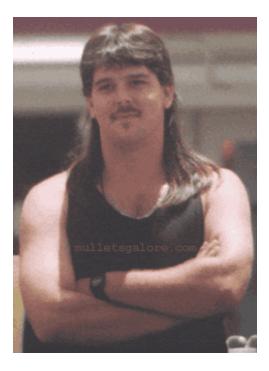
Recommender systems

Example: Recommender Systems



Customer X

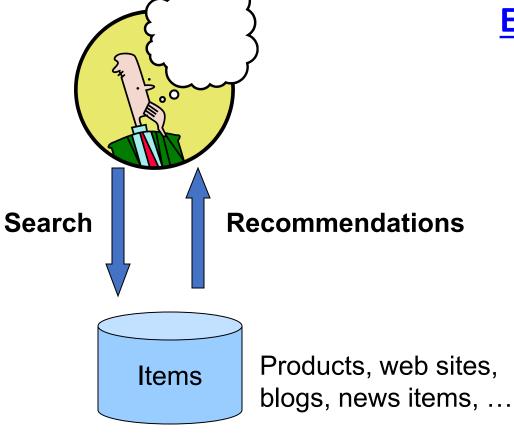
- Buys Metallica CD
- Buys Megadeth CD



Customer Y

- Does search on Metallica
- Recommender system suggests Megadeth from data collected about

Recommendations













Motivation for Recommender Systems

- Automates quotes like:
 - "I like this book; you might be interested in it"
 - "I saw this movie, you'll like it"
 - "Don't go see that movie!"

Further Motivation



Many of the top commerce sites use recommender systems to improve sales.



Users may find new books, music, or movies that was previously unknown to them.



Also can find the opposite for e.g.: movies or music that will definitely not be enjoyed.

Recommender System Types

Collaborative/Social-filtering system – aggregation of consumers' preferences and recommendations to other users based on similarity in behavioral patterns Content-based system –
supervised machine learning
used to induce a classifier to
discriminate between
interesting and uninteresting
items for the user

Content-based Recommendations

Main idea: Recommend items to customer *x* similar to previous items rated highly by *x*

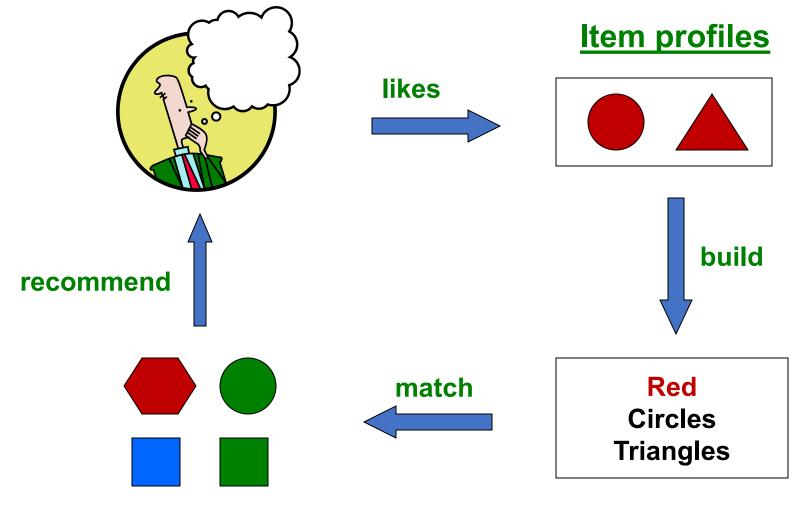
Example:

Movie recommendations

Recommend movies with same actor(s), director, genre, ... Websites, blogs, news

Recommend other sites with "similar" content

Plan of Action



User profile



- +: No need for data on other users
 - No cold-start or sparsity problems
- +: Able to recommend to users with unique tastes
- +: Able to recommend new & unpopular items
 - No first-rater problem
- +: Able to provide explanations
 - Can provide explanations of recommended items by listing content-features that caused an item to be recommended



- -: Finding the appropriate features is hard
 - E.g., images, movies, music
- -: Recommendations for new users
 - How to build a user profile?
- -: Overspecialization
 - Never recommends items outside user's content profile
 - People might have multiple interests
 - Unable to exploit quality judgments of other users

Collaborative filtering



Word of mouth



"The process in which the purchaser of a product or service tells friends, family, neighbors, and associates about its virtues, especially when this happens in advance of media advertising."



