

## Appendix 1: Given SQL Queries

a. What is the total amount of unpaid invoices in the last quarter?

Query Used:

```
SELECT SUM(Amount) AS TotalUnpaidInvoiceAmount
FROM `myprojectupflow.upflow1.Invoices`
WHERE Status='Unpaid'
AND InvoiceDate BETWEEN DATE_SUB(CURRENT_DATE(), INTERVAL 3 MONTH) AND CURRENT_DATE();
```

Query Result:

Row	TotalUnpaidInvoiceAmount
1	304366

b. Identify the top 10 customers with the highest outstanding balances.

Query Used:

```
SELECT c.CustomerName, c.CustomerID, SUM(i.Amount) AS OutstandingBalance
FROM
  `myprojectupflow.upflow1.Invoices` i
JOIN
  `myprojectupflow.upflow1.Customers` c ON i.CustomerID = c.CustomerID
WHERE
  i.Status = 'Unpaid'
GROUP BY
  c.CustomerID, c.CustomerName
ORDER BY
  OutstandingBalance DESC
LIMIT 10;
```

## Query results

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS
Row	CustomerName	CustomerID	OutstandingBalance		
1	Customer 1161	1161	13651		
2	Customer 153	153	13231		
3	Customer 591	591	12853		
4	Customer 1271	1271	12102		
5	Customer 1116	1116	11222		
6	Customer 853	853	11114		
7	Customer 1851	1851	10464		
8	Customer 1628	1628	10428		
9	Customer 1652	1652	9952		
10	Customer 631	631	9763		

c. Calculate the average payment duration for paid invoices.

Query Used:

```

SELECT
    CEIL(AVG(DATE_DIFF(p.PaymentDate, i.InvoiceDate, DAY))) AS AveragePaymentDuration
FROM
    `myprojectupflow.upflow1.Invoices` i
JOIN
    `myprojectupflow.upflow1.Payments` p ON i.InvoiceID = p.InvoiceID
WHERE
    i.Status = 'Paid';

```

## Query results

JOB INFORMATION		RESULTS	CHART
Row	AveragePaymentDuration		
1	46.0		

d. Determine the number of invoices issued per month over the last year.

Query Used:

```

SELECT
    DATE_TRUNC(InvoiceDate, MONTH) AS MonthStart,
    FORMAT_TIMESTAMP('%B %Y', DATE_TRUNC(InvoiceDate, MONTH)) AS MonthYear,
    COUNT(*) AS NumberOfInvoices
FROM
    `myprojectupflow.upflow1.Invoices`
WHERE
    InvoiceDate >= DATE_SUB(CURRENT_DATE(), INTERVAL 1 YEAR)
GROUP BY
    MonthStart, MonthYear
ORDER BY
    MonthStart;

```

## Query results

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION
Row	MonthStart	MonthYear		NumberOfInvoices	
1	2023-08-01	August 2023		101	
2	2023-09-01	September 2023		102	
3	2023-10-01	October 2023		126	
4	2023-11-01	November 2023		116	
5	2023-12-01	December 2023		111	
6	2024-01-01	January 2024		106	
7	2024-02-01	February 2024		112	
8	2024-03-01	March 2024		128	
9	2024-04-01	April 2024		108	
10	2024-05-01	May 2024		112	
11	2024-06-01	June 2024		99	

e. Find the customer with the highest total payment amount.

```

SELECT c.CustomerName, SUM(p.Amount) AS MaxPayments
FROM
    `myprojectupflow.upflow1.Payments` p
JOIN
    `myprojectupflow.upflow1.Invoices` i ON p.InvoiceID = i.InvoiceID
JOIN

```

```

`myprojectupflow.upflow1.Customers` c ON i.CustomerID = c.CustomerID
GROUP BY
    c.CustomerName
ORDER BY
    MaxPayments DESC
LIMIT 1;

```

## Query results

JOB INFORMATION		RESULTS	CHART	JSON
Row	CustomerName	MaxPayments		
1	Customer 1293	13971		

f. Calculate the percentage of invoices paid on time.

Query Used:

```

SELECT
    ROUND(COUNTIF(p.PaymentDate <= i.DueDate) / COUNT(*),2) * 100 AS
PercentagePaidOnTime,
    ROUND(COUNTIF(p.PaymentDate = i.InvoiceDate) / COUNT(*),2) * 100 AS
PercentagePaidOnSameDay
FROM
    `myprojectupflow.upflow1.Invoices` i
LEFT JOIN
    `myprojectupflow.upflow1.Payments` p ON i.InvoiceID = p.InvoiceID
WHERE
    i.Status = 'Paid';

```

## Query results

JOB INFORMATION		RESULTS	CHART	JSON
Row	PercentagePaidOnTime	PercentagePaidOnSameDay		
1	32.0	1.0		

g. List the top 5 products/services with the highest sales volumes.

Query Used:

```
SELECT ProductService, SUM(Amount) AS TotalSales
FROM `myprojectupflow.upflow1.Invoices`
GROUP BY
    ProductService
ORDER BY
    TotalSales DESC
LIMIT 5;
```

## Query results

JOB INFORMATION		RESULTS	CHART	JSC
row	ProductService	TotalSales		
1	Service A	1511071		
2	Product A	1448532		
3	Product B	1341345		
4	Service B	1235843		

**h. Identify any seasonal trends in payment delays.**

**-Created a table to identify payment delays**

```
CREATE OR REPLACE TABLE `myprojectupflow.upflow1.payment_delay_data` AS
SELECT
    p.PaymentDate,
    i.DueDate,
    i.InvoiceDate,
    DATE_DIFF(p.PaymentDate, i.DueDate, DAY) AS PaymentDelay
FROM
    `myprojectupflow.upflow1.Payments` AS p
JOIN
    `myprojectupflow.upflow1.Invoices` AS i
ON
    p.InvoiceID = i.InvoiceID
WHERE
```

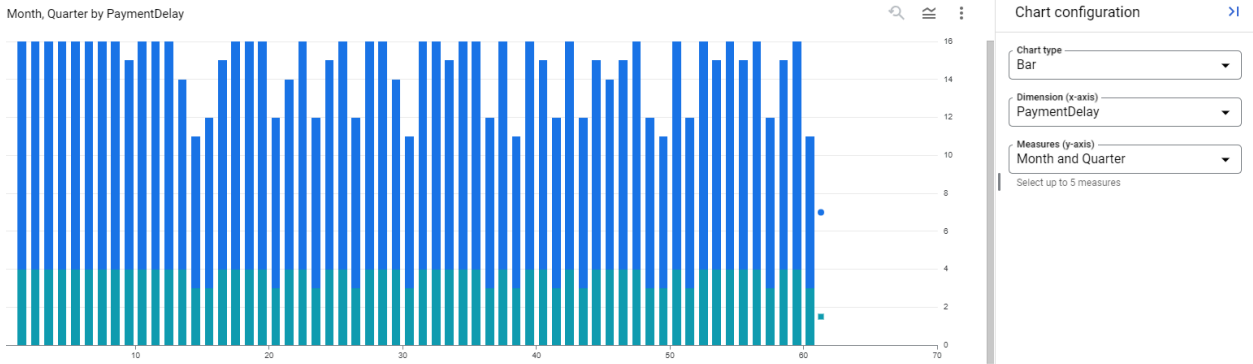
```
DATE_DIFF(p.PaymentDate, i.DueDate, DAY) > 0;
```

