# **Gaurav Mishra**

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## **EDUCATION**

## Vishwakarma University

Pune, MH

Master of Science in Statistics and Data Analytics

Sept. 2022 - June 2024

## K.J Somaiya College of Science and Commerce

Mumbai, MH

Bachelor of Science in Statistics

July. 2017 -Oct. 2020

#### EXPERIENCE

## **Transactions Processing Associate**

Aug 2021- Sep. 2022

Accenture India

Accenture India

Navi Mumbai, MH

- Processed and reviewed an average of 80+ health insurance claims daily, maintaining an accuracy rate of 95%+ month-on-month.
- Contributed to a team that achieved 100% compliance with SLA timelines for claim processing and issue resolution.
- Maintained high productivity levels while ensuring compliance with client expectations and organisational standards.
- · Earned positive feedback from managers and clients for strong communication and problem-solving skills.
- Actively contributed to team discussions and problem-solving efforts, fostering a collaborative work environment.

## RELEVANT EXPERIENCE

# **Data Analyst Virtual Intern**

Apr. 2023-May 2023

Forage.com

- Completed a simulation focused on advising a hypothetical social media client as a Data Analyst at Accenture.
- Cleaned, modelled and analyzed 7 datasets to uncover insights into content trends to inform strategic decisions.
- Performed data cleaning and preprocessing in Excel, utilizing functions such as IF, VLOOKUP, HLOOKUP, CONCATENATE, and conditional formatting to ensure data accuracy and consistency.
- Performed **exploratory data analysis (EDA)** using **pivot tables, slicers, and conditional formatting** to uncover trends, correlations, and actionable insights.
- Developed proficiency in data wrangling, visualization, and statistical analysis through hands-on projects.
- Prepared a PowerPoint deck and video presentation to communicate key insights for the client and internal stakeholders.

# **PROJECTS**

# Bikes Store Analysis / Snowflake, SQL

Nov. 2024-Dec. 2024

- Developed advanced SQL queries using JOINs, subqueries, CTEs, and window functions to derive actionable insights on sales trends, inventory performance, and customer purchase behaviour.
- Pinpointed underperforming brands, such as **Strider**, **Ritchey**, and **Haro**, with below-average sales.
- Highlighted **Rowlett Bikes** as the top revenue-generating store, with \$867K+ total sales, while **Store 2** had the highest orders, contributing **67.89% of combined orders**.
- Determined that **9.07% of customers** are repeat buyers, with an average purchase frequency of **1.12 times per customer**.
- Discovered Mountain Bikes as the highest contributing category, with \$2.71M+ in sales and Trek Slash 8 27.5 2016 as the highest revenue-generating product.

## **Diwali Sales Analysis** / Python

Dec. 2024-Jan. 2025

- Developed and implemented a comprehensive sales analysis dashboard using Python (Pandas, NumPy) and data visualisation libraries (Matplotlib, Seaborn) to analyse 10,000+ Diwali sales records, enabling data-driven decision-making for inventory planning and marketing strategies.
- Performed data cleaning and manipulation to transform raw sales data, reduced null values by **99%** and optimised data types, resulting in improved data quality and processing efficiency for downstream analysis.
- Identified key business insights through statistical analysis revealed that married women aged **26-45 from IT/Healthcare** sectors were the highest value customers, with average purchase values **35% higher** than other demographics, directly informing targeted marketing campaigns.
- Generated dynamic visualizations and statistical reports highlighting regional sales patterns across 10 states, demonstrating
  that Uttar Pradesh, Maharashtra, and Karnataka accounted for 65% of total revenue, enabling optimization of supply chain
  and inventory distribution.

## **Coffee Store Sales Analysis** / Excel

- Developed interactive sales dashboard using Excel to analyse coffee sales trends across 3 countries, tracking KPIs and customer metrics from 2019-2022.

Nov. 2024-Dec. 2024

- Leveraged Excel's advanced features (**pivot tables, charts**) to visualize sales performance, revealing the United States as the top market with \$35,639 in revenue.
- Created dynamic data visualizations comparing 4 coffee types (Arabica, Excelsa, Liberica, Robusta) with pricing analysis, demonstrating the highest average price of \$15 for Liberica beans.
- Tracked and analyzed the sales performance of 4 premium coffee varieties (Arabica, Excelsa, Liberica, and Robusta) over a
   44-months period from 2019-2022, with peak monthly sales reaching \$850+, maintaining consistent sales performance of
   \$350 monthly across multiple coffee varieties, shows resilience during seasonal fluctuations and market changes.

## **CERTIFICATIONS**

- Data Analysis with Python & Pandas Maven Analytics
- MySQL Data Analysis Maven Analytics
- Data Visualization with Matplotlib & Seaborn Maven Analytics
- Power BI Desktop Maven Analytics

# TECHNICAL SKILLS

Languages: Python (Pandas, NumPy, Matplotlib, Seaborn, EDA, Data Manipulation and Cleaning),

Database and Cloud: MySQL (JOINs, Windows Function, CTEs, Subqueries)

Business Intelligence: Power BI, Power Query, Data Visualization, Microsoft Excel (Power Query, PowerPivot)

Soft Skills: Detail-Oriented, Collaboration, Organizational Skills, Attention to Detail