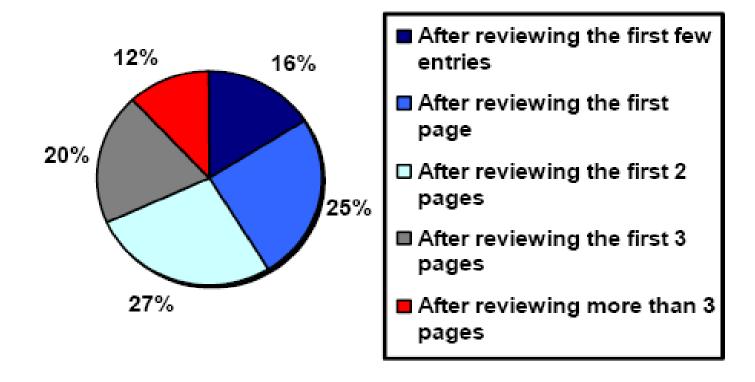
Shop

Canon S410

- Gray areas
  - Find a good hub
  - Exploratory search "see what's there"

#### How far do people look for results?

"When you perform a search on a search engine and don't find what you are looking for, at what point do you typically either revise your search, or move on to another search engine? (Select one)"



(Source: <u>iprospect.com</u> WhitePaper\_2006\_SearchEngineUserBehavior.pdf)

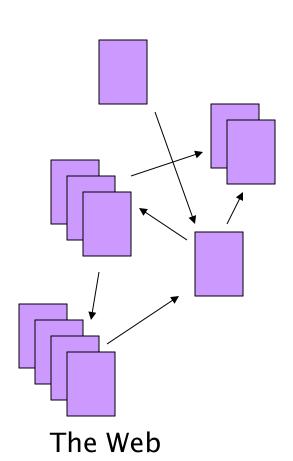
## Users' empirical evaluation of results

- Quality of pages varies widely
  - Relevance is not enough
  - Other desirable qualities (non IR!!)
    - Content: Trustworthy, diverse, non-duplicated, well maintained
    - Web readability: display correctly & fast
    - No annoyances: pop-ups, etc
- Precision vs. recall
  - On the web, recall seldom matters
- What matters
  - Precision at 1? Precision within top-K?
  - Comprehensiveness must be able to deal with obscure queries
    - Recall matters when the number of matches is very small
- User perceptions may be unscientific, but are significant over a large aggregate

## Users' empirical evaluation of engines

- Relevance and validity of results
- UI Simple, no clutter, error tolerant
- Trust Results are objective
- Coverage of topics for polysemic queries
- Pre/Post process tools provided
  - Mitigate user errors (auto spell check, search assist,...)
  - Explicit: Search within results, more like this, refine ...
  - Anticipative: related searches, instant searches (next slide)
    - Impact on stemming, spell-check, etc
  - Web addresses typed in the search box

#### The Web document collection



- No design/co-ordination
- Distributed content creation, linking, democratization of publishing
- Content includes truth, lies, obsolete information, contradictions ...
- Unstructured (text, html, ...), semistructured (XML, annotated photos), structured (Databases)...
- Scale much larger than previous text collections ... but corporate records are catching up
- Growth slowed down from initial "volume doubling every few months" but still expanding
- Content can be dynamically generated

#### The trouble with paid search ads ...

- It costs money. What's the alternative?
- Search Engine Optimization (SEO):
  - "Tuning" your web page to rank highly in the algorithmic search results for select keywords
  - Alternative to paying for placement
  - Thus, intrinsically a marketing function
- Performed by companies, webmasters and consultants ("Search engine optimizers") for their clients
- Some perfectly legitimate, some very shady

### Search engine optimization (Spam)

#### Motives

- Commercial, political, religious, lobbies
- Promotion funded by advertising budget

#### Operators

- Contractors (Search Engine Optimizers) for lobbies, companies
- Web masters
- Hosting services

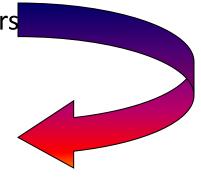
#### Forums

E.g., Web master world ( <u>www.webmasterworld.com</u> )

## Simplest forms: Keyword Stuffing

- First generation engines relied heavily on tf/idf
  - The top-ranked pages for the query maui resort were the ones containing the most maui s and resort s
- SEOs -- dense repetitions of chosen terms
  - e.g., maui resort maui resort maui resort
  - Often, the repetitions would be in the same color as the background of the web page
    - Repeated terms got indexed by crawlers
    - But not visible to humans on browsers

Pure word density cannot be trusted as an IR signal



# The war against spam



- Quality signals Prefer authoritative pages based on:
  - Votes from authors (linkage signals)
  - Votes from users (usage signals)
- Policing of URL submissions
  - Anti robot test
- Limits on meta-keywords
- Robust link analysis
  - Ignore statistically implausible linkage (or text)
  - Use link analysis to detect spammers (guilt by association)

- Spam recognition by machine learning
  - Training set based on known spam
- Family friendly filters
  - Linguistic analysis, general classification techniques, etc.
  - For images: flesh tone detectors, source text analysis, etc.
- Editorial intervention
  - Blacklists
  - Top queries audited
  - Complaints addressed
  - Suspect pattern detection

## Duplicate documents

- The web is full of duplicated content
- Strict duplicate detection = exact match
  - Not as common
- But many, many cases of near duplicates
  - E.g., Last modified date the only difference between two copies of a page

## Eg, Near-duplicate videos



< Original Video>



**Contrast** 



Brightne



Crop



Color



Color



T\/



Multiediting



Low resolution



Noise/Blur



**Small Logo** 

## Eg, Near-duplicate videos

Original video













Elongated















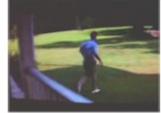


















#### Duplicate/Near-Duplicate Detection

- Duplication: Exact match can be detected with fingerprints
- Near-Duplication: Approximate match
  - Compute syntactic similarity with an editdistance measure
  - Use similarity threshold to detect near-duplicates
    - E.g., Similarity > 80% => Documents are "near duplicates"
    - Not transitive though sometimes used transitively

## Computing Similarity

- **Features:** 
  - Segments of a document (natural or artificial breakpoints)
  - Shingles (Word N-Grams)
  - a rose is a rose is a rose

```
a rose is a
  rose is a rose
       is a rose is
              a rose is a
```

my rose is a rose is yours

- Similarity Measure between two docs (= sets of shingles)
  - Set intersection
  - Specifically (Size of Intersection / Size of Union)

## Shingles + Set Intersection

• Issue: Computing <u>exact</u> set intersection of shingles between <u>all</u> pairs of documents is <u>expensive</u>

#### Sec. 19.6

## Shingles + Set Intersection

- Issue: Computing <u>exact</u> set intersection of shingles between <u>all</u> pairs of documents is <u>expensive</u>
  - –Solution → Approximate using a cleverly chosen subset of shingles from each (called a sketch)
- Estimate (size\_of\_intersection / size\_of\_union) based on a short sketch

