

AVIRAL GARG

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EDUCATION

University of British Columbia
Bachelor's, Software Engineering

September 2015 - May 2019

PROFESSIONAL EXPERIENCE

Amazon

Software Development Engineer - AI/ML

Vancouver, BC, Canada

February 2021 - March 2025

- **AI/ML (Project Lead):** Architected serverless AWS SageMaker pipelines that processed 40+ TB of data daily and cut execution time by 50%.
- **Cross-Discipline Collaboration:** Mentored 2 ML engineers and 1 ML researcher to scale distributed training and inference workloads.
- **Deep Learning Models:** Built demandforecasting ML models, boosting prediction accuracy by 25% and reducing overstock costs by 15%.
- **Synthetic Data Techniques:** Augmented time-series datasets with synthetic data to improve demand-forecasting accuracy by 8%.
- **Hackathon Achievement:** Led a fourperson team to win first place at Amazon 2022 Hackathon with an AR iOS makeuptutorial app.

Amazon

Software Development Engineer

Vancouver, BC, Canada

June 2020 - February 2021

- **Performance Optimization:** Enhanced API efficiency, reducing page load time impact by 50% and increasing checkout rates by 2.5%.
- **Infrastructure Enhancement:** Optimized AWS ECS setup with automated performance, stress, and load testing suites for improved reliability.
- **Cost Reduction:** Achieved \$30,000 in annual savings through strategic cost optimizations and establishing enhanced AWS usage procedures.
- **Operational Excellence:** Streamlined and automated team pipelines, reducing developer hours by 12 weekly and increasing deployments.
- **Tool Implementation:** Integrated Amazon CodeGuru Profiler, providing a template to streamline performance profiling for all projects.
- **Monitoring & Alerting:** Deployed detailed dashboards and alerting systems for real-time service health monitoring and issue resolution.

T4G Limited

AI Software Engineer

Vancouver, BC, Canada

October 2018 - December 2019

- **NLP Chatbot Development:** Secured a \$100K contract by successfully delivering a Named-Entity Recognition chatbot proof-of-concept.
- **Business Growth:** Improved promo code generation efficiency by 40%, paving the way for 4 additional new contracts in the same domain.
- **Chatbot Implementation:** Developed chatbots using Node.js and Python in Azure, integrating text & speech analysis with CosmosDB and SQL.
- **Automation Scripts:** Automated the extraction of 10 years of version history from 15+ applications, saving 7 dev hr/week with Python scripts.
- **Application Development:** Developed and maintained C# desktop applications and SSIS packages, affecting over 50 million users globally.

Texavie Technologies Inc.

Software Engineer Intern - VR/AR

Vancouver, BC, Canada

December 2017 - May 2018

- **App Development:** Designed and implemented mobile, computer, MR headset apps in Unity Game Engine for prototype demonstrations.
- **Development Tools:** Reduced prototype calibration time by 60% by developing a debugger crucial to the company's development strategies.
- **Customer Growth:** Increased target customer base by 100% by creating cross-platform game pipelines for Windows, macOS, and Linux.

Tech Mahindra

Software Engineer Intern

Vancouver, BC, Canada

May 2014 - August 2014

- Data Migration: Migrated 25% of GIS spatial data impacting four cities in British Columbia by automating CAD tasks with Python scripts.
- Testing Improvements: Improved test coverage from 65% to 100% for Python scripts testing critical geo-spatial data accuracy.
- Automation Standards: Established automated testing guidelines and built high-coverage, fully automated test suites for all client projects.

SKILLS

Skills: Python, C#, Java, Kotlin, JavaScript, Pytorch, Tensorflow, Microsoft Azure, AWS, Google Cloud Platform, Microservices, Docker, CloudFormation, Natural Language Processing (NLP), LLM, Node.js, SQL