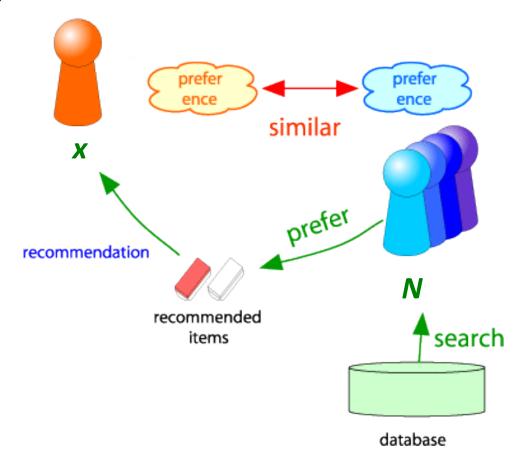
In practice I read book, recommend it to friends.



On e-commerce, Buy book-rate it-friend logs indeduce similar taste- notice not bought bookrecommend highly rated

Collaborative Filtering

- Consider user x
- Find set N of other users whose ratings are "similar" to x's ratings
- Estimate x's ratings based on ratings of users in N



Collaborative Filtering

		Contact	Titanic
- 5	2	- 5	4
2	5		3
2	2	4	2
5	1	5	?
	2 2 5	2 5 2 2 5 1	2 5 2 2 4 5 1 5

The problem of collaborative filtering is to predict how well a user will like an item that he has not rated given a set of historical preference judgments for a community of users.

Collaborative Filtering

User based CF

 Recommends items by finding similar users to the active user (to whom we are trying to recommend a movie).

Item based CF

- For item *i*, find other similar items
- Estimate rating for item *i* based on ratings for similar items

Pros/Cons of Collaborative Filtering

+ Works for any kind of item

No feature selection needed

- Cold Start:

Need enough users in the system to find a match

• - Sparsity:

- The user/ratings matrix is sparse
- Hard to find users that have rated the same items

- First rater:

- Cannot recommend an item that has not been previously rated
- New items, Esoteric items

• - Popularity bias:

- Cannot recommend items to someone with unique taste
- Tends to recommend popular items

