**Luigi’s Restaurant**

**Usability Test**

Test have been taken on 14/04/2018. Before that date our team worked together to construct test test plan and questions. Each member of project interview different persons, so we got more result and we could use them to improve our page.

**14/04/2018.**

**Tester:** John Smith

Marketing Manager in SAS with salary 50k per annun.

Before we begin, I have some information for you, and I’m going to read it to make sure that I cover everything.

You probably already have a good idea of why we asked you here, but let me go over it again briefly. We’re asking people to try using our website that we’re working on so we can see whether it works as intended. The session should take about an hour.

As you use the site, I’m going to ask you as much as possible to try to think aloud protocol: to say what you’re looking at, what you’re trying to do, and what you’re thinking. This will be a big help to us.

You may have noticed the microphone. With your permission, I am going to record what happens on the screen and our conversation. The recording will only be used to help me figure out how to improve the site, and it won’t be seen by anyone except the people working on this project. And it helps me, because I don’t have to take as many notes.

If you would, I’m going to ask you to sign a simple permission form for us. It just says that we have your permission to record you, and that the recording will only be seen by the people working on the project.

Do you have any questions so far?

John: No.

OK. Before we look at the site, I’d like to ask you just a few quick questions.

First, what’s your occupation? What do you do all day?

John: Marketing Director in SAS, 50k a year.

Now, roughly how many hours a week altogether would you say you spend using the Internet, including Web browsing and email, at work and at home?

John: 60- 35 in work, 25 at home.

And what’s the split between email and browsing—a rough percentage?

John:30-70

What kinds of sites are you looking at when you browse the Web?

John: Food one 😊

OK, great. We’re done with the questions, and we can start looking at our page.

First, I’m going to ask you to look at this page and tell me what is your first impression.

John: Looks professional.

Thanks. What do you like best?

John: Logo is impressing as its include all designers.

What about our ordering process?

John: Really simple to navigate through all meals to checkout.

Have you any problem searching with your iphone or desktop computer?

John: No, works perfect in all devices.

What would you change in this site?

John: In your gallery I would add some fresh salad pictures, as you have in offer.

Thanks for all your answers and suggestions that was very helpful.