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Quality Manager - Process Manager - Process Optimization Manager - Supply Chain Manager

Industrial Companies / Groups - Audits and / or Certifications Companies, ...

Skills

- Quality management : system - methods - controls - audits - certifications
- Quality standards : ISO 9001 (2015), ISO 14001, ISO TS 16949, EN 9100, AQAP, ... Euronorms and associated specifications
- Total quality management : 8D, Ishikawa, 5 why, SPC, FMEA, lean manufacturing, SMED, 5S, TPM
- Expertise in metallic materials : steel, hot metal, aluminium, titanium, ...
- Automotive specifications and requirements : Renault, PSA, General Motors, Opel, subcontractors (Faurecia)
- Supply chain organization

Professional experience

From 2013 to 2015 : **Quality Manager** - NLMK STEEL SERVICE CENTERS (MANAGE + JEMAPPES) - steel sheets and coils manufacturer and distributor (automotive market, industries) – 115 people.

Appointed to : Manage: ▪ the quality system in accordance with the requirements of the standards ISO 9001 and ISO TS 16949, ▪ the audits (ISO, automotive producers, suppliers and subcontractors), ▪ the products quality control and the continuous improvement.

Achievements : ▪ Obtained the ISO 9001 - ISO TS 16949 certifications and automotive agreements ; ▪ reduced of the users claims by 30% after one year, and by 45% after 2 years ; ▪ improved the "right first step" (downgraded products reduced by 30%) ; ▪ developed and implemented a "8D" method for claims treatment ("5 whys" analysis and corrective actions plan) ; ▪ set up new specifications and homologations for the automotive users and the metallic industry.

From 2011 to 2013 : **Supply Chain Manager**, member of the Safety Committee CPPT Duferco La Louvière Long Products – steel plant, billets and slabs casting machines, wire rolling mill - 450 people.

Appointed to : ▪ Manage the production planning in line with the customers orders (steelplant and wire mill) ; ▪ manage stocks and products forwardings : rail, road, river, sea ; ▪ manage the inventories ; ▪ optimize the production programs.

Achievements : ▪ Optimized the casting programming (number of heats per sequence increased by 20%) ; ▪ successfully set up the forwarding organization of billets to Denmark and wires worldwide ; ▪ reorganized products storage areas and methods and set up a traffic plan to improve safety and products quality.

From 2009 to 2011 : **Project Manager** - STEEL INVEST AND FINANCES, joint-venture between NLMK and Duferco, La Louvière – steel manufacturer and distributor, 3 production plants – 1050 people.

Appointed to : ▪ Lead a project named “Industrial and Commercial Plan” with the objective of optimizing the supply chain, and reducing the delivery time.

Achievements : ▪ Reduced old stocks by 50% ; ▪ regularized old orders by 33% ; ▪ increased coils repairs rate ; ▪ elaborated a test campaigns procedure for new steel products from prototype to industrial application.

From 1987 to 2009 : COCKERILL SAMBRE CHARLEROI - CARSID – Blast Furnace / Steel plant - 1200 people.

From 2002 to 2009 : **Logistic Manager**, member of the company Council,

Appointed to : ▪ Organize , deploy and manage a new logistic department : orders registration, production planning , suppliers, process, methods, personnel and finance, stocks and forwarding, customer relationship ; ▪ manage SAP logistic module implementation ; ▪ manage hot metal and steel manufacturing budget (forecast and real values) ; ▪ manage young managers trainings, such as Total Quality Tools trainings.

Achievements : ▪ Length of sequences on the casting machines increased by 10% ; ▪ implementation of slabs in thickness 300 mm for the production of heavy plates (Clabecq).

From 1996 to 2002 : **Production Engineer** Steelplant, and later **Production Manager** - secondary metallurgy and casting machines department,

In charge of : ▪ the department management: production, maintenance, quality, safety, teams in accordance with the budgets and procedures ; ▪ continuous improvement ; ▪ development of quality working groups.

Achievements : ▪ productivity improvement (reliability and training actions plans) ; ▪ ladle furnace capability increase (low Sulfur steel grades for pipes lines applications) ; ▪ applying of 5S method on the casting floor and improvement of the safety conditions ; ▪ applying of the SMED method on the casting floor (intersequence time reduced by 10%).

From 1987 to 1995 : **Quality Manager** - department blast furnace, steel plant, casting machines,

In charge of : ▪ development and management of the Assurance Quality System ; ▪ management of the internal audits (process, products and suppliers) and the company certification ; ▪ quality control, claims analysis, corrective actions plans.

Achievements : ▪ ISO 9001 certification and automotive agreements obtaining ; ▪ best practices procedures deployment with improvement of the “right first step“ ; ▪ development and implementation of 4 cards Statistical Process Control in the steel plant.

From 1984 to 1987 : **Research Engineer**, "Application of Metals" Department - CENTRUM FOR RESEARCH IN THE METALLURGY (CRM), Liège, in charge of research studies of assembly methods of thin steel sheets, spot welding properties and behaviour of welded steel sheets in automotive applications.

Education : ▪ Master in Electromechanical Engineering (electricity) - Université de Liège (1979 - 1984).

Complementary education : ▪ Management (Ecole de Perfectionnement au Management – 2002) ; ▪ Quality Assurance auditor (ISO) : process – products and suppliers ; ▪ Safety auditor ; ▪ Environmental auditor ISO 14001 (LECES - 2009) ; ▪ Lean Manufacturing (Eurosymbiose – 2010) ; ▪ Method Measurement Systems Analysis MSA review 4, 2015 ; ▪ ISO 9001 et 14001 (2015) standards (AFNOR, Paris).