ROHIT GAUTAM

LINUX SYSTEM ADMINISTRATOR

PROFESSIONAL SUMMARY

Proactive **Linux System Administrator** with hands-on experience in **server deployment, automation,** and **cloud technologies**. Skilled in **Linux, Bash Scripting, Ansible,** and **AWS** for streamlining deployment and ensuring system reliability. Strong background in **web hosting (Apache/Nginx), databases (MySQL, Oracle),** and monitoring with **Zabbix**.

WORK HISTORY

TECHNICAL SUPPORT EXECUTIVE(LINUX) (Sep 2024 to Apr 2025)
I2K2 NETWORKS PVT LTD – NOIDA

- Deployed and secured multi-domain websites (WordPress, Laravel) on Apache with SSL/TLS encryption and virtual hosts, ensuring secure and reliable hosting.
- Configured and optimized Nginx/Apache web servers and troubleshoot SSL, MySQL, and multi-website conflicts to minimize outages.
- Installed and managed Zabbix servers, agents, and proxy for Linux/Windows and website monitoring, ensuring 99.9% uptime, improving visibility and reducing downtime.
- Collaborated with Data Center and Networking teams to resolve outages and incidents quickly, minimizing business impact.
- Delivered client support via remote and direct server access, achieving high ticket resolution rates and customer satisfaction.

TECHNICAL SUPPORT REPRESENTATIVE (Apr 2025 to Oct 2025)
IBM INDIA - GURGAON

- Managed Airtel India's internal intranet applications, handled operations work of four applications.
- Worked on Oracle databases to query large-scale network inventory data, improving accuracy and performance of reports.
- Resolved incidents and service requests in ServiceNow within SLAs, ensuring client satisfaction.
- Administered and optimized Linux environments, performing log analysis and report optimization. Experienced in managing Production and TND DBs, performing queries, validations, and troubleshooting to support business-critical applications.
- Associated with IBM through iBridge Techsoft.

EDUCATION

Master of Computer Application (MCA) (Online) – DevOps and Cloud Computing
(Pursuing, 3rd Semester) | Chandigarh University, Mohali
Bachelor of Computer Applications (BCA) – GPA: 6.20 | DAV Centenary College, Faridabad

Certifications

- **AWS Certified Solutions Architect - Associate** – AWS 2025
- **Oracle Database Administrator** – DAV Centenary College
- **Mastering Linux: Complete Guide to Become a Linux Pro** – Udemy

SKILLS

Operating Systems: RedHat, Ubuntu

Automation Tools: Ansible, Shell Scripting, Job Scheduling

Databases: Oracle, MySQL

Networking: TCP/IP, Subnetting, Routing, Firewalls, VPN, Security Group (SG), NACLs

Servers Configuration: DNS, DHCP, NFS, NTP

Cloud Platform: Amazon Web Services (AWS) (EC2, IAM, S3, VPC, Auto Scaling, ELB, RDS)

Monitoring and High Availability: AWS CloudWatch, Zabbix, HAProxy

Web Servers: Apache, Nginx

Storage Solutions: LVM, Swap, RAID, S3

Version Control & Containers: Git, GitHub, Docker

Contact

Mobile: +91 9729600923
Email: gautamrohit2110@gmail.com