CB V/S CF

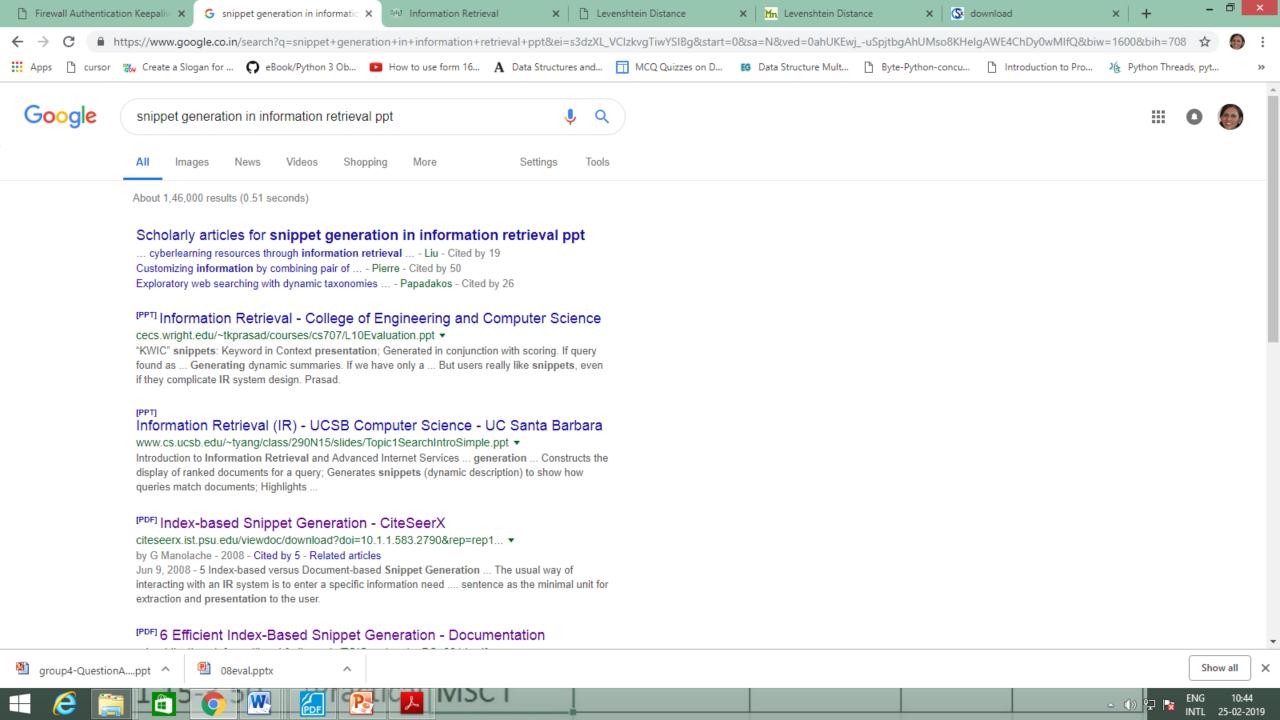
Content-based Filtering	Collaborative Filtering
I. Its is based on concept "Show me more of what I have liked."	i. This is basically people to people correlation.
II. It takes into account user preferences and on the basis of that makes the recommendations.	ii. It uses the wisdom of the crowd to recommend items to the user.
III. It recommends those items which are similar to user preferences based on their past behaviour.	iii. The ratings can either be explicit or implicit.It assumes that people who had similar tastes in past, will also have similar tastes in future also.

Snippet Generation

- Query-dependent document summary
- Simple summarization approach
 - rank each sentence in a document using a significance factor
 - select the top sentences for the summary
 - first proposed by Luhn in 50's

Tropical Fish

One of the U.K.s Leading suppliers of **Tropical**, Coldwater, Marine **Fish** and Invertebrates plus... next day **fish** delivery service ... www.**tropicalfish**.org.uk/**tropical_fish**.htm <u>Cached_page</u>



Sentence Selection

- Significance factor for a sentence is calculated based on the occurrence of significant words
 - If $f_{d,w}$ is the frequency of word w in document d, then w is a significant word if it is not a stopword and

$$f_{d,w} \ge \begin{cases} 7 - 0.1 \times (25 - s_d), & \text{if } s_d < 25 \\ 7, & \text{if } 25 \le s_d \le 40 \\ 7 + 0.1 \times (s_d - 40), & \text{otherwise} \end{cases}$$

where s_d is the number of sentences in document d

• text is *bracketed* by significant words (limit on number of non-significant words in bracket)

Sentence Selection

```
W
W
   W
                      W
                         W
                                W.
          (Initial sentence)
        WSSWW
W
                                W.
       (Identify significant words)
        wsswws]w
(Text span bracketed by significant words)
```

- Significance factor for bracketed text spans is computed by dividing the square of the number of significant words in the span by the total number of words
- e.g.,

Significance factor = 4²/7 = 2.3



- Involves more features than just significance factor
- e.g. for a news story, could use
 - whether the sentence is a heading
 - whether it is the first or second line of the document
 - the total number of query terms occurring in the sentence
 - the number of unique query terms in the sentence
 - the longest contiguous run of query words in the sentence
 - a density measure of query words (significance factor)
- Weighted combination of features used to rank sentences



- Web pages are less structured than news stories
 - can be difficult to find good summary sentences
- Snippet sentences are often selected from other sources
 - metadata associated with the web page
 - e.g., <meta name="description" content= ...>
 - external sources such as web directories
 - e.g., Open Directory Project, http://www.dmoz.org
- Snippets can be generated from text of pages like Wikipedia

Snippet Guidelines



All query terms should appear in the summary, showing their relationship to the retrieved page



When query terms are present in the title, they need not be repeated

allows snippets that do not contain query terms



Highlight query terms in URLs



Snippets should be readable text, not lists of keywords

What is summarization?