Row	PaymentDate	DueDate	InvoiceDate	PaymentDelay
1	2023-03-19	2023-03-18	2023-02-16	1
2	2024-06-22	2024-06-21	2024-05-22	1
3	2023-05-14	2023-05-13	2023-04-13	1
4	2024-04-06	2024-04-05	2024-03-06	1
5	2024-05-19	2024-05-18	2024-04-18	1
6	2023-10-24	2023-10-23	2023-09-23	1
7	2024-06-01	2024-05-30	2024-04-30	2
8	2023-07-06	2023-07-04	2023-06-04	2
9	2024-07-12	2024-07-10	2024-06-10	2
10	2024-01-25	2024-01-23	2023-12-24	2
11	2023-05-22	2023-05-20	2023-04-20	2
12	2023-02-18	2023-02-16	2023-01-17	2
13	2023-09-30	2023-09-27	2023-08-28	3
14	2023-12-11	2023-12-08	2023-11-08	3

-> For seasonal delays

```
CREATE OR REPLACE TABLE `myprojectupflow.upflow1.payment_delay_seasonal` AS
SELECT
  PaymentDate,
  DueDate,
  PaymentDelay,
  EXTRACT(MONTH FROM PaymentDate) AS Month,
  EXTRACT(QUARTER FROM PaymentDate) AS Quarter
FROM
  `myprojectupflow.upflow1.payment_delay_data`;
```

Visual Seasonality among Payment delay



->Average delay time:By Month

```
SELECT
    Month,
    CEIL(AVG(PaymentDelay)) AS AvgPaymentDelay,
    COUNT(*) AS Count
FROM
    `myprojectupflow.upflow1.payment_delay_seasonal`
GROUP BY
    Month
ORDER BY
    Month;
```

Query results

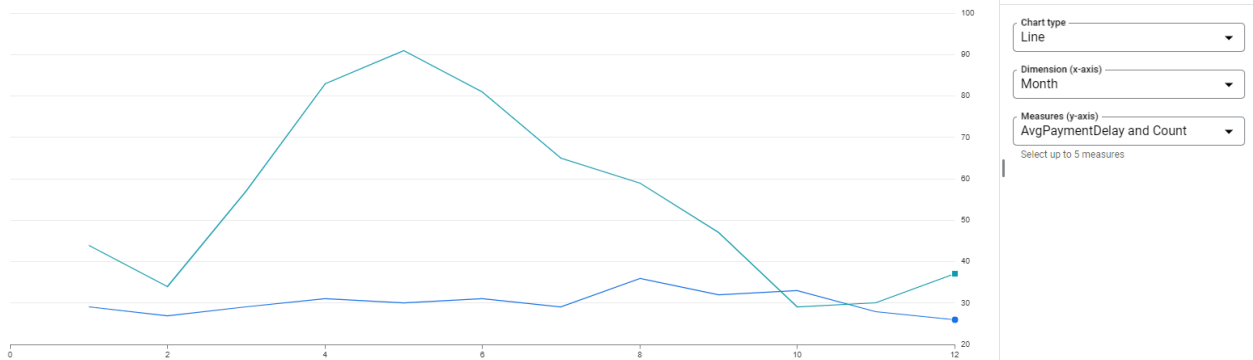
JOB INFORMATION		RESULTS	CHART	JSON	E)
Row	Month	AvgPaymentDelay	Count		
1	1	29.0	44		
2	2	27.0	34		
3	3	29.0	57		
4	4	31.0	83		
5	5	30.0	91		
6	6	31.0	81		
7	7	29.0	65		
8	8	36.0	59		

## Query results

SAVE RESULTS EXPLORE DATA

JOB INFORMATION RESULTS CHART JSON EXECUTION DETAILS EXECUTION GRAPH

AvgPaymentDelay, Count by Month



## By Quarter:

SELECT

```
Quarter,
CEIL(AVG(PaymentDelay)) AS AvgPaymentDelay,
COUNT(*) AS Count
```

FROM

```
`myprojectupflow.upflow1.payment_delay_seasonal`
```

GROUP BY

```
Quarter
```

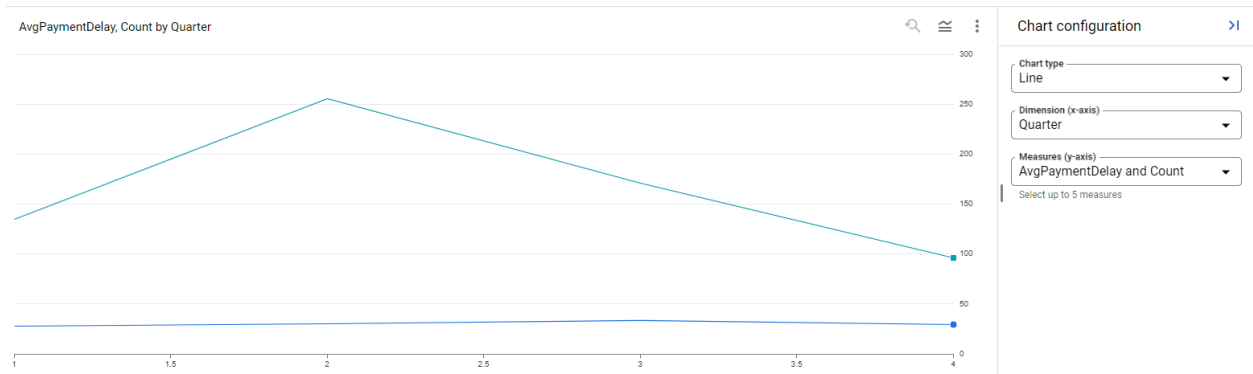
ORDER BY

```
Quarter;
```

## Query results

JOB INFORMATION		RESULTS	CHART	JSON	E
Row	Quarter	AvgPaymentDelay	Count		
1	1	28.0	135		
2	2	30.0	255		
3	3	33.0	171		
4	4	29.0	96		





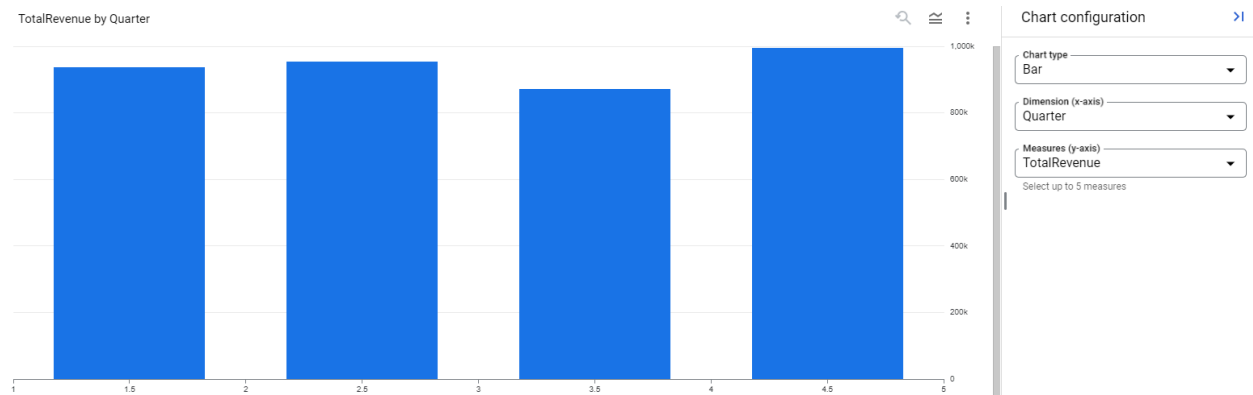
### i. Calculate the total revenue generated per quarter.

