

NComputing® vSpace® Server for Linux 3.3.5



Product: NComputing vSpace Server for Linux

Version: 3.3.5

Supported Operating Systems

- Ubuntu 14.04.2 LTS Desktop (64-bit)
- Kernel version: 3.16.0-30-generic

Supported NComputing Access Devices

- X350
- X550

The following notes contain important information. Please read this entire document to ensure that your installation and deployment process goes smoothly.

Installation Instructions:

vSpace Server for Linux automatically installs its dependencies when the installation will be performed on a system with Internet connectivity. In case of an offline system the dependencies must be installed manually. Please extract the archive containing the necessary dependencies to an empty folder and using Ubuntu Terminal change the current directory to this folder:

```
cd /path/to/extracted_dependencies_folder
```

Then invoke the following command to install the necessary dependencies:

```
sudo dpkg --i *
```

Installation of vSpace Server for Linux must be performed with 'root' user rights:

```
cd /path/to/vspace_installer  
sudo ./vspace-x_3.2.5.sh
```

Following command might be used to uninstall vSpace Server for Linux:

```
sudo apt-get remove vspace-x
```

Additional Notes:

GNOME is required as desktop environment.

Unity graphical shell is not supported.

GNOME 3D effects are not supported.

Recently Fixed:

The following known issues have been resolved:

- **LTSX-398, LTSX-432, LTSX-433** – Issues with audio device assignment
- **LTSX-399, LTSX-416** – Issues with Start/Stop All Sessions, Terminal Resolution and User Logoff functions of NC-Console
- **LTSX-400** – User sessions log off unexpectedly
- **LTSX-401, LTSX-409, LTSX-423, LTSX-428, LTSX-431** – Issues with USB drive assignment and mounting
- **LTSX-405** – Inability to register customer data and activate vSpace Server
- **LTSX-406** – Issues with user auto-login
- **LTSX-407, LTSX-424** – Issues with application auto-start
- **LTSX-408** – Authentication window for mount and unmount media is displayed on all stations
- **LTSX-410** – Blank area will be displayed above the Country list on the Customer Data screen
- **LTSX-425** – Issue with vSpace Server installer
- **LTSX-427** – Issue causing the NC-Console to crash during mount/unmount of USB drive
- **LTSX-435** – Audio quality issue

Known Issues:

The following are the known issues still existing on vSpace Server 3.3 for Linux:

- **LTSX-434** – After uninstalling vSpace Server USB drives will be mounted at the top of root file system
- **LTSX-436** – System reboot might be necessary after changing resolution to get audio working
- **LTSX-437** – Left and right channels of stereo audio are swapped
- **LTSX-438** – Jerky sound in VLC player when terminal resolution is set to 800x600 or 1280x600

Contacting Technical Support and Additional Resources

Visit the NComputing Knowledge Base at <http://kb.ncomputing.com> for more information, guides, and walkthroughs.

To request Technical Support, please visit the NComputing Support page at <http://www.ncomputing.com/support>

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