

TERMS & CONDITIONS

Eligibility

- *You must be 18 Years old or above*
- *You must have a valid Driving License*

Documents Required

- *Valid Identity Proof (Aadhaar Card, Voter ID, PAN Card or Passport)*
- *Valid Address Proof*
- *Copy of Driving License*

Note : *We may deny booking in case you fail to produce the documents at the time of pickup. No refund will be given in such case.*

Fuel Policy

- *Fuel is customer responsibility. We will be giving you sufficient fuel to reach the nearest fuel pump.*

Rental Period

- *It will be calculated from 9:00AM to 9:00AM next morning. Therefore, the minimum booking duration is 24 Hours. Please confirm when booking.*

Driving Rules and Regulations

- *You must follow all the traffic rules while driving. In case of any negligence Book Anywhere will not be liable.*
- *All the challans will be paid by the customer himself*
- *Book Anywhere will not be liable to any consequences if the driver is driving under the influence of Alcohol or Drugs. In case of an accident under the influence of Alcohol or Drugs, the driver has to pay for the damage charges.*
- *You are not permitted to make any stunts.*

Use of Vehicle

- *Customer shall use the vehicle entirely at his/her own risk and agrees that Book Anywhere will not accept any responsibility or be held accountable for any loss, injury or death as a result of or leading from the hire of any of the vehicles.*
- *Vehicle shall be returned back to lessor in the same condition in which it was handed over to lessee.*
- *Rental Package does not include fuel, toll, roadside assistance and taxes.*
- *Customer is responsible for any traffic violations incurred due to your use of a rented vehicle. Book Anywhere is not liable for any costs from any such violation. You must report such violations to a contact person as soon as possible.*

Prohibited Uses

- *Our vehicles cannot be used for rallies and rally surcharges or any format of professional or amateur competitions and media usage.*
- *In carrying out of any crime or any other illegal activity.*
- *You should not drive on beaches and should not cross state border before informing us.*

Delivery Process

- *The pickup date, time and location cannot be changed once a booking is confirmed.*
- *Customer has to be present at the agreed date and time to pick up the vehicle.*
- *Delivered Vehicle cannot be rejected after the handover. Once accepted, vehicle is not to be returned before agreed contact period. Customer should do quality test of vehicle before he/she accepts vehicle.*
- *Though we do quality checks at our end before delivery, the customer is expected to see if there are any damages and report the same to representative. Photos shall be captured of the same.*

Handover Process

- *The Drop-Off location will be the same as the pickup location. If any changes then customer must inform 1 day before or during hire date.*
- *Customer has to be present at the agreed date and time.*

Extension of Rental Period

- *Extension are subject to availability.*
- *If the customer wishes to extend the rental period, he/she must call dedicated contact person.*
- *Rental Period will be extended only after we agree. If not, you must returned vehicle.*

***Note:** Rental Cars demands in Goa are very high. If you want to extend then please inform us during hire or before that. There are customers who might have already booked for some days, cancelling their booking at the very end will spoil their vacation in Goa.*

Payments

- *Requested payment should be made in advance before reserving and renting vehicle.*
- *Any delay in payment will not be accepted and the vehicle will be handed over to you only after the complete amount in paid.*

Security Deposit

- *Hirers are required to pay a specific amount as security deposit. This security deposit is collected so that if there is any damage caused to the vehicle then the amount can be depreciated form your security deposit.*
- *On safely returning back the hired vehicle, the entire safety deposit amount is handed back to the customer.*
- *In case there is any damage brought to the car then the amount is deducted from your security deposit and the balance amount is returned back.*

Damages and Loss

- *Car will be inspected and the driver before being rented. Driver will be liable in case of any damages or losses caused thereafter.*
- *The Rented Car should be returned back as it was at the time of renting.*
- *You are entitled to pay the repair charges or any other charges if there is any damage or loss to the rented car.*
- *Once the driver complies with all the terms and conditions. The vehicle is safely handed over to him for usage.*
- *By accepting the terms and conditions, the CUSTOMER(Driver) promises to take due care of the rented vehicle as if the vehicle belongs to him/her. Any damage by any means has to be made good by the customer which has happened due to driver's negligence, carelessness or any other act. Book Anywhere shall not be liable for any of the act committed by the driver during the rented period with the rented vehicle.*

Availability of Cars

- *Booking depends on the availability of the cars.*
- *We will make a refund in case we are unable to fulfill your booking due to situations beyond our control.*

Cleanliness and Damages

- *BookAnywhere does not permit the customer to take on board objectionable items such as weapons or any sharp object which may spoil or cause damage to the interior or the exterior of the vehicle.*

Keep in Mind

- *Self Drive Rental Vehicles are in Huge Demand in Goa.*
 - *Please return back vehicle on said date and time. If not then other customers will face delay issue.*
 - *Please drive carefully and follow the rules. We have bookings for the same vehicles and we promise our customer about the bookings. If you face an accident then next already booked customer will not get vehicle and it will create a big problem.*
 - *There are high chances that you may not receive booked vehicle. This is because the previous customer met with an accident or may be extended the date without permission. During this situation we want you to please understand the situation. In such a case we will try our best to find similar vehicle or other types of vehicle which fits in your requirements.*
-