Query Used:

```
SELECT
    EXTRACT(YEAR FROM InvoiceDate) AS Year,
    EXTRACT(QUARTER FROM InvoiceDate) AS Quarter,
    SUM(Amount) AS TotalRevenue
FROM
    `myprojectupflow.upflow1.Invoices`
GROUP BY
    Year,
    Quarter
ORDER BY
    Year,
    Quarter;
```

### Query results

JOB INFORMATION		RESULTS		CHART	JSON	EXECUT
Row	Year	Quarter	TotalRevenue			
1	2023	1	885839			
2	2023	2	954103			
3	2023	3	870798			
4	2023	4	994343			
5	2024	1	936823			
6	2024	2	894885			



**j. Determine the average invoice amount by customer segment.**

```
SELECT c.CustomerSegment, ROUND(AVG(i.Amount),2) AS AvgInvoiceAmount
FROM
  `myprojectupflow.upflow1.Invoices` AS i
JOIN
  `myprojectupflow.upflow1.Customers` AS c
ON
  i.CustomerID = c.CustomerID
GROUP BY
  c.CustomerSegment
ORDER BY
  AvgInvoiceAmount DESC;
```

JOB INFORMATION		RESULTS	CHART	JSON	EXE
Row	CustomerSegment	AvgInvoiceAmount			
1	SMB	2804.05			
2	Enterprise	2729.54			

## Appendix 2: Further Analysis and Trend

Ran a time series model and a logistic regression model for payment delay forecast using Bigquery ML using existing table previously created as Payment delay

Untitled query

RUN

SAVE

Query completed.

```
1 CREATE OR REPLACE MODEL `myprojectflow.upflow1.total_revenue_arima`
2 OPTIONS (
3   model_type='ARIMA_PLUS',
4   time_series_timestamp_col='InvoiceDate',
5   time_series_data_col='Amount',
6   horizon=8
7 ) AS
8 SELECT
9   InvoiceDate,
10  SUM(Amount) AS Amount
11 FROM
12   `myprojectflow.upflow1.Invoices`
13 GROUP BY
14   InvoiceDate
15 ORDER BY
16   InvoiceDate;
```

Untitled query

RUN

SCHEDULE

MORE

SAVE

DOWNLOAD

SHARE

Query completed.

```
1 SELECT *
2 FROM
3   ML.FORECAST(MODEL `myprojectflow.upflow1.total_revenue_arima`,
4   STRUCT(8 AS horizon, 0.95 AS confidence_level))
5 ORDER BY
6   forecast_timestamp;
```

Query results

SAVE RESULTS

EXPLORE DATA

JOB INFORMATION

RESULTS

CHART

JSON

EXECUTION DETAILS

EXECUTION GRAPH

Row	forecast_timestamp	forecast_value	standard_error	confidence_level	prediction_interval	prediction_interval	confidence_intern
1	2024-07-01 00:00:00 UTC	10849.74731845...	5574.090293018...	0.95	-55.7267393856...	21755.22137629...	-55.7267393856...
2	2024-07-02 00:00:00 UTC	10374.48077962...	5593.519594790...	0.95	-569.005892882...	21317.96745213...	-569.005892882...
3	2024-07-03 00:00:00 UTC	10334.76418963...	5593.655040870...	0.95	-608.987477453...	21278.51585672...	-608.987477453...
4	2024-07-04 00:00:00 UTC	10331.44519410...	5593.6559867383	0.95	-612.308323539...	21275.19871174...	-612.308323539...
5	2024-07-05 00:00:00 UTC	10331.16783566...	5593.655993343...	0.95	-612.585694901...	21274.92136622...	-612.585694901...
6	2024-07-06 00:00:00 UTC	10331.14465765...	5593.655993389...	0.95	-612.608872998...	21274.89818830...	-612.608872998...
7	2024-07-07 00:00:00 UTC	10331.14272073...	5593.655993390...	0.95	-612.610809915...	21274.89625139...	-612.610809915...
8	2024-07-08 00:00:00 UTC	10331.14255887...	5593.655993390...	0.95	-612.610971777...	21274.89608953...	-612.610971777...

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Press Alt+F1 for Accessibility Options

Query results

SAVE RESULTS

EXPLORE DATA

JOB INFORMATION

RESULTS

EXECUTION DETAILS

EXECU

Successfully created model named total\_revenue\_arima.

GO TO MODEL

Run a time series model within the Query

Enter query

Run

Schedule

More

Save

Download

```
1 SELECT
2   forecast_timestamp,
3   forecast_value,
4   prediction_interval_lower_bound,
5   prediction_interval_upper_bound
6 FROM
7   ML.FORECAST(MODEL `myprojectupflow.upflow1.total_revenue_arima`,
8   STRUCT(8 AS horizon, 0.95 AS confidence_level))
9 ORDER BY
```

Query results

Save results

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
row	forecast_timestamp	forecast_value	prediction_interval_lower_bound	prediction_interval_upper_bound		
1	2024-07-01 00:00:00 UTC	10849.74731845...	-55.7267393856...	21755.22137629...		
2	2024-07-02 00:00:00 UTC	10374.48077962...	-569.005892882...	21317.96745213...		
3	2024-07-03 00:00:00 UTC	10334.76418963...	-608.987477453...	21278.51585672...		
4	2024-07-04 00:00:00 UTC	10331.44519410...	-612.308323539...	21275.19871174...		
5	2024-07-05 00:00:00 UTC	10331.16783566...	-612.585694901...	21274.92136622...		
6	2024-07-06 00:00:00 UTC	10331.14465765...	-612.608872998...	21274.89818830...		
7	2024-07-07 00:00:00 UTC	10331.14272073...	-612.610809915...	21274.89625139...		
8	2024-07-08 00:00:00 UTC	10331.14255887...	-612.610971777...	21274.89608953...		

Identify Date Ranges for Invoice and Payment Date

```
SELECT
  MIN(PaymentDate) AS start_date,
  MAX(PaymentDate) AS end_date
FROM
  `myprojectupflow.upflow1.Payments`;
```

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Query results [SAVE RESULTS](#) [EXPLORE DATA](#)

JOB INFORMATION		RESULTS	CHART	JSON
start_date		end_date		
1	2023-01-08	2024-09-20		

## Days Outstanding:

```
WITH total_receivables AS (
  SELECT
    SUM(i.Amount) AS total_receivables
  FROM
    `myprojectupflow.upflow1.Invoices` AS i
  WHERE
    i.Status = 'Unpaid'
),
total_revenue AS (
  SELECT
    SUM(i.Amount) AS total_revenue
  FROM
    `myprojectupflow.upflow1.Invoices` AS i
),
dso AS (
  SELECT
    (total_receivables.total_receivables / total_revenue.total_revenue) * 365 AS dso
  FROM
    total_receivables,
    total_revenue
)
SELECT * FROM dso;
```

Press Alt+F1 for Accessibility Options

Query results [SAVE RESULTS](#) [EXPLORE DATA](#)

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXECUTION GRAPH
dso						
1	189.0993528561...					

