GOUTHAM ARUMUGAM

Integration /Solution Engineer

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About me

Experienced Integration Engineer with a demonstrated history of working in the information technology and payment services industry. Skilled in PayPal/Braintree Integration, Consulting, Solution Architect, Solution Engineering with technology like J2EE Web Services, REST, SOAP, Android, JavaScript, Python, Messaging and Java Message Service (JMS). Strong engineering professional with a Master of Computer Applications (MCA) focused in Computer Programming, Specific Applications from Sri Sivasubramaniya Nadar College Of Engineering (SSN).

Experience

PayPal Pvt Ltd   *06/2017 - present*

Integration /Solution Engineer

Integrate PayPal, Braintree, and HyperWallet on various E-commerce solutions and Partner integration.

Identify and troubleshoot PayPal/Braintree integration technical issues both internally and externally. Work with the developers to design and implement the Business Solutions which we have designed for them as per their Business model requirement.

Provide feedback to the business leaders, product managers and other internal groups on best practices, product suitability for each merchant and ease of use on new and existing function/features.

Responsible for providing Pre-sales technical consultation, solution and post-sales business process analysis, product function expertise and engineering support to Merchants who are implementing PayPal services.

Manage the relationship with the client throughout the project duration.

Design top-in-class technical solution documents incorporating Best Practice Experience (BPE) Spearhead test plan management - create custom test plans, perform UAT, PayPal & Braintree Integration testing.

Demonstrated the ability to set and manage client expectations

Serving as the primary day-to-day client and team contact for the assigned project Co-ordinate with the Product team for new features/bug fixes.

Facilitate end-to-end integration to ensure best-in-class integration deploying best practices. Establish close alignment with BU's to assert best interests for both merchants & company Manage engagements with Large and Medium merchants.

Taking reports on TPV, Conversion and analyzing the revenue. Handling Reports and Dashboards in Salesforce.

Advice the best practices related to various payment solutions and their usage. Reviewing and providing comments on product level user guides.

Hands-on with live projects and new opportunities in a short time. Maintain/update libraries/plugins used in integrations. Integrated PayPal for key merchants in strategic markets (India).

HCL Technologies   *10/2016 - 06/2017*

Intellect Design Arena Limited (A Polaris group of company)   *01/2014 - 10/2016*

Technical Consultant

The Reserve Bank of India -eKuber is developed to make Tax payment hassle free and generate receipts & reports which will be user-friendly. Earlier taxes collected are entered manually by RBI users using eKuber to credit the government accounts. This project leads to solve reconciliation issues due to manual interventions.

Education

SSN COLLEGE OF ENGINEERING   *06/2011 - 05/2014*

Master of Computer Application

During my Master's Degree, I was nominated as President for National Level Symposium. Studying coding, design, solution in those years contributed so much to my professional career.

Skills

 Java, JavaScript, PHP, RESTful Services, Web Services, Python, JMS, API Design, Payment Solution, Good understanding of Android, iOS and, .NET implementations.