



This is to certify that Gauri Dhananjay Desai

Has achieved the ITIL® Foundation certificate in IT Service Management

Effective from 01 August 2016

Expiry date N/A

Certificate number 04032896-01-1NFU Candidate number 2000441761

Signature

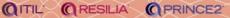
Abid Ismail, CEO, AXELOS

Nick Houlton, COO, APMG International

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.

















Nicholash Hanken