Quarterly and monthly:

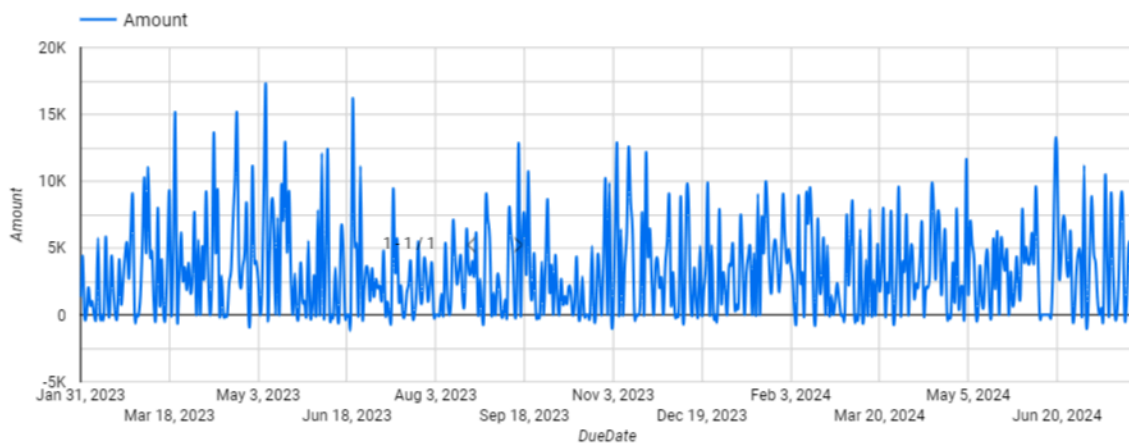
Quarter:

```

WITH total_receivables AS (
  SELECT
    DATE_TRUNC(i.InvoiceDate, QUARTER) AS quarter,
    SUM(i.Amount) AS total_receivables
  FROM
    `myprojectupflow.upflow1.Invoices` AS i
  WHERE
    i.Status = 'Unpaid'
  GROUP BY quarter
),
total_revenue AS (
  SELECT
    DATE_TRUNC(i.InvoiceDate, QUARTER) AS quarter,
    SUM(i.Amount) AS total_revenue
  FROM
    `myprojectupflow.upflow1.Invoices` AS i
  GROUP BY quarter
),
dso AS (
  SELECT
    tr.quarter,
    (tr.total_receivables / tr2.total_revenue) * 90 AS dso -- Assuming 90 days in a
quarter
  FROM
    total_receivables AS tr
  JOIN
    total_revenue AS tr2 ON tr.quarter = tr2.quarter
)
SELECT * FROM dso;

```

row	quarter	dso
1	2023-01-01	47.02988917850...
2	2023-10-01	45.43803295241...
3	2023-04-01	47.16660570190...
4	2024-01-01	45.96631380741...
5	2023-07-01	48.10949267223...
6	2024-04-01	46.22450929449...



## Payment Delay analysis

Aging analysis by Customer Segment:

-- Aging Analysis by Customer Segment

SELECT

c.CustomerSegment,

CASE

WHEN DATE\_DIFF(CURRENT\_DATE(), i.DueDate, DAY) BETWEEN 0 AND 30 THEN '0-30 days'

WHEN DATE\_DIFF(CURRENT\_DATE(), i.DueDate, DAY) BETWEEN 31 AND 60 THEN '31-60 days'

WHEN DATE\_DIFF(CURRENT\_DATE(), i.DueDate, DAY) BETWEEN 61 AND 90 THEN '61-90 days'

ELSE '90+ days'

END AS AgingCategory,

SUM(i.Amount) AS TotalAmount

FROM

`myprojectupflow.upflow1.Invoices` AS i

JOIN

```

`myprojectupflow.upflow1.Customers` AS c
ON
    i.CustomerID = c.CustomerID
WHERE
    i.Status = 'Unpaid'
GROUP BY
    c.CustomerSegment, AgingCategory
ORDER BY
    c.CustomerSegment, AgingCategory;

```

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS
Row	CustomerSegment	AgingCategory	TotalAmount		
1	Enterprise	0-30 days	61133		
2	Enterprise	31-60 days	60888		
3	Enterprise	61-90 days	74294		
4	Enterprise	90+ days	1157228		
5	SMB	0-30 days	53766		
6	SMB	31-60 days	104003		
7	SMB	61-90 days	71348		
8	SMB	90+ days	1285843		

## Payment Performance by Customer

Identify which customers are consistently late in their payments to target them for improved collection efforts or renegotiation of terms.

```

SELECT
    c.CustomerID,
    c.CustomerName,
    AVG(DATE_DIFF(p.PaymentDate, i.DueDate, DAY)) AS AvgDaysLate,
    COUNT(i.InvoiceID) AS TotalInvoices,
    SUM(i.Amount) AS TotalAmount
FROM
    `myprojectupflow.upflow1.Invoices` AS i
JOIN
    `myprojectupflow.upflow1.Payments` AS p

```



```

ON
    i.InvoiceID = p.InvoiceID
JOIN
    `myprojectupflow.upflow1.Customers` AS c
ON
    i.CustomerID = c.CustomerID
GROUP BY
    c.CustomerID, c.CustomerName
ORDER BY
    AvgDaysLate DESC;

SELECT
    c.CustomerID,
    c.CustomerName,
    AVG(DATE_DIFF(p.PaymentDate, i.DueDate, DAY)) AS AvgDaysLate,
    COUNT(i.InvoiceID) AS TotalInvoices,
    SUM(i.Amount) AS TotalAmount
FROM
    `myprojectupflow.upflow1.Invoices` AS i
JOIN
    `myprojectupflow.upflow1.Payments` AS p
ON
    i.InvoiceID = p.InvoiceID
JOIN
    `myprojectupflow.upflow1.Customers` AS c
ON
    i.CustomerID = c.CustomerID
GROUP BY
    c.CustomerID, c.CustomerName
ORDER BY
    AvgDaysLate DESC
LIMIT 10;

```

Query results

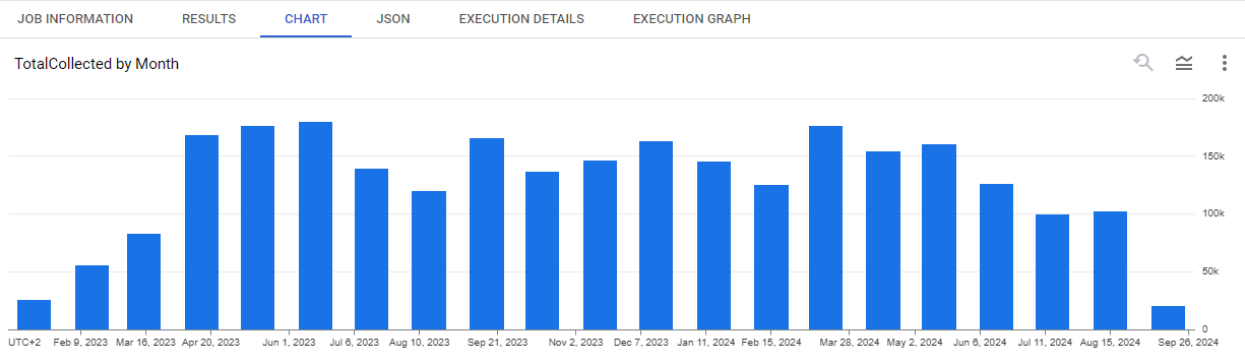
JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS		EXECUTION GRAPH	
Row	CustomerID	CustomerName		AvgDaysLate	TotalInvoices	TotalAmount		
1	653	Customer 653		60.0	1	2401		
2	58	Customer 58		60.0	1	2584		
3	1169	Customer 1169		59.0	1	2870		
4	986	Customer 986		59.0	1	4231		
5	192	Customer 192		59.0	1	979		
6	1232	Customer 1232		59.0	1	1587		
7	1102	Customer 1102		59.0	1	520		
8	1918	Customer 1918		58.0	1	4127		
9	308	Customer 308		58.0	1	3602		
10	55	Customer 55		58.0	1	2026		

