

Executive Summary

IT manager (MBA) with 20 years´ experience designing and driving strategic IT projects and business performance improvement programs, I filled lead roles in local and corporate initiatives of either operational or organizational nature in the raw material, manufacturing and chemical distribution industry. Dotted with a balanced set of IT management, conceptual and technical competences, underlined by a strong focus on bridging business and IT, I´m recognised for contributing decisively to the achievement of defined goals. Starting in a local company in Portugal, I was progressively engaged at regional and corporate levels and relocated to corporate headquarters in Switzerland in 2011.

Profile

* *Balanced IT Management / Technology:* built from a broad professional experience; combined with conceptual skills and a hands-on character enables me to effectively bridge business and IT.
* *Business, IT Transformation / Change Oriented:* developed in projects / process improvement programs in business applications (EPR, BI), IT Governance and Portfolio Management areas.
* *Financial Acumen:* developed from multi-million euro project portfolio accountability, strategic initiative´s business case preparation / assessment and management reporting systems implementation.
* *Goal and Results Oriented:* coupled with resilience and high accountability, enables to successfully lead programs with strong change management requirements and to effectively perform under high pressure.
* *Multicultural, Multinational Experienced:* built through international work assignments and effective collaboration with business and IT partners, and where flexibility, guiding and moderation skills were leveraged.

Career Objectives

Aiming to leverage a broad experience and further specialize, I´m currently screening the Portuguese and Swiss markets for a lead position (Portfolio, Program, Project, IT Applications Manager) in transformation programs in the Business Applications, Business Intelligence and ERP areas.

Career Development

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|  | Omya Management AG / Omya Schweiz AG, Oftringen, Switzerland |
| since Oct.12 | Head of Business Relationship and Portfolio Management  2 direct reports / 5+ functional reports / EUR 2.0M Capex, 1.5M EUR Opex Portfolio |
| Oct.08 - Sep.12 | IT Project Lead / Manager Business Intelligence  10+ business and 10-20 int. + ext. developer team / SAP ERP / SAP BW 7.x / SAP BO 3.x |
|  | Omya Comital, Porto, Portugal |
| Sep.07 - Sep.08 | Regional Program Management Europe Team  Assignment Region Europe as team member |
| Nov.06 - Aug.07 | Regional Business Project Lead SAP Roll-out  Assignment Region West Europe; SAP ERP |
| Jan.98 - Aug.07 | IT Manager  60+ end-users / 5 Sites / Local ERP / SQL Server / VB.NET / ASP.NET / Crystal Reports |
| Sep.95 - Dec.97 | Management Assistant |

Competences, Job Experience and Achievements

IT Program and Portfolio Management

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| Actual Oct.12 | Head of Business Relationship and Portfolio Management (Omya Management AG)  Corporate IT Applications Demand Management and Project Portfolio Management.  Chair of the IT Project Portfolio Board and change request governance for strategic applications.   * Designed and deployed streamlined CR platform used collaboratively by business and IT. * Contributed decisively to business processes and tools standardisation goals. |
| Sep.07 Sep.08 | Regional Program Management Europe (Omya Comital, Portugal)  Definition and implementation of Corporate IT Governance framework for IT projects and CR.   * Achieved substantial savings by streamlining locally driven project portfolios. |

IT Project Management

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| Sep.12 Oct.08 | IT Project Lead / Manager Business Intelligence (Omya Schweiz AG)  IT Project Lead for corporate green-field BI solution.   * Completed project in budget despite critical challenges. * Secured business and IT teams engagement through high-pressure situations. |
| Aug.07 Nov.06 | Regional Business Project Lead SAP Roll-out (Omya Comital, Portugal)  Initiation / Business Case of SAP ERP regional deployment.  SAP ERP roll-out impact analysis on country / regional processes, legal requirements and solutions.   * Successful continuous cooperation with SAP Competence Centre and Corporate IT. * Aligned integration issues and opportunities to foster change readiness. |
| Aug.07 Sep.95 | IT Manager / Management Assistant (Omya Comital, Portugal)  BI Management Reporting system design, development, implementation.  Quality Management system design, development, implementation.  ERP integration of new company and process (M&A).  ERP selection and deployment and business process analysis, standardisation, optimisation.  ISO 9003:9001 quality certification.   * Contributed decisively to local organisation´s swift and successful integration in the Omya Group. * Ensured process streamlining, standardization, invaluable for the business development strategy. * Provided a cost effective, streamlined but sound quality management platform. |

Business Intelligence

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| Sep.12 Oct.08 | IT Project Lead / Manager Business Intelligence (Omya Schweiz AG)  Core team member for design and initiation of new corporate BI reporting landscape.  Requirement collection, analysis; design of corporate green-field BI landscape.  IT Project Lead for the implementation phase.   * Achieved and sustained full cooperation with business teams and sponsors in the design and requirement definition, allowing the IT teams to develop to specification. * Ensured best practice principles for business performance management and data visualisation. |
| Sep.08 Jan.98 | IT Manager (Omya Comital, Portugal)  Design and development of BI solution; consolidation of multiple data sources via ETL capabilities.  Design and development of analytical and operational mission-critical business reports.  Business analysis for strategical decisions / business cases (e.g. plant extension / centralisation).   * Ensured compliance with corporate controlling & reporting requirements. |

IT Application and Infrastructure Management

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| Aug.07 Jan.98 | IT Manager (Omya Comital, Portugal)  Applications (ERP, BI, Quality Management System) and IT infrastructure management.  Design and development of a quality management system (process description, document management and incident & non-conformity management) and BI system.   * Provided a platform supporting streamlined quality management processes. * Ensured process streamlining and standardization. |

Education, Interests, Personal Data

Education - Academic

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| 95 – 96 | Executive MBA (International Commerce)  Católica Porto Business School / ESADE, Porto, Portugal |
| 89 – 94 | Economics University Degree (Bachelor’s degree)  Universidade Católica Portuguesa, Lisbon, Portugal |

Further Education

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| 2013 | Leadership training (in-house Omya) |
| 2012 | Project Management training (in-house Omya) |
| 2012 | SAP BW310 BW Enterprise Data Warehousing |
| 2011 | Specific CIO candidate level training (joint program Omya, Hilti, HP, Geberit, Franke, Schindler) |

Certifications

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| 2015 | ITIL Foundations (AXELOS Certification) |
| 2015 | PRINCE2 Practitioner (AXELOS Certification) |

Languages

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| Native | Portuguese |
| Proficiency | English |
| Basic (B1) | German; French, Spanish |

Generic Digital Competences

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| Programming | Visual Studio; Adobe Dreamweaver, VB.Net; ASP.NET; VB Applications; HTML |
| Databases | MS SQL; MS Access |
| Specialist Apps | Microsoft Project; SPSS; Microsoft Visio; Rational Rose |
| Collaboration | MS SharePoint |
| Other | MS Office, Mind-map Manager |

Hobbies and Interests

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| Reading, Music, PC Technology, PC Gaming Design & Programming |

Personal Data

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| Birthday | 14.Sep.1971 |
| Nationality | Portuguese |
| Birth Place | Lisbon |
| Civil Status | Married |
| Family | 1 daughter, born 2009 |
| Swiss Permit | Permit C, living in CH since Feb. 2011 |