CHETAN CHOPRA

Assistant Consultant at Tata Consultancy Services

CONTACT

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⊙ DETAILS ⊙

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Date Of Birth
23-Nov-1985

Nationality
Indian

⊙ LINKS ⊙

in https://www.linkedin.com/in/chetan-chopra-0058b018/

⊙ AREA OF EXPERTISE ⊙

✓ Corporate Actions

✓ Settlements

✓ Securities Lending

✓ Technical Project Management

👤 PROFILE

Proven consulting and project management skills demonstrated through successful international and domestic engagements. Possess a diverse experience of 12+ years in improving client's business operations through innovative business and IT solutions.

- Achieved "Star of The Quarter" and "The Best Team" award for showing great Performance for successful projects
- Achieved "Contextual Master Award" for successfully implementing Data Migration of 25 TB data for ABN client
- Have exposure to Corporate Action module and Security Lending domains under the Investment Banking Division

🗒 PROJECT MANAGEMENT

- Excellent strategy development skills, problem solving abilities, strong quantitative and verbal and written communication skills
- Excellent project and team management skills with great deal of client handling experience and cross-cultural team leadership
- Experience in project management processes, process flows and conducting internal auditing Business Analysis
- Excellent writing skills in preparing requirements specifications and defining project plans
- Skilled at performing Gap analysis transform business needs into functional/technical requirements
- Experienced in using Agile methodologies
- Designing and monitoring user acceptance test plans and system integration testing; verifying performance and reliability

⊙ AREA OF EXPERTISE ⊙

- ✓ Data Migration
- ✓ Regulatory Compliance
- ✓ Defect Resolution
- ✓ Software and System Integration
- ✓ Team Building and Leadership
- ✓ Product Engineering
- ✓ Shell Scripting

⊙ LANGUAGES ⊙

- ✓ English
- ✓ Hindi

💼 EMPLOYMENT HISTORY

PRODUCT LEAD
TATA CONSULTANCY SERVICES
MARCH 2019

- Handling client relationships in Johannesburg for Standard Bank, key responsibilities being managing production support and client for Securities Lending and BaNCS Corporate Actions.
- Managing Defect Management, Change Requests etc. at client's side for both Corporate Actions and Securities Lending.
- Achieved "Contextual Master Award" for successfully implementing Data Migration of 25 TB data for ABN Ambro client

TECHNICAL LEAD
TATA CONSULTANCY SERVICES
AUGUST 2015 – MARCH 2019 (3 year 6 months)

- Understanding and gathering business and technical requirements through discussions with IT and business teams for one of the biggest European Investment Bank.
- Implemented Archival Data Management through batches and scripts for both Day Zero and Day One approach. Achieved archiving of 5 TB data in 12 hours for Day zero using scripts.
- Got the Best Team Award for the work done above and leading the Production Support team
- Single handedly implemented Data Migration via implementing Shell Scripting and PL/SQL approach for one of the European clients.
- Achieved migration of 25 TB data in 42 hours and was rewarded with "Star of the Month" award and earned clients accolade for data migration.
- Developed complete Unix program to generate PDF/Excel reports after doing the White box Reconciliation between the Pre and Post image of the databases after Data Migration. The tool created was further being used for 8 other clients for which Data Migration was done.

BUSINESS ANALYST / TECHNICAL CONSULTANT
TATA CONSULTANCY SERVICES
SEPTEMBER 2013 - AUGUST 2015 (1 year 11 months)

- Handled client relationships in Johannesburg for one the biggest South African financial institution and a major South African Investment Banking bank: Standard Bank, maintained very high level of customer satisfaction index.
- Achieved the Best Product Award from Standard Bank for starting the product (IS Online) from scratch and making it Go Live in 18 months.
- Understanding and gathering business and technical requirements through discussions with IT and Business/Operations teams.
- Designing user acceptance test plans, test cases and system integration testing plans.
- Documenting new client requirements by creating Solution Documents based on BRS, involved in client discussions to analyze functional impact and thus finalizing the solution document.
- Assisting clients in developing strategies in implementing delivery upgrades.
- Provide inputs to clients in implementing the product process flows.

PROGRAMMER ANALYST-FS
TATA CONSULTANCY SERVICES
JANUARY 2010 - AUGUST 2013 (3 years 7 months)

- Study various components of the application both business and technical to identify improvement areas. Was involved in developing solutions and developing interfaces for clients.
- Involved in the Technical Development Team for development of new requirements via Eclipse using the Struts framework
- Achieved "Star of The Quarter" Award for single handedly handling 5 clients from different geographies around the world.
- Identification of issues, inefficient resource consumption in product and patterns for performance perspective.
- Conducting various demonstrations and discussing of hence identified GAPs with various clients.
- Mentoring and organizing training sessions for new associates.
- Initial Review, technical specification development and to validate requirements and mitigate risk

🎓 EDUCATION

BACHELOR OF ENGINEERING, ELECTRONICS

Bharati Vidyapeeth, Pune University
2005 – 2009