Monthly Collection Trend Analysis

Analyze trends in collections over time to identify periods of improvement or decline.

```
SELECT
  DATE_TRUNC(p.PaymentDate, MONTH) AS Month,
  SUM(p.Amount) AS TotalCollected
FROM
  `myprojectupflow.upflow1.Payments` AS p
GROUP BY
  Month
ORDER BY
  Month;
```

Query results SA



## Bad Debt Forecasting

Predict potential bad debts based on historical data to proactively address and mitigate risks.

```
SELECT
    DATE_TRUNC(i.DueDate, MONTH) AS Month,
    SUM(i.Amount) AS PotentialBadDebt
FROM
    `myprojectupflow.upflow1.Invoices` AS i
WHERE
    i.Status = 'Unpaid' AND DATE_DIFF(CURRENT_DATE(), i.DueDate, DAY) > 90
GROUP BY
    Month
ORDER BY
    Month;
```

## Collection Effectiveness Index (CEI) Over Time

Track the effectiveness of your collection efforts over time to assess the impact of any changes in your processes.

```
WITH monthly_data AS (
    SELECT
        DATE_TRUNC(i.InvoiceDate, MONTH) AS Month,
        SUM(i.Amount) AS InitialReceivables,
        SUM(p.Amount) AS PaymentsReceived
    FROM
        `myprojectupflow.upflow1.Invoices` AS i
    LEFT JOIN
        `myprojectupflow.upflow1.Payments` AS p
    ON
        i.InvoiceID = p.InvoiceID
    GROUP BY
        Month
)
SELECT
    Month,
    (PaymentsReceived / InitialReceivables) * 100 AS CEI
FROM
    monthly_data
```

ORDER BY  
Month;

Query results

JOB INFORMATION

RESULTS

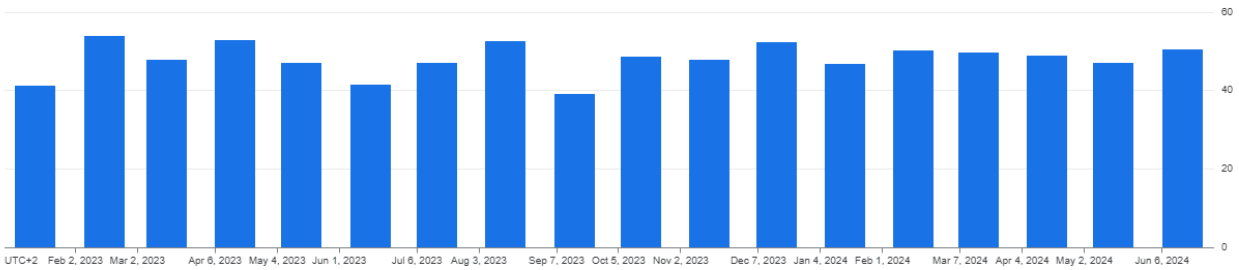
CHART

JSON

EXECUTION DETAILS

EXECUTION GRAPH

CEI by Month



.Inh history

Query results

JOB INFORMATION

RESULTS

CHART

JSON

EXECUTION DETAILS

EXECUTION GRAPH

CEI by Month



## Predicting Payment Delays using BigQuery ML

```
CREATE OR REPLACE MODEL `myprojectupflow.upflow1.payment_delay_model`  
OPTIONS(model_type='logistic_reg', input_label_cols=['PaymentDelay']) AS  
SELECT  
  i.InvoiceID,  
  i.Amount,  
  i.DueDate,  
  i.InvoiceDate,  
  c.CustomerSegment,  
  DATE_DIFF(i.DueDate, i.InvoiceDate, DAY) AS DaysUntilDue,  
  CASE  
    WHEN DATE_DIFF(p.PaymentDate, i.DueDate, DAY) > 0 THEN 1  
    ELSE 0  
  END AS PaymentDelay  
FROM  
  `myprojectupflow.upflow1.Invoices` AS i
```

```

JOIN
    `myprojectupflow.upflow1.Payments` AS p
ON
    i.InvoiceID = p.InvoiceID
JOIN
    `myprojectupflow.upflow1.Customers` AS c
ON
    i.CustomerID = c.CustomerID;

```

### Predicting late payments for new invoices

```

SELECT *
FROM
    `myprojectupflow.upflow1.Invoices` AS i
JOIN
    ML.PREDICT(MODEL `myprojectupflow.upflow1.payment_delay_model`,
        (SELECT
            i.InvoiceID,
            i.Amount,
            i.DueDate,
            i.InvoiceDate,
            c.CustomerSegment,
            DATE_DIFF(i.DueDate, i.InvoiceDate, DAY) AS DaysUntilDue
        FROM
            `myprojectupflow.upflow1.Invoices` AS i
        JOIN
            `myprojectupflow.upflow1.Customers` AS c
        ON
            i.CustomerID = c.CustomerID)) AS p
ON
    i.InvoiceID = p.InvoiceID;

