# **Gavriel Batyrov**

# Software Engineer

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#### TECHNICAL SKILLS

**Proficient:** Node, Javascript, Git, Express, React.js, HTML5, Prisma, REST APIs, GitHub, Cascading Style Sheets (css), Full-Stack Development, Front-End Development, Back-End Development

**Knowledgeable:** Node, Javascript, Git, Express, React.js, HTML5, Prisma, REST APIs, PostgreSQL, GitHub, Cascading Style Sheets (css), Responsive Web Design, Full-Stack Development, Front-End Development, Back-End Development

# **TECHNICAL PROJECTS**

#### PawPals | Full Stack Developer | April/2024 | pawpals

- Solved the problem of providing a dedicated social platform for pet owners to share and celebrate their pets, fostering a community of pet enthusiasts
- Designed and developed a fully responsive interface, optimizing user experience for both desktop and mobile devices
- Node, Javascript, Git, Express, React.js, HTML5, Prisma, REST APIs, GitHub, Cascading Style Sheets (css), Full-Stack Development, Front-End Development, Back-End Development

#### Handy Chevra | Frontend Developer | July/2024 | Handy Chevra

- Developed a comprehensive handyman service website using React.js and CSS, designed to connect users with skilled professionals for home maintenance and repair tasks
- Implemented intuitive user interfaces and responsive design to enhance user experience and accessibility across
  devices
- Conducted user testing and implemented feedback-driven changes, resulting in increased user satisfaction and engagement

### **EXPERIENCE**

# Customer Service Representative | Yeled V'Yalda | Brooklyn, NY

August/2022 - Present

- Managed the front desk operations, including handling cash transactions, scheduling appointments, and maintaining a clean and welcoming environment
- Coordinated with maintenance staff to ensure that all fitness equipment was operational and safe, reducing equipment-related incidents
- Monitored and maintained inventory of supplies, ensuring that the front desk was always stocked with necessary materials and products
- Assisted customers with various issues and concerns, ensuring quick and effective resolution, resulting in a 100% customer satisfaction rate
- Trained and mentored new staff members on customer service best practices, leading to a more efficient and customer-focused team
- Developed and maintained positive relationships with clients and staff, fostering a supportive and engaging environment within the fitness center

#### **EDUCATION**

#### Fullstack Academy Web Development Bootcamp

January/2024 - April/2024

Software Engineering Certificate

Full-time, Full Stack Javascript Web Development Immersive

Nesivos Chaim Regents Diploma June/2024