Resume Building: Crafting Your First Impression

A. The Purpose of a Resume

- **Marketing Tool:** Your resume is a marketing document designed to showcase your skills and experience to potential employers.
- **Gatekeeper:** It's often the first point of contact and determines whether you get an interview.
- **Summary of Qualifications:** A concise overview of your qualifications, achievements, and career goals.

B. Essential Resume Components

1. Contact Information:

- o Full Name
- Phone Number
- Email Address (professional)
- LinkedIn Profile URL (optional, but highly recommended)
- o Location (City, State) Avoid including your full address for privacy.

2. Summary/Objective (Optional):

- Summary: A brief overview of your skills and experience, tailored to the specific job you're applying for. Best for experienced professionals.
- Objective: A statement of your career goals and what you hope to achieve in the role. Best for entry-level candidates or those changing careers
- Recommendation: Use a summary if you have relevant experience. If not, an objective can be helpful.

3. Work Experience:

- **Reverse Chronological Order:** List your most recent job first.
- Company Name, Location, Job Title, Dates of Employment: Be precise and consistent.
- Responsibilities and Achievements: Use action verbs to describe your accomplishments and quantify them whenever possible.
 - Example: "Managed a team of 5 developers, resulting in a 15% increase in project completion rate."
- Tailor to the Job Description: Highlight the experiences and skills that are most relevant to the specific job you're applying for.

4. Education:

- Degree Name, Major, University Name, Graduation Date (or Expected Graduation Date): Include GPA if it's above 3.5.
- **Relevant Coursework:** List relevant courses if you're a recent graduate.
- **Honors and Awards:** Include any academic achievements.

5. Skills:

- **Hard Skills:** Technical skills, software proficiency, languages, etc.
- **Soft Skills:** Communication, teamwork, problem-solving, leadership, etc.
- Tailor to the Job Description: Include the skills that are specifically mentioned in the job posting.

6. Optional Sections:

- **Projects:** Showcase personal or academic projects that demonstrate your skills.
- **Volunteer Experience:** Highlight your community involvement.
- o **Certifications:** List any relevant certifications you've obtained.
- Awards and Recognition: Include any professional awards or recognition.

C. Resume Formatting and Design

- **Clean and Professional:** Use a clear and easy-to-read font (e.g., Arial, Calibri, Times New Roman).
- **Consistent Formatting:** Maintain consistent formatting throughout the document (e.g., font size, spacing, bullet points).
- White Space: Use white space to make the resume visually appealing and easy to scan.
- One to Two Pages: Aim for one page if you have less than 10 years of experience, two pages if you have more.
- **File Format:** Save your resume as a PDF to preserve formatting.

D. Action Verbs and Quantifiable Results

- **Use Strong Action Verbs:** Start each bullet point with a strong action verb (e.g., "Managed," "Developed," "Implemented," "Led," "Increased").
- **Quantify Your Achievements:** Use numbers and data to demonstrate the impact of your work (e.g., "Increased sales by 20%," "Reduced costs by 10%," "Managed a budget of ₹1,00,000").

E. Tailoring Your Resume

- **Read the Job Description Carefully:** Identify the key skills and requirements.
- **Customize Your Resume:** Tailor your resume to match the specific job description.
- **Highlight Relevant Experience:** Emphasize the experiences and skills that are most relevant to the job.

Using the STAR Format for Achievements

The STAR method is a structured approach used to clearly and effectively communicate your achievements in resumes, interviews, and professional profiles. STAR stands for Situation, Task, Action, Result. This framework helps you present your accomplishments as impactful stories, showing not just what you did, but how you added value.

STAR Breakdown

Component	What to Include
Situation	Briefly describe the context or challenge you faced. Set the scene for your achievement.
Task	Explain your specific responsibility, goal, or what you were required to accomplish.
Action	Detail the steps you took to address the task or solve the problem. Focus on your own contributions.
Result	Share the outcome of your actions. Quantify results where possible and highlight the positive impact.

How to Apply the STAR Method

1. Situation:

- Start by outlining the background of your achievement.
- Example: "In my previous job, customer satisfaction rates were below industry standards."

2. Task:

- State your role and what you set out to achieve.
- Example: "I was tasked with improving the customer feedback process."

3. Action:

- Describe the specific actions you took, using strong action verbs.
- Example: "I designed and implemented a new feedback system and trained staff on its use."

4. Result:

- Highlight the outcome, ideally with measurable data.
- Example: "Customer satisfaction increased by 30% within one year."

Example STAR Achievement Statement

- **Situation:** The company's product launch was at risk due to supply chain delays.
- **Task:** As project manager, ensure the launch stayed on schedule.
- **Action:** Organized cross-departmental meetings, sourced alternative suppliers, and adjusted marketing plans.
- **Result:** Successfully launched the product on time, achieving a 15% increase in initial sales.

Condensed Resume Bullet Example:

• "Launched new product on revised timeline by coordinating cross-functional teams and securing alternate suppliers, resulting in a 15% increase in initial sales."

Tips for Using STAR Effectively

- Be concise and relevant to the job you're targeting.
- Use numbers or percentages to quantify your results when possible.
- Focus on your individual contributions, even if you worked as part of a team.
- Prepare multiple STAR examples covering different skills or competencies

References (Templates):

- https://create.microsoft.com/en-us/search?query=Applicant%20tracking%20syste m%20(ATS)%20resumes
- https://www.canva.com/p/wisscreative/collections/AYv3Dp1Oo-Ewpyjtj32DVw