

## EDUCATION

**Master of Data Science**, UNIVERSITY OF BRITISH COLUMBIA, **Grade:** 96% Sep 2021 — Jun 2022  
**Bachelor of Engineering** (Computer Science and Engineering), ANNA UNIVERSITY, **CGPA:** 8.44/10 Jun 2014 — Apr 2018

## EXPERIENCE

- **AI Engineer, Electronic Arts (EA Games), Canada** Aug 2022 — Present
  - Contributed to the development of services for an in-house, flexible **AI Platform** to **experiment, train, tune, and serve ML models** of different game titles such as **FIFA, NFS, Madden**, etc. Cut the **cost** for the game titles by up to **23%** for training and **400%** for serving models, and reduced the serving **p99 latency** from **210 ms** to **10 ms** when compared to AWS SageMaker.
- **Machine Learning Consultant, Trusting Pixels Inc., Canada (MDS Capstone Project, unpaid co-op)** May 2022 — Jun 2022
  - Worked on building a **computer vision-based (CNN)** model using **PyTorch** to authenticate **thousands of photos** per day by detecting and locating different types of **retouching** in edited images with over **90% accuracy** and **recall**.
  - Contributed to the **design and development** of the **machine learning pipeline** using AWS services such as **AWS SageMaker**.
- **Teaching Assistant, The University of British Columbia, Canada** May 2022 — June 2022
  - Teaching assistant for the course **DSCI 100 (Introduction to Data Science)**, responsible for educating the undergraduate students on the use of data science tools to summarize, visualize, and analyze data as part of the teaching team.
- **Software Engineer - Machine Learning, Sirius Computer Solutions, LLC, a CDW company, India** Jun 2018 — Jul 2021
  - **Reduced the total budgeted manpower cost by 20%** for a US banking firm by building an **NLP-based contextual chatbot** with smart KB **article recommendations** to automate the firm's issue-creation for internal requests in Salesforce and ServiceNow. Fine-tuned the **intent classification and dialogue models** and contributed to the **design and architecture** of the **NLP pipeline**.
  - **Minimized the support team turnaround time by 20%** for a US global payments company by developing a **classification model using LSTM**, a recurrent neural network (RNN), and **eliminating the manual categorization** of emails. Built a **data pipeline** to clean, transform, and derive additional features; articulated and presented the **data insights** to the onsite team.
  - **Cut down the allocated workforce cost by 70%** by building multiple **conversational AI assistants** to automate the mission-critical IT operations of a US retail MNC; automated the CI/CD pipeline of bots using **Azure DevOps** and **Kubernetes Service**. Improved the **security** of bots and monitored the **performance of ML pipelines**. Created **Python API** for integration with external services.

## MAJOR ACADEMIC PROJECTS

- **StrapvizPy and StrapvizR (Graduate):** Created **Python and R packages** named StrapvizPy and StrapvizR to streamline bootstrapping samples, creating insightful plots and tables with statistics such as confidence interval, standard error for reports and papers. 2022
- **FOREST FIRE AREA PREDICTION (Graduate):** Trained and tuned a **Support Vector Regression(SVR)** model to predict **forest fire areas** using weather and soil data; improved the model by removing outliers using the Cook's distance method. 2021
- **EARTHOSYS (Undergraduate Capstone):** Developed an **ensemble model** using Random Forests to predict **tsunamis**. **Implemented an efficient search algorithm** on the **NASA** dataset to find the nearest coastal distance with coordinates from the **NOAA's** tsunami dataset. Developed a **web application's** backend, a **chatbot**, and an **IoT-based alert device** using **Raspberry Pi**. 2017 — 2018

## TECHNICAL SKILLS

**Languages:** Python, R, SQL. **Frameworks:** Tensorflow, PyTorch, RASA, React, Flask, Django. **Databases:** MySQL, Postgres, Mongo.  
**Libraries:** Scikit-Learn, Pandas, NumPy, Spacy, Gensim, Keras, PySpark, Matplotlib, Altair, Plotly Dash, SQLAlchemy.  
**Tools:** Jupyter, PyCharm, VS Code, RStudio, git, Docker, Sourcetree, Android Studio. **Cloud Platforms:** Azure, AWS.

## HACKATHONS

- **WiDS 2022 Datathon, Stanford University:** Ranked **1<sup>st</sup>** in Vancouver and **16<sup>th</sup>** overall in the **5<sup>th</sup>** Annual WiDS Kaggle Datathon. Built an ML model to predict the energy efficiency of buildings to help policymakers target plans that maximize emission reductions.
- **HCL Commerce hackathon 2020:** Won the **Most Creative** award with my team for implementing a smart voice assistant to shop on an e-commerce site and integrating it with **Google Assistant**.
- **FLEX 2.0, Codes and Gears 2020, a 36-hour Hackathon, Sirius Computer Solutions (Winners):** Built a **computer vision-based** prototype to convert sign language into words on-screen to help differently-abled with speech and hearing loss. **Demo**
- **FLEX, Codes and Gears 2019 (Winners):** Developed a **computer vision-based** prototype to detect bad postures, control smart home devices, and convert gestures into action words by estimating body poses to help people with disabilities. **Demo**

## AWARDS

**Feather in the cap 2019; ACE performer of the year 2018** (SIRIUS COMPUTER SOLUTIONS)  
**First place at IEEE CS Project Expo 2016; Third place at IEEE CS Coding Contest 2016** (VELAMMAL ENGINEERING COLLEGE)