



Kumari Jaya Pathak

Senior Engineer - Cyber Security

Experienced Cybersecurity Professional with over 7 years of proven expertise in safeguarding digital assets and mitigating risks. Specializing in Identity and Access Management (IAM), I thrive in dynamic environments with a keen eye on fostering enterprise growth through robust security measures. My diverse skill set encompasses not only technical proficiency but also adeptness in strategic planning, team leadership, and stakeholder management across various domains including Strategy, Technology, Support, and Business. With a passion for acquiring domain expertise, I excel in guiding teams towards achieving their objectives while ensuring alignment with organizational goals.

Contact

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Work Experience

Mphasis Limited | Pune

2021-Ongoing

Senior Engineer CyberSecurity | April 2021- Current

- Monitoring, Implementation, and maintaining the stability of the environment of SailPoint IIQ.
- Running and monitoring the scheduled tasks, Joiner, Mover, and Leaver events and tracking the failures.
- Assisting with the onboarding process for SailPoint applications.
- Assisting with Entitlement Modification requests, Batch requests,
- Administering Access Provisioning, De- Provisioning, Birthright Provision, Identity Management. and User Lifecycle.
- Observing Scheduled Tasks and resolving the issues reported by clients/end users on Sailpoint and Directory services.
- Supervising the escalations reported on Slack/PagerDuty/E-mails.
- Tracking and documenting the team's monthly progress, providing reports to leadership and clients.
- Providing regular training sessions to 100+ stakeholders & team members for new features & modules introduced in SailPoint IIQ.
- Experience in Updating SSL certificates for multiple VDS Nodes.
- Worked on store onboarding ,directory manager password changes ,and ODSEE/VDS patch upgrade.
- Experience in configuration of CPLDS Process and troubleshooting authentication issues.

Simeio | Bengaluru

2017-2021

Associate | Nov 2017 - Oct 2018

- Engaging with the Identity and Access Management systems
- Monitoring the environment, raising flags beforehand, and troubleshooting the potential issues that could cause disruption
- Working on Sun-IDM and SIAM tools to support the project requirements
- Documenting the internal and client calls and sharing the same with the team.

Education

B. Tech (Computer Science)

2017

Bangalore Institute of
Technology, Bengaluru

Intermediate

2013

DAV Public School, Patna

Tool & Technology

- Sailpoint IIQ
- Directory Services
- CPLDS
- Radiant logic
- VDS
- OIM
- Service Now
- MS Office

Competencies

- Resource Management
- Resource Forecasting
- Reporting
- Leadership
- Communication
- Shell Scripting

Language

- English
- Hindi

Hobbies

- Solving Sudoku
- Cooking
- Singing
- Drawing

Senior Associate | Oct 2018 - Dec 2020

- Administering the Major Incident calls, triaging issues with the client along with maintaining the services in existing environment(ISM,OIG,SAFE,RACF technologies)
- Performing Server and Application healthcheck in order to monitor the potential disruptions

Senior Associate | Nov 2020 - April 2021

- Maintaining the Identity Lifecycle Management(ILCM) and Identity Management for the client end users
- Working on OKTA and AD Integration to support the project requirements

Achievements

- Won Thumbs Up Award (2018) at Simeio for Best Performance as a new joiner
- Won Outstanding Employee Performance(2023,2024) based on client feedback for two consecutive years