## **User Guide for Sangam Chatbot:**

The chatbot has been built to be very intuitive and doesn't need complex activation phrases (*Abra Kadabra!!!!*) to work. However, this document is written to provide some example scenarios (in case if a user needs it).

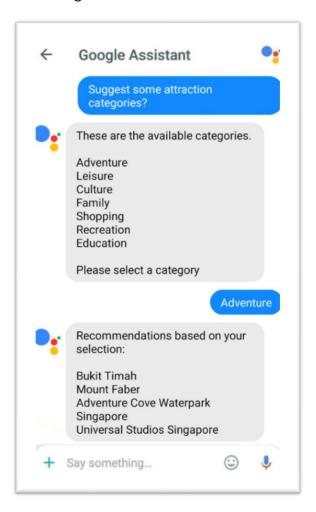
Sangam is a travel assistant chatbot built to guide tourists and suggest itinerary interactively. It handles the following scenarios

- 1. Recommend places based on categories of interest
- 2. Provide details of attractions
- 3. Generate a one-day itinerary
- 4. Suggest upcoming events
- 5. Suggest tour packages

We will examine each case with examples

#### Recommend places based on categories of interest

The conversation in this case can go as below



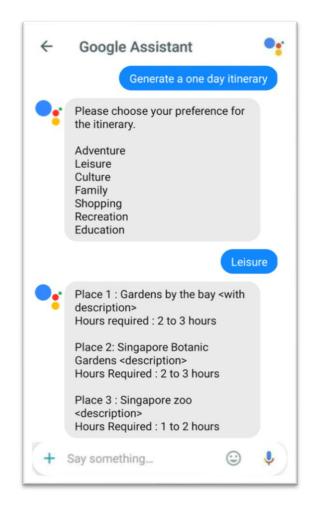
#### Provide details of attractions:

From this point the user may ask specific details of the places as below

# $\leftarrow$ Google Assistant Tell me more about Sri Mariamman Temple The Sri Mariamman Temple is Singapore's oldest Hindu temple. It is an agamic temple, built in the Dravidian style. Located at 244 South Bridge Road, in the downtown Chinatown district, the temple seeves the majority Hindu Singaporeans, Tamilians in the city-state. What is the opening time? Opening Time - 07:00 Closing Time - 21:00 What is the nearest MRT? The nearest MRT to Sri Mariamman Temple is Chinatown MRT. Say something...

### Generate a one-day itinerary:

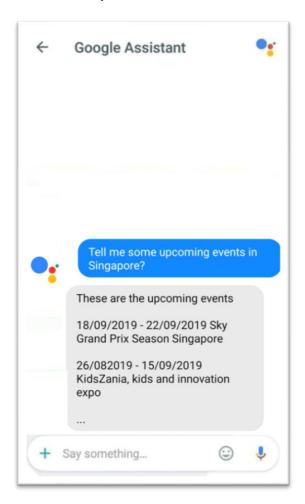
The user may ask the chatbot to generate a one day itinerary which is shown below



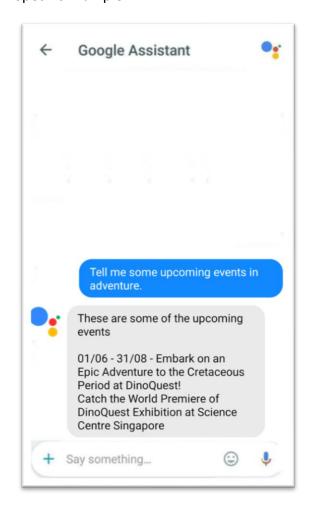
#### **Suggest upcoming events:**

The user may ask the chatbot to suggest upcoming events in Singapore. The question can be general or specific

### General Example:



# Specific Example:



### Suggest tour packages:

The user may ask for available tour packages to explore.