```

# Payment Delay By Customer Segment

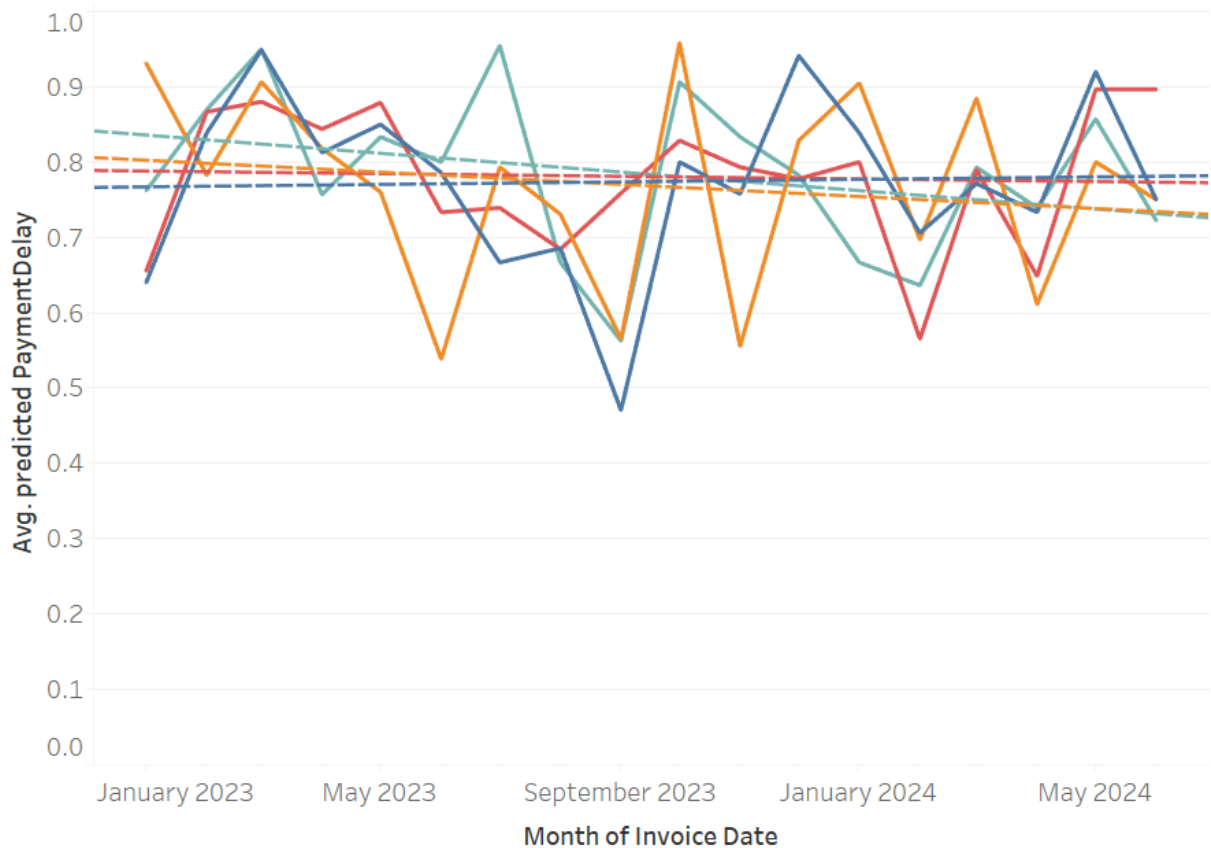
## Customer Segment

Enterprise	26,12,166
SMB	29,24,625

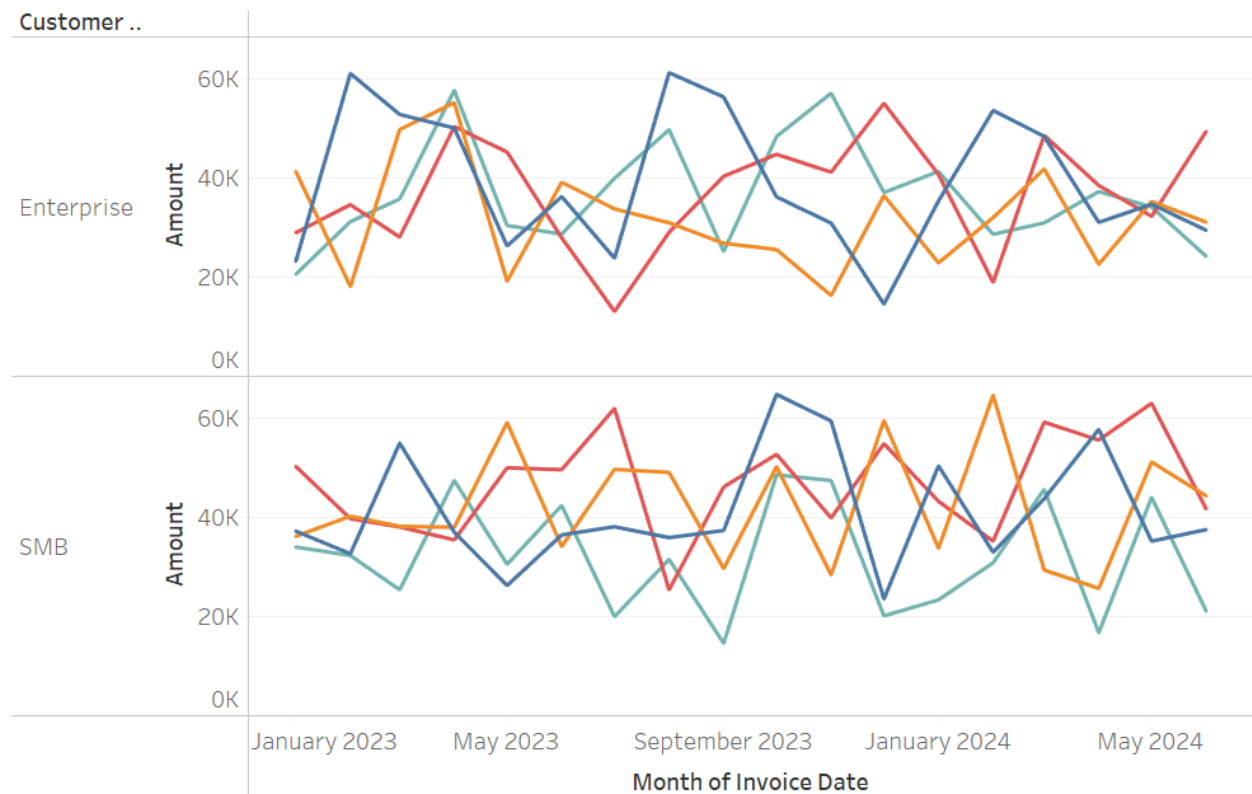
## Payment Delay for Respective Product/Service

Product Service	Amount	Count of predicted PaymentDelay
Product A	1,448,532	532
Product B	1,341,345	479
Service A	1,511,071	536
Service B	1,235,843	453

## Average Predicted Payment Delay



## Sum of Amounts



### Further Analysis:

#### Aging Report:

SELECT

c.CustomerSegment,

CASE

WHEN DATE\_DIFF(p.PaymentDate, i.DueDate, DAY) BETWEEN 0 AND 30 THEN '0-30 days'

WHEN DATE\_DIFF(p.PaymentDate, i.DueDate, DAY) BETWEEN 31 AND 60 THEN '31-60 days'

WHEN DATE\_DIFF(p.PaymentDate, i.DueDate, DAY) BETWEEN 61 AND 90 THEN '61-90 days'

ELSE '90+ days'

END AS AgingCategory,

SUM(i.Amount) AS TotalAmount

FROM

`myprojectupflow.upflow1.Invoices` AS i

JOIN

`myprojectupflow.upflow1.Customers` AS c

ON

i.CustomerID = c.CustomerID

JOIN

`myprojectupflow.upflow1.Payments` AS p

ON

i.InvoiceID = p.InvoiceID

WHERE

i.Status = 'Paid'

GROUP BY

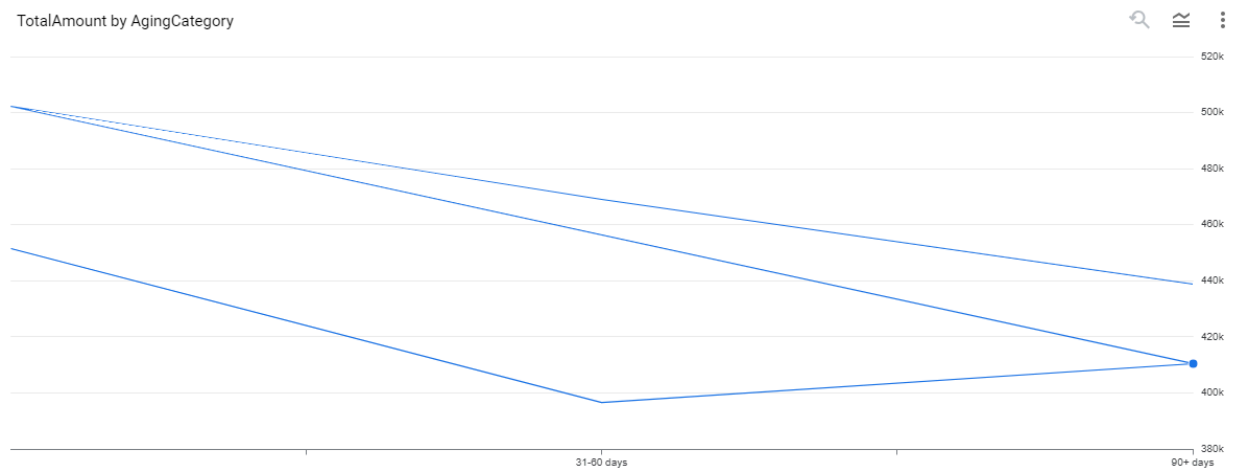
c.CustomerSegment, AgingCategory

ORDER BY

c.CustomerSegment, AgingCategory;

