Gavriel Batyrov

Software Engineer

347-414-6315 | gbatyrov10@gmail.com | Brooklyn, New York | linkedin | github | portfolio

TECHNICAL SKILLS

Proficient: *Node, Javascript, Git, Express, React.js, HTML5, Prisma, REST APIs, GitHub, Cascading Style Sheets (css), Full-Stack Development, Front-End Development, Back-End Development*
Knowledgeable: *Node, Javascript, Git, Express, React.js, HTML5, Prisma, REST APIs, PostgreSQL, GitHub, Cascading Style Sheets (css), Responsive Web Design, Full-Stack Development, Front-End Development, Back-End Development*

TECHNICAL PROJECTS

PawPals | **Full Stack Developer** | April/2024 | pawpals
- Solved the problem of providing a dedicated social platform for pet owners to share and celebrate their pets, fostering a community of pet enthusiasts
- Designed and developed a fully responsive interface, optimizing user experience for both desktop and mobile devices
- *Node, Javascript, Git, Express, React.js, HTML5, Prisma, REST APIs, GitHub, Cascading Style Sheets (css), Full-Stack Development, Front-End Development, Back-End Development*

Handy Chevra | **Frontend Developer** | July/2024 | Handy Chevra
- Developed a comprehensive handyman service website using React.js and CSS, designed to connect users with skilled professionals for home maintenance and repair tasks
- Implemented intuitive user interfaces and responsive design to enhance user experience and accessibility across devices
- Conducted user testing and implemented feedback-driven changes, resulting in increased user satisfaction and engagement

EXPERIENCE

Customer Service Representative | *Yeled V'Yalda* | Brooklyn, NY   August/2023 - Present

- Managed the front desk operations, including handling cash transactions, scheduling appointments, and maintaining a clean and welcoming environment
- Coordinated with maintenance staff to ensure that all fitness equipment was operational and safe, reducing equipment-related incidents
- Monitored and maintained inventory of supplies, ensuring that the front desk was always stocked with necessary materials and products
- Assisted customers with various issues and concerns, ensuring quick and effective resolution, resulting in a 100% customer satisfaction rate
- Trained and mentored new staff members on customer service best practices, leading to a more efficient and customer-focused team
- Developed and maintained positive relationships with clients and staff, fostering a supportive and engaging environment within the fitness center

EDUCATION

Fullstack Academy Web Development Bootcamp   January/2024 - April/2024
Software Engineering Certificate
Full-time, Full Stack Javascript Web Development Immersive

Nesivos Chaim   June/2024
Regents Diploma