

## SUMMARY

- I have a total of 5+ years of experience in USA healthcare IT domain.
- I have implemented interfaces across medical practices using MySQL.
- I have implemented customised interfaces as per client requirements.
- I have been providing technical support and service to the deployed interfaces.
- I have has analysed client's business requirements and processes through document analysis, interviews and workflow analysis

## EDUCATION

**UNIVERSITY OF MUMBAI**, Mumbai, 400098

**June 2006 – April 2009**

Bachelor of Science in Information Technology

- **Related Courses:** Database Management Systems. HTML, Visual Basic, Customer Relationship Management (C.R.M.), Project Management(P.M.).

## COMPUTER KNOWLEDGE

<b>Web Technologies:</b>	HTML.
<b>Databases:</b>	SQL, MS Access
<b>Operating Systems:</b>	Win 9x/XP, Vista, Win 8
<b>Healthcare Languages:</b>	HL7.

## WORK EXPERIENCE

**Software Engineer Senior Analyst- Accenture, Bangalore**

**Dec 2015- Till Date**

**Project:** Mount Sinai Health Systems - ECW

**Technologies:**

- Interface Engine. (ECW In-House Interface Engine)
- Database.

**Key responsibilities:**

- Working on emr issues and resolving the same.
- Working on interface related issues and resolving the same.
- Working on DB to extract data based on requirements.
- Working on user access related queries and resolving the same.
- Working with client and project manager to gather requirements.
- Training team on eCW interfaces, such as ADT, SIU, ORM and ORU messages.
- Delivering weekly and monthly reports to clients.
- Working directly with project managers to enhance the interface architecture.
- Providing ideas for report extractions.

## **Senior Software Specialist (Technical Mentor)- eClinicalworks, Mumbai Sept 2010-Dec 2015**

**Have been to U.S.A. for company's project.**

### **Key responsibilities:**

- Identifying **Key Stakeholders**.
- Facilitating weekly meetings with **Stakeholders to document requirements** and explore **potential solutions**.
- Implementing Practice Management (ADT, SIU and DFT) modules across practices.
- Implementing HL7 (Health Level 7) based interface between the client and the vendor.
- **Eliciting, Analysing, Documenting** functional requirements for custom interfaces.
- **Creating implementation documents** based on the interface which are implemented.
- Implementing Custom ADT, SIU and DFT Interfaces based on client requirements.
- Implementing and Configuring PN (Progress Notes) interfaces for EMR application as per the requirements made by the client.
- Testing the interface connectivity and there after providing support during implementation phase.
- Implementing Lab, Rad interfaces for EMR applications with Quest, LabCorp, BioReference and Advocate practices to name a few.
- Developing queries for patient extractions and appointment extractions.
- Developing queries to do data dump.
- Some of the interfaces worked upon are, Athena ADT- SIU Out and DFT In, Toledo (Practice- Custom Interface), Femwell (Practice- Custom Interface), Kalispell Regional Medical Center (Practice- Custom Interface).
- Gathering Functional and Transitional requirements, based on the types of requirements.
- Coordinating with clients and **preparing compendiums** based on the requirements.
- **Post deployment support** for interfaces.
- Developing content and delivering module based trainings.

### **Additional responsibilities:**

- Backup maintenance configuring scheduled data backup.
- Deploying patches on servers for managing logs so as to maintain the Disk space on servers.
- Managing team in absence of Team Lead.
- Designing training modules for each employee.
- Evaluating each employee's strength & weakness depending on the work of each employee.
- Deploying knowledge based sessions for new joiners.

## **Student Observer, Bombay Hospital Blood Bank, Mumbai- 400001**

**Sept 2009- June 2010**

- Managing their IT related issues.
- Managing HoD's schedule.
- Going for Blood Donation drives.

### **EXTRA CURRICULAR ACTIVITIES**

- Given a Short presentation on Blood Donation in front of Hospital's higher authorities.
- Participated in Customer Satisfaction week in company.

### **INTERESTS**

Photography, cooking, surfing internet, making friends.

*References will be furnished upon request*