

# Ruo-Yi Evelyn Liang

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## SUMMARY

Data Science Meets Product Strategy—Turning Analytics into Action

## EDUCATION

<b>University of California, Berkeley</b> <i>Master of Analytics, IEOR, College of Engineering</i> <i>GPA: 3.7/4.0</i> <i>center<ul style="list-style-type: none"><li>Courses: Machine Learning, Optimization, Design of Databases, Risk Modeling, Transportation/Supply Chain and Logistics Management</li></ul></i>	Berkeley, CA <i>Aug 2025 – Present</i>
<b>National Taiwan University (NTU)</b> <i>Bachelor of Business Administration in Technology Management</i> <i>GPA: 3.8/4.0</i> <i>center<ul style="list-style-type: none"><li>Courses: Data Analysis and Machine Learning with Python, Manufacturing Data Science, Marketing Analytics, Human Computer Interaction and User Studies, Project Management</li></ul></i>	Taipei, Taiwan <i>June 2024</i>

## EXPERIENCE

<b>Data Analysis Intern (Product Team)</b> <i>Shopee Pte. Ltd.</i> <i>center<ul style="list-style-type: none"><li>Monitored operational performance in delivery channel and saved __PCT_PLACEHOLDER_0__ costs by creating 10+ dashboards and reports using TrinoSQL from an 8 million+ transaction dataset</li><li>Increased __PCT_PLACEHOLDER_0__ in monthly sales through A/B testing on page design using the CVR metric and applied statistical analysis</li><li>Conducted data-driven and interview-based analyses for business and product recommendations, collaborating cross-functionally with stakeholders across 4 departments</li><li>Developed an RNN-based machine learning model, automating employee classification and saving 20+ hours of workload weekly</li></ul></i>	June 2023 – Dec 2023 <i>Taipei, Taiwan</i>
<b>Research Assistant</b> <i>Human-Computer Interaction Lab in National Taiwan University</i> <i>center<ul style="list-style-type: none"><li>Conducted Text-Based Sentiment Analysis by transforming qualitative insights from unstructured data into quantitative data</li><li>Analyse the correlation between Autism Spectrum Condition and algorithmic bias using Lavaan in R</li><li>Co-authored a thesis on data credibility and correlation, presented findings in academic discussions</li></ul></i>	Dec 2022 – July 2023 <i>Taipei, Taiwan</i>

## PROJECTS

<b>Capstone - 2nd Prize in Google Case Competition: Dynamic Staffing Optimization</b> <i>7pt</i> <i>center<ul style="list-style-type: none"><li>Achieved a __PCT_PLACEHOLDER_0__ profit boost by engineering a linear programming optimization model that dynamically adjusted agent staffing in real-time</li></ul></i>	space-
<b>Predictive Modeling for Aviation Maintenance Optimization</b>   <i>EDA, SelectKBest, PCA, Random Forest, XGBoost</i> <i>7pt</i> <i>center<ul style="list-style-type: none"><li>Processed and analyzed 22 million records, narrowing down to 330,000 samples, to develop a predictive model optimizing aviation maintenance, reducing costs, preventing failures, and enhancing safety</li></ul></i>	space-
<b>Public Bicycle Usage Analysis and Machine Learning Prediction</b>   <i>Gradient Boosting Regressor, time series analysis, Box-Cox</i> <i>7pt</i> <i>center<ul style="list-style-type: none"><li>Developed an ML model (Gradient Boosting Regressor) with __PCT_PLACEHOLDER_0__ R-squared accuracy to predict bicycle availability at stations using time series analysis</li></ul></i>	space-

## TECHNICAL SKILLS

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**Data Analysis:** NumPy, SciPy, TensorFlow, PyTorch, Pandas, Matplotlib, BeautifulSoup

**Database:** MySQL, Trino SQL, MongoDB

**Programming languages:** Python, C/C++, SQL, R, C#

**Tools:** Tableau, PowerBI, Github, Spark, AWS, Microsoft Office, MATLAB

## LEADERSHIP & ACTIVITIES

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**Event General Coordinator of Graduates' Catered Banquet**

Apr 2023 – May 2023

*centerullet* Led a team of 100+ across 7 departments for events (dance, singing, keynote speech, etc.) catering to 3,000+ students at Royal Palm Blvd

*centerullet* Coordinated with 12 sponsors including Hua Nan Commercial Bank, Hotai Motor Co, BABI International Corp.