

I am a self-motivated person who loves and enjoys challenges. Always ready to solve problems. Eager to learn whatever is important and useful. Team player with an entrepreneurial mindset. Software engineer with Product Management skills.

Education & Certifications

From February 2018
to November 2020

Bachelor Of Science In Information Technology

Pearson Institute Of Higher Education (formerly CTI Education Group)
Cape Town, South Africa

This science degree helped me to develop a broad theoretical foundation in various core areas of Information Technology such as Information Systems, Computer Science, software development, database design and project management. It also helps me to develop practical skills with an emphasis on managing operating systems, designing software, analyzing systems, building network applications and programming. Over and above this, I covered topics such as mathematics for computer science, human-computer interaction, internet server management, e-commerce and social practices and security.

From February 2017
to December 2017

Higher Certificate In Business Management

Pearson Institute Of Higher Education (formerly CTI Education Group)
Cape Town, South Africa

This higher certificate prepared me for work in the business environment as it introduced me to the core disciplines of the modern workplace. The focus of the higher certificate was on the key areas of business management, human resource management, and marketing.

From June 2020 to
June 2022

Azure Fundamentals

Microsoft

I passed my Exam in June 2020

Work experience

Since June 2022

Developer Support Engineer

Wikimedia Foundation (Through Boldr SA) Cape Town, South Africa

Mainly worked on the Wikimedia Enterprise project, which is the commercial product by the Wikimedia Foundation to provide, in a more easily consumable way, the data of the Wikimedia projects, including Wikipedia. It allows customers to retrieve data at a large scale and with high availability through different formats like Web APIs, data snapshots, or streams.

Responsibilities:

- **Software Engineering:** I am involved in features development of APIs and other products. All the related software engineering tasks were done by the use of the following technologies: Golang, Terraform, Serverless, Cloudformation, GitLab (CI/CD), AWS (Cloudwatch, Amplify, S3, DynamoDB, SNS, SQS, Lambda), Apache Kafka, PostgreSQL, gRPC, Sqlite, Python, Vue Js (Nuxt) and PHP.
- **Support Engineering:** part of my responsibilities, I had to support our clients with technical issues they may face. Our current clients are Google and Meta. We also had to assist Tier 1 customer support agents with technical questions.
- **Documentation:** I had to contribute to the documentation of our APIs and other internal docs that other engineers could use within the company.
- **Product Management:** participated in various facets of product management of the Wikimedia Enterprise product. I worked alongside Senior product managers.

Since May 2021

Software Engineer

InEvent Inc Cape Town, South Africa

I had Software Engineering and PMM responsibilities

- **Product Marketing:** Product Research, Analytics; Buyers Persona; ICP definition; Competition Benchmark; Launch and release comm; Product launch; Go-to-market; Sales Enablement; Customer Feedback; Competitor analysis
- **Project/Product Management:** Managed the entire cycle of the internal marketing department product. I led software development projects for the company website by supervising a team of 15 people using Agile methodology. Defined and follow the product roadmap.
- **Software engineering:** participate in the coding of our InEvent platform as well as other internal systems and websites. Using mainly PHP, Bitbucket, Docker, MySQL, Vue js (Nuxt Js, Pinia, Vuex), JQuery, and JavaScript.

Gauthier kanku

✉ gauthierjorbel@gmail.com
🏠 14 Derwent Way, Pinelands
📅 25 years old
🚩 Congolese
☎ +27 842172527
👥 Single

A Languages

French

Native

English

Fluent

Swahili

Average

🏆 Assets

Courageous

As part of my personality, courage is the center of everything.

Hard worker and self learner

Working hard to reach my potentials and learning things on my own pace are the traits of my character.

Motivator

I personally motivate people part of my team to work hard and to do even better than I do.

Entrepreneur

I do everything with an entrepreneurial mindset. Always try to find a new opportunities and new ways of doing things.



Interests

Reading and learning I enjoy learning things. Whether it is by reading, watching or listening.

Sport Apart from learning and reading, I enjoy practicing sport. Especially body building and some jogging.

Work experience

From June 2021 to September 2021

Software Engineer

Art In Voyage Cape Town

My responsibilities:

- Product Manager:
 - Research and understand customers issues
 - Decide what features to build
 - Define KPI for the success of the projects (Definition of done)
 - Identify what is causing the most time, defining what's in scope and not in scope, and verifying the "acceptance criteria"
 - Talk to customers and go through interviews
- Software Engineer: I built and maintained the internal and external web applications by using PHP (Laravel), WordPress, JavaScript (jQuery, Vue.js), HTML, CSS, GitHub, MySQL.

From January 2021 to June 2021

Product Manager

Jumping Fox Software Paarl, South Africa

I wore various hats in the company.

- Product Marketing Manager:
 - Go-to-market: I worked alongside the C-level to determine and implement well-thought GTM plans/strategies.
 - Sales Enablement: I created and managed sales collateral that empowers and boosts the sales team in reaching out to customers and closing deals.
 - Data Analysis/Business Intelligence: I analyzed and managed all the company data, mostly the sales-related data to get insight that could help the C-suite taking strategic decisions.
 - Website management: I managed the company website by defining the right message and the contents. Defined success stories and testimonials and other important media and pages to have on our website.
- Product Manager: communicate with stakeholders and clients to understand their pain points and things that need to be improved on our product. I built and managed a road map for the product and managed its lifecycle. We extended the product by building new features based on the demand in the market.
- Sales Engineer: I started as the only sales engineer of our software. I covered the entire sales lifecycle (From lead generation to account management) and then grew up the team.

From August 2020 to February 2021

Azure Administrator

Microsoft Cape Town

Selected amongst the few candidates in Africa to participate to the Microsoft graduate program: Interns4Africa.

Tasks: Cloud and technical support, consultancy, research and sales of Microsoft Products.

From February 2020 to February 2021

Programming Tutor

School Of IT Cape Town

Teach students from all over the world concepts of programming. Most of the students had classes online and others physically at our Cape Town office.

I taught the following:

- Java
- C#
- HTML & CSS
- JavaScript
- PHP

From January 2019 to January 2020

Software Engineer

DevLabs Cape Town, South Africa

Participated in the development of various web based applications.

The main technologies used were:

- JavaScript (Vue.js and jQuery)
- PHP (Laravel)
- HTML
- CSS (Sass, TailwindCSS and Bootstrap)

From June 2018 to December 2018

Software Engineer intern

CodeSwop Cape Town, South Africa

From May 2017 to June 2018

Marketing and Sales Manager

Kiwondo's Sushi Cape Town, South Africa

Reference: Chef Elie Kiwondo

Contact: +27631431571