A summary is a text that is produced from one or more texts, that contains a significant portion of the information in the original text(s), and that is no longer than half of the original text(s).

Summaries may be classified as:

Extractive

Abstractive

Extractive summaries

Extractive summaries are created by reusing portions (words, sentences, etc.) of the input text verbatim.

For example, search engines typically generate extractive summaries from webpages.

Most of the summarization research today is on extractive summarization.

Text:

Indian Institute of Technology Bombay

From Wikipedia, the free encyclopedia



This article needs additional citations for verification. Please h adding citations to reliable sources. Unsourced material may be c (September 2010)

The Indian Institute of Technology Bombay (abbreviated IITB or IIT Bombay) is a public engineering institution located in Powai, Mumbai, India. It has been ranked among the top engineering colleges in India.^[1] It is the second-oldest institute of the Indian Institutes of Technology system.^[2]

Extractive summary:

Indian Institute of Technology Bombay - Wikipedia, the free ... en.wikipedia.org/wiki/Indian_Institute_of_Technology_Bombay

The Indian Institute of Technology Bombay (abbreviated IITB or IIT Bombay) is a public engineering institution located in Powai, Mumbai, India. It has been ...

Abstractive summaries

In abstractive summarization, information from the source text is re-phrased.

Human beings generally write abstractive summaries (except when they do their assignments ©).

Abstractive summarization has not reached a mature stage because allied problems such as semantic representation, inference and natural language generation are relatively harder.

Abstractive summary: Book review

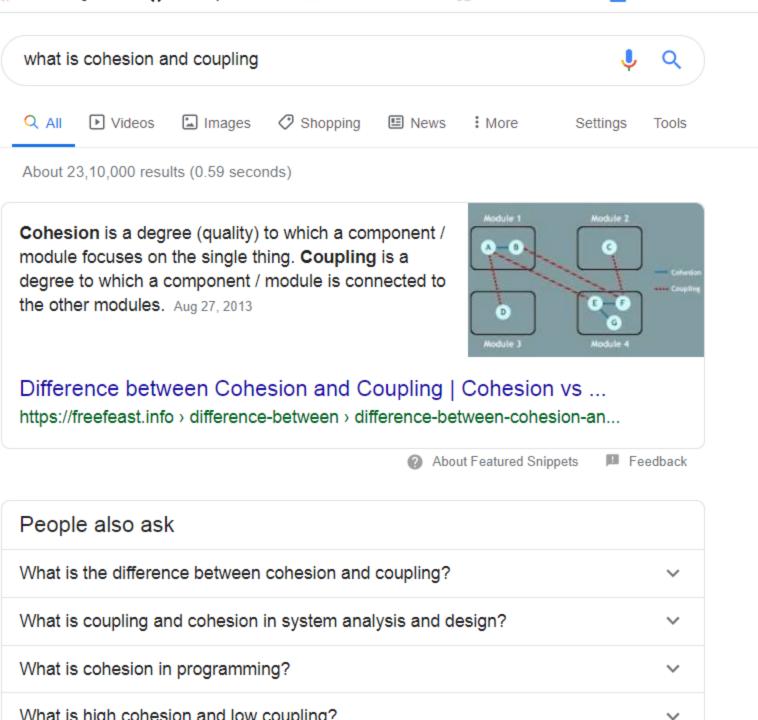
 An innocent hobbit of The Shire journeys with eight companions to the fires of Mount Doom to destroy the One Ring and the dark lord Sauron forever.



What is Question Answering?

