

# TeamACE CRM-ERP Platform

## Phase 1: Resource and Financial Plan (Lean Model)

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### 1. Executive Summary

This document outlines a lean, AI-augmented development approach for Phase 1 of the TeamACE CRM-ERP Platform. By leveraging existing Rozitech Central codebase (60% reuse) combined with AI-assisted development, we deliver core functionality at significantly reduced cost.

### Key Figures

Metric	Value
<b>Project Duration</b>	90 days (3 months)
<b>Team Size</b>	2 developers (60% allocation)
<b>AI Augmentation</b>	Claude MAX (2 seats)
<b>Monthly Burn Rate</b>	\$7,941
<b>TOTAL PROJECT INVESTMENT</b>	<b>\$37,212</b>

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### Cost Efficiency

Factor	Impact
<b>Rozitech Central Codebase Reuse</b>	60% average
<b>AI-Assisted Development</b>	+40% productivity
<b>Lean Team (60% allocation)</b>	2 developers
<b>Original Full-Team Estimate</b>	\$162,080
<b>Lean Model Investment</b>	\$37,212
<b>Savings</b>	<b>\$124,868 (77%)</b>

## Payment Milestones Summary (30/60/90 Days)

Milestone	Day	Deliverable	Amount (USD)	%
M0	0	Project Kickoff	\$5,582	15%
M1	30	Core CRM Complete	\$7,442	20%
M2	60	CRM + BD Basics	\$9,303	25%
M3	90	+ Finance Basics	\$11,164	30%
M4	104	Go-Live & Handover	\$3,721	10%
<b>TOTAL</b>			<b>\$37,212</b>	<b>100%</b>

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## 2. Project Overview

### 2.1 Approach: AI-Augmented Lean Development

This engagement uses a lean development model that combines:

- Existing Codebase Reuse (60%)**: Leverage proven patterns from Rozitech Central's 11 production applications
- AI Pair Programming**: Claude MAX for code generation, testing, and documentation
- Part-Time Senior Resources**: Expert developers at 60% allocation for flexibility
- Focused Scope**: Deliver core value first, defer advanced features to Phase 2

### 2.2 Phase 1 Scope (Lean Model)

Module	Included	Deferred to Phase 2
<b>Core CRM</b>	Clients, Contacts, Engagements, Documents, Activities	Advanced search views
<b>Business Development</b>	Leads, Pipeline Kanban, Opportunities, Basic Proposals	PDF generation, Forecasting
<b>Finance Light</b>	Invoice CRUD, Line Items, Payment Recording	PDF generation, Aging Reports, Statements
<b>HR Outsourcing Workflow</b>	- Basic Notifications	Full module (Phase 2) Approvals, Tasks, Email notifications

### 2.3 Deliverables Summary

Metric	Day 30	Day 60	Day 90
Screens	8-10	18-22	30-35
API Endpoints	15-20	35-40	55-65
Modules	1 partial	2 complete	3 complete
Test Coverage	60%	70%	80%

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### 3. Resource Planning

#### 3.1 Team Composition (60% Allocation)

Role	Allocation	Monthly Rate (USD)	Responsibilities
<b>Technical Lead</b>	60%	\$4,235	Architecture, complex logic, code review, client communication
<b>Intermediate Devs</b>	60%	\$2,471	Feature development, AI-assisted coding, testing
<b>Claude MAX AI</b>	2 seats	\$200	Code generation, test creation, documentation
<b>TOTAL</b>		<b>\$6,906</b>	

#### 3.2 Why 60% Allocation Works

Factor	Benefit
<b>Code Reuse (60%)</b>	Only 40% new code required
<b>AI Assistance (+40%)</b>	Accelerates routine development
<b>Proven Patterns</b>	No architecture exploration needed
<b>Focused Scope</b>	Clear priorities, no scope creep
<b>Async Communication</b>	Efficient use of development time

#### 3.3 Technology Stack (Pre-existing)

All technology decisions leverage existing Rozitech Central stack:

Layer	Technology	Reuse Source
Backend	Node.js, Express.js	All 11 apps
Frontend	React 18, Vite, Tailwind CSS	All 11 apps
Database	PostgreSQL (multi-tenant)	All 11 apps
Authentication	JWT, Google OAuth SSO	Auth Server
Hosting	Render.com	Existing infrastructure
CI/CD	GitHub Actions	Existing pipelines

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### 4. Delivery Schedule

#### 4.1 Sprint Overview (90 Days)

Sprint	Days	Focus	Key Deliverables
1-2	1-28	Core CRM	Clients, Contacts, Documents, Activities
3-4	29-56	CRM + BD	Engagements, Leads, Pipeline start
5-6	57-90	BD + Finance	Pipeline complete, Opportunities, Basic Invoicing

#### 4.2 Day 30 Milestone: Core CRM Foundation

**Investment to Date:** \$7,442 (M0 + M1)

Deliverable	Status	Reuse %
Client List, Create, Edit, View	Complete	70%
Contact Management (CRUD)	Complete	70%
Activity Logging (automatic + manual)	Complete	60%
Document Upload & Management	Complete	80%
Authentication (SSO integrated)	Complete	90%
Dashboard Shell with Navigation	Complete	70%
Basic Search & Filtering	Complete	60%

**Screens:** 8-10 | **APIs:** 15-20 endpoints

#### 4.3 Day 60 Milestone: CRM Complete + BD Basics

**Investment to Date:** \$16,745 (M0 + M1 + M2)

Deliverable	Status	Reuse %
Engagement CRUD	Complete	50%
Engagement Status Workflow	Complete	40%
Lead Capture Form	Complete	50%
Lead List & Detail Views	Complete	50%
Lead Status Workflow	Complete	40%
Lead Assignment	Complete	