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS	EXE
Row	CustomerSegment	AgingCategory	TotalAmount			
1	Enterprise	0-30 days	451404			
2	Enterprise	31-60 days	396724			
3	Enterprise	90+ days	410495			
4	SMB	0-30 days	502097			
5	SMB	31-60 days	468937			
6	SMB	90+ days	438631			

TotalAmount by AgingCategory



## Customer Segmentation:

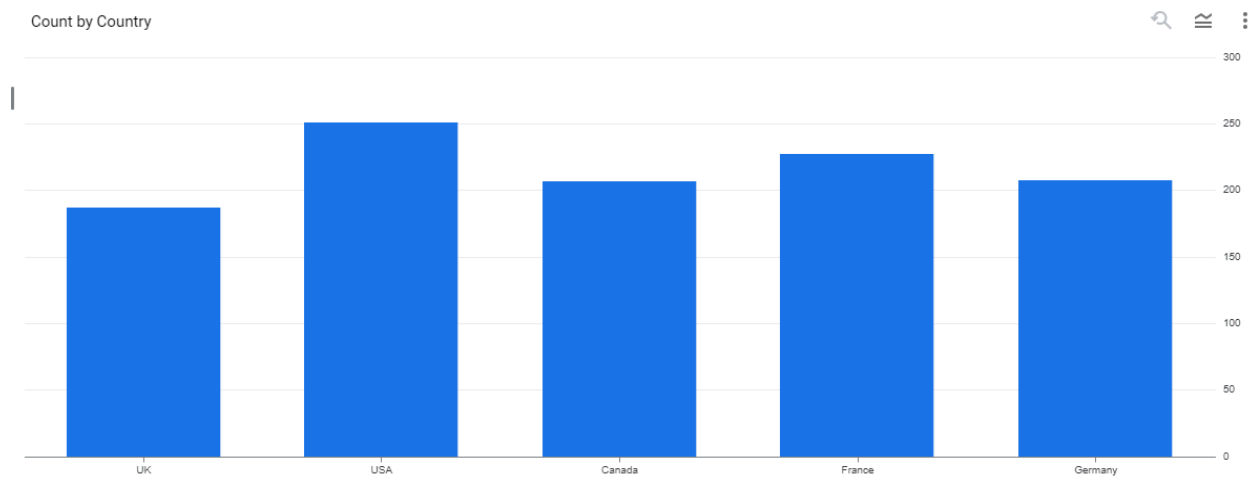
SELECT CustomerSegment, Country, COUNT(\*) AS Count

FROM `myprojectupflow.upflow1.Customers`

GROUP BY CustomerSegment, Country;



JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS
Row	CustomerSegment	Country	Count		
1	SMB	UK	187		
2	SMB	USA	251		
3	SMB	Canada	207		
4	SMB	France	227		
5	SMB	Germany	195		
6	Enterprise	UK	176		
7	Enterprise	USA	186		
8	Enterprise	Canada	170		
9	Enterprise	France	193		
10	Enterprise	Germany	208		



```

SELECT c.CustomerSegment, ROUND(AVG(i.Amount),2) AS AverageAmount
FROM `myprojectupflow.upflow1.Invoices` i
JOIN `myprojectupflow.upflow1.Customers` c ON i.CustomerID = c.CustomerID
GROUP BY c.CustomerSegment;

```

JOB INFORMATION		RESULTS	CHART	JSON
row	CustomerSegment ▼	AverageAmount ▼		
1	Enterprise	2729.54		
2	SMB	2804.05		

#### Payment Behavior (Proportion of Paid vs. Unpaid Invoices):

-- First, count the paid and unpaid invoices per segment

WITH InvoiceStatusCounts AS (

SELECT

c.CustomerSegment,

i.Status,

COUNT(\*) AS StatusCount

FROM `myprojectupflow.upflow1.Invoices` i

JOIN `myprojectupflow.upflow1.Customers` c ON i.CustomerID = c.CustomerID

GROUP BY c.CustomerSegment, i.Status

),

-- Then, calculate total invoices and proportions

StatusProportions AS (

SELECT

CustomerSegment,

SUM(CASE WHEN Status = 'Paid' THEN StatusCount ELSE 0 END) AS PaidInvoices,

SUM(CASE WHEN Status = 'Unpaid' THEN StatusCount ELSE 0 END) AS UnpaidInvoices,

SUM(StatusCount) AS TotalInvoices

FROM InvoiceStatusCounts

GROUP BY CustomerSegment

)

SELECT

CustomerSegment,

PaidInvoices / TotalInvoices AS PaidProportion,

UnpaidInvoices / TotalInvoices AS UnpaidProportion

FROM StatusProportions;

## Query results

JOB INFORMATION		RESULTS	CHART	JSON	EXECUTION DETAILS
row	CustomerSegment ▼	PaidProportion ▼	UnpaidProportion ↗		
1	Enterprise	0.490073145245...	0.509926854754...		
2	SMB	0.481303930968...	0.518696069031...		

### For KPI calculations:

#### 1. DSO

```
SELECT
    SUM(Amount) AS TotalReceivables
FROM
    `myprojectupflow.upflow1.Invoices`
WHERE
    Status = 'Unpaid'
    AND InvoiceDate <= '2024-06-30';

-- Total Revenue over the period
SELECT
    SUM(Amount) AS TotalRevenue
FROM
    `myprojectupflow.upflow1.Invoices`
WHERE
    InvoiceDate BETWEEN '2024-01-01' AND '2024-06-30';

-- Calculating DSO
SELECT
    AVG((TotalReceivables / TotalRevenue) * 180) AS DSO -- Adjust the number of
days in the period
FROM
    (
        SELECT
            SUM(Amount) AS TotalReceivables
        FROM
            `myprojectupflow.upflow1.Invoices`
        WHERE
            Status = 'Unpaid'
            AND InvoiceDate <= '2024-06-30'
```

```

) AS Receivables,
(
  SELECT
    SUM(Amount) AS TotalRevenue
  FROM
    `myprojectupflow.upflow1.Invoices`
  WHERE
    InvoiceDate BETWEEN '2024-01-01' AND '2024-06-30'
) AS Revenue;

```

JOB INFORMATION		RESULT
Row	DSO	
1	281.8847436381...	