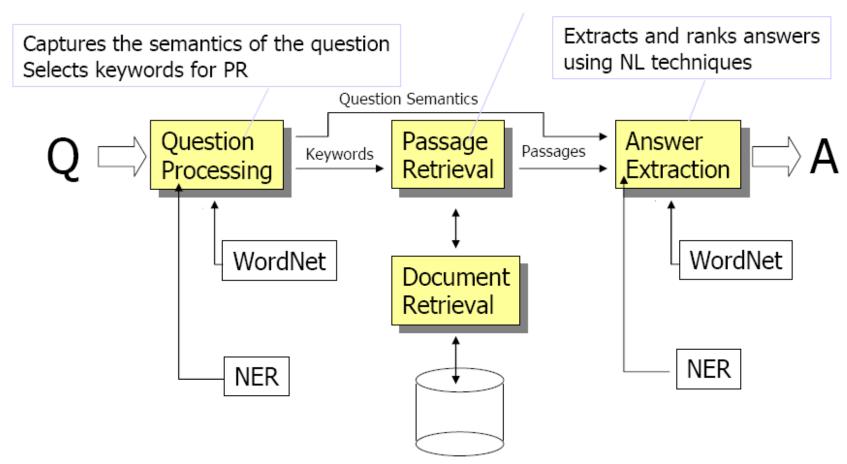
Type of <u>information retrieval</u>. Given a collection of documents ,the system should be able to retrieve answers to <u>questions</u> posed in <u>natural language</u>.

-Wikipedia



Generic QA Architecture

Extracts and ranks passages



Question Answering

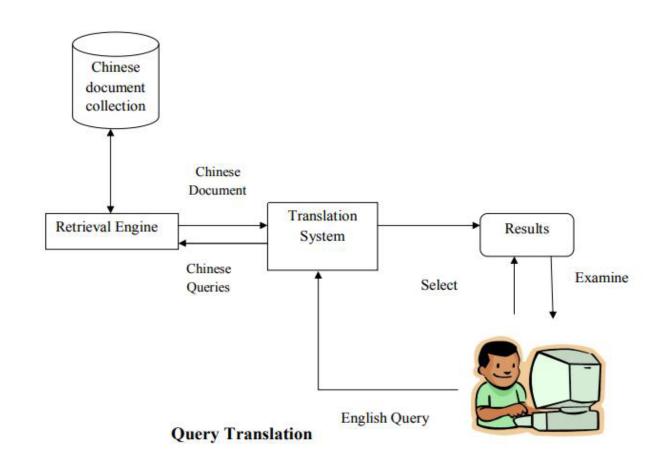
- QA systems can pull answers from an unstructured collection of natural language documents.
- QA research attempts to deal with a wide range of question types including: fact, list, definition, How, Why, hypothetical, semantically constrained, and cross-lingual questions.

CROSS LINGUAL

- Refers to the retrieval of documents that are in a language different from the one in which the query is expressed.
- Two methods : Query/Document Translation

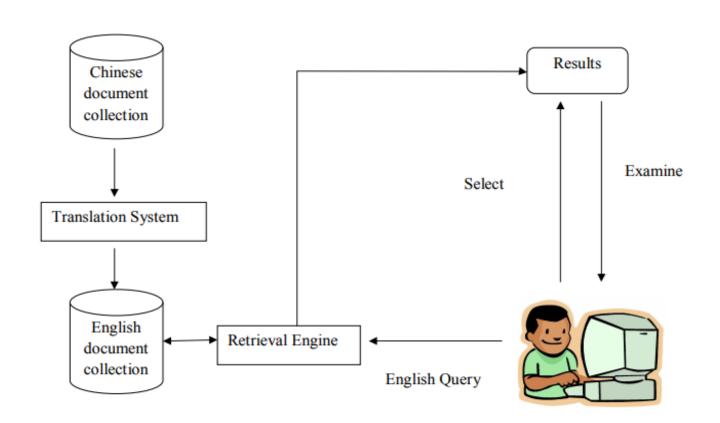
Query Translation

- Translate English query into Hindi query
- Search Hindi document collection
- Translate retrieved results back into English
- Query translation is easy.
- Translation of documents must be performed at query time.



Document translation

- Translate entire document collection into English
- Search collection in English
- Documents can be translated and stored offline. Automatic translation can be slow



Document Translation

Hidden/Invisible web

- The Invisible Web is the part of the World Wide Web, which is not indexable by search engines and is therefore invisible.
- In contrast to the Surface Web, the Invisible Web consists of data and information that cannot be searched with search engines for various reasons.
- Users cannot access this information by using traditional search engines.
- Non-indexed websites, apps, and resources include protected information in the areas of email, online banking, specialized databases, and other paid services