

## SUMMARY

14+ years experienced Software Engineer highly skilled in software development, testing, documentation etc. across the complete development life cycle of a product. Adept at the end to end software design & development including requirement gathering, documentation, infrastructure setup, coding & unit & integration testing. Handles complex project management & coordination work very efficiently to deliver results.

## PROFESSIONAL EXPERIENCE

### IT Service Delivery Manager

Jan '13 - Present

#### ND Commerce

Mumbai, IN

*ND-Commerce is one of the leading digital commerce solution provider in India and serving +50k customers every month.*

**Product:** An online eCommerce solution provider complete with payments, customer issue resolution, Omnichannel, OMS, CRM and ERP etc.

- Worked on the development of an **eCommerce site** to handle **10k+ order** per day
- Spearheaded Product **Development Lifecycle** from understanding the Business Case to Implementation
- Single-handedly **delivered ~30+ new features** for the eCommerce system.
- Conceptualized and implemented a plan to **integrate a 3rd party Channel Manager**
- Integrated **Payment Gateways**, CCavenue & Razorpay, Logistic partner to process **20k+ daily payments**
- **Managed 5+ cloud-based** server's multi-layered design daily via Amazon EC2 and Nginx
- **AWS service administration:** IAM, VPC, EC2, S3, RDS, CloudWatch, DynamoDB, Lambda, API Gateway.
- Used **selenium** to deploy a series of new automated software test that cut QA **overhead by \$500**
- **WAF** implementation to protect against a DDOS attack, rate limit and other security threats.

### IT Service Manager

Apr '12 - Jan '13

#### Iksula Services Pvt Ltd

Mumbai, IN

*Iksula an e-Commerce company which also help in their supply chain and retail operations .*

- System administration and performance tuning.
- Experience in Amazon CLI, EC2, S3 and CloudFront.
- Oversee architectural development and software actives.

### Team Lead

Apr '11 - Apr '12

#### Zaptech Solutions

Ahmedabad, IN

*An E-commerce company provide shopping cart solution*

- Server management, E-Commerce application development. Site search using Sphinx.
- Web stack management (Nginx, PHP-fpm, Percona-DB)

### Team Lead

Nov '09 - Apr '11

#### Yashomati hospitals Pvt ltd

Banglore, IN

*Multi-Specialty Hospital*

- Implementation of Hospital Information system. Integration of Medical equipment with HIS system.

### Sr. Software developer

Aug '07 - Oct '09

#### CSIR-National Aerospace Laboratories

Banglore, IN

*Council of Scientific and Industrial Research the largest research and development organisation in India.*

- Design and development of parallel computer for fluid dynamics.
- Development and optimization of code for synchronization and inter-processor communication.

### Software developer

Aug '06 - Feb '07

#### Mindlogicx InfoTech Pvt. Ltd

Banglore, IN

*An education technology company has developed an online Learning Management system.*

- Media and portal management.
- Blog and email campaign management.

## KEY SKILLS

Team Management

Project Management

automation

Quality Assurance

Process Improvement

Robot Framework

SCRUM

Web Analytics

Magento

Shopify

Skill

## INTERNSHIPS

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Developer

Jan '06 - Apr '06

ISRO

Banglore, IN

## EDUCATION

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Bachelor of engineering in information technology

Apr '02 - Apr '06

Anna University

Coimbatore, IN

## TECHNICAL SKILLS

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- **Technology:** Python, Nodejs, HTML, CSS, JavaScript, PHP, AWS, J
- **Tools:** Git, JMeter, Docker, Elasticsearch, RabbitMq, Teamwork, MS Office, Microsoft Teams

## CERTIFICATIONS

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- Google Analytics for Beginners, Google Analytics Academy
- Scrum fundamental certification, Scrum study
- IBM C certification.