---

```

-- Calculating DSO monthly for 2024
SELECT
  EXTRACT(MONTH FROM i.InvoiceDate) AS Month,
  CEIL((SUM(CASE WHEN i.Status = 'Unpaid' THEN i.Amount ELSE 0 END) /
SUM(i.Amount)) * 30) AS DSO -- Assuming a 30-day month
FROM
  `myprojectupflow.upflow1.Invoices` AS i
WHERE
  EXTRACT(YEAR FROM i.InvoiceDate) = 2024
GROUP BY
  Month
ORDER BY
  Month;

```

JOB INFORMATION		RESULTS		CHART
Row	Month	DSO		
1		1	16.0	
2		2	15.0	
3		3	16.0	
4		4	16.0	
5		5	16.0	
6		6	15.0	

## 2. BPSD0:

```
-- Calculating BPSD0 monthly for 2024
SELECT
    EXTRACT(MONTH FROM i.InvoiceDate) AS Month,
    (SUM(CASE WHEN i.Status = 'Unpaid' AND i.DueDate >= p.PaymentDate THEN
i.Amount ELSE 0 END) / SUM(i.Amount)) * 30 AS BPSD0
FROM
    `myprojectupflow.upflow1.Invoices` AS i
JOIN
    `myprojectupflow.upflow1.Payments` AS p
ON
    i.InvoiceID = p.InvoiceID
WHERE
    EXTRACT(YEAR FROM i.InvoiceDate) = 2024
GROUP BY
    Month
ORDER BY
    Month;
```

## Query results

JOB INFORMATION		RESULTS		CHART
Row	Month	BPDSO		
1		1	0.0	
2		2	0.0	
3		3	0.0	
4		4	0.0	
5		5	0.0	
6		6	0.0	

### 3. ADD:

-- Calculating ADD monthly for 2024

SELECT

EXTRACT(MONTH FROM i.InvoiceDate) AS Month,

CEIL(AVG(DATE\_DIFF(p.PaymentDate, i.DueDate, DAY))) AS AverageDaysDelinquent

FROM

`myprojectupflow.upflow1.Payments` AS p

JOIN

`myprojectupflow.upflow1.Invoices` AS i

ON

p.InvoiceID = i.InvoiceID

WHERE

EXTRACT(YEAR FROM i.InvoiceDate) = 2024

AND p.PaymentDate IS NOT NULL

AND i.DueDate < p.PaymentDate

GROUP BY

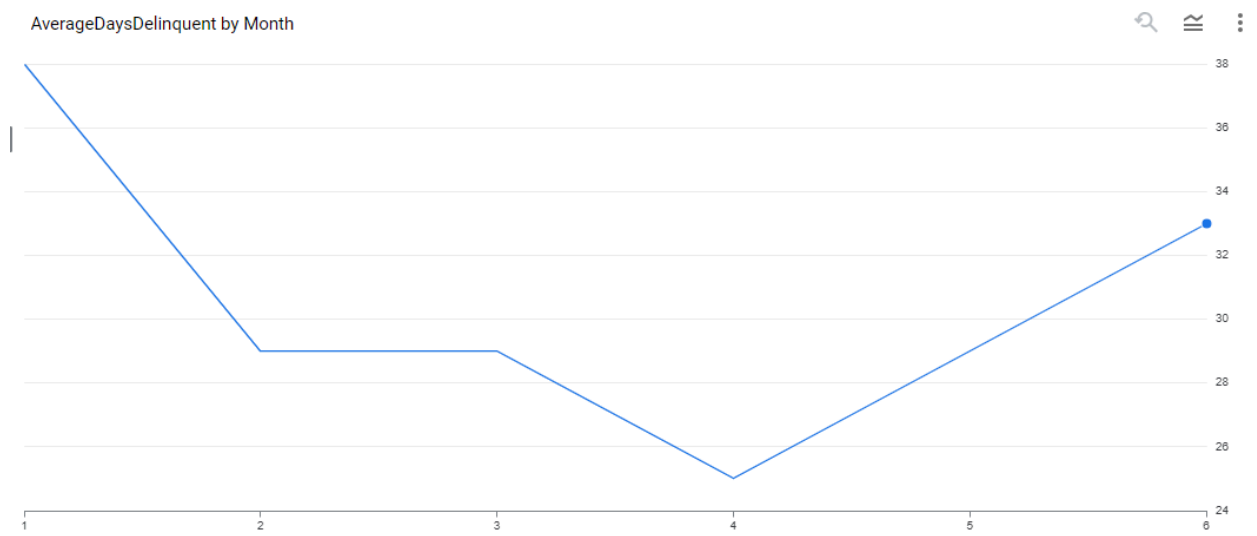
Month

ORDER BY

Month;

## Query results

JOB INFORMATION		RESULTS		CHART
Row	Month		AverageDaysDelinquent	
1		1	38.0	
2		2	29.0	
3		3	29.0	
4		4	25.0	
5		5	29.0	
6		6	33.0	



Average Days Delinquent:

SELECT

AVG(DATE\_DIFF(p.PaymentDate, i.DueDate, DAY)) AS AverageDaysDelinquent

FROM

`myprojectupflow.upflow1.Payments` AS p

JOIN

`myprojectupflow.upflow1.Invoices` AS i

```

ON
    p.InvoiceID = i.InvoiceID
WHERE
    p.PaymentDate IS NOT NULL
    AND i.DueDate < p.PaymentDate;

```

JOB INFORMATION		RESULTS	CHART
		AverageDaysDelinquent ▼	
1		29.802130898021296	

round : 30 days

BPSO:

```

SELECT
    (SUM(CASE WHEN i.Status = 'Unpaid' AND i.DueDate >= p.PaymentDate THEN
i.Amount ELSE 0 END) / SUM(i.Amount)) * 100 AS BPDSO
FROM
    `myprojectupflow.upflow1.Invoices` AS i
JOIN
    `myprojectupflow.upflow1.Payments` AS p
ON
    i.InvoiceID = p.InvoiceID
WHERE
    i.InvoiceDate BETWEEN '2024-01-01' AND '2024-06-30';

```

JOB INFORMATION		RESU
Row	BPDSO ▼	
1		0.0

ART:

```

-- Calculating ART monthly for 2024
WITH AvgReceivables AS (
    SELECT
        EXTRACT(MONTH FROM i.InvoiceDate) AS Month,
        (SUM(CASE WHEN i.InvoiceDate BETWEEN '2024-01-01' AND '2024-06-30' THEN
i.Amount ELSE 0 END) +

```



```

        SUM(CASE WHEN i.InvoiceDate BETWEEN '2024-07-01' AND '2024-12-31' THEN
i.Amount ELSE 0 END)) / 2 AS AvgReceivables
FROM
    `myprojectupflow.upflow1.Invoices` AS i
WHERE
    EXTRACT(YEAR FROM i.InvoiceDate) = 2024
GROUP BY
    EXTRACT(MONTH FROM i.InvoiceDate)
),

```

```

NetSales AS (
    SELECT
        EXTRACT(MONTH FROM i.InvoiceDate) AS Month,
        SUM(i.Amount) AS NetSales
    FROM
        `myprojectupflow.upflow1.Invoices` AS i
    WHERE
        EXTRACT(YEAR FROM i.InvoiceDate) = 2024
    GROUP BY
        EXTRACT(MONTH FROM i.InvoiceDate)
)

```

#### **Accounts Receivable Turnover Ratio:**

```

SELECT
    NetSales.Month,
    NetSales.NetSales / AvgReceivables.AvgReceivables AS ART
FROM
    NetSales
JOIN
    AvgReceivables
ON
    NetSales.Month = AvgReceivables.Month
ORDER BY
    NetSales.Month;

```

JOB INFORMATION

RESULTS

CHART

Job	Month ▼	ART ▼	
1		1	2.0
2		2	2.0
3		3	2.0
4		4	2.0
5		5	2.0
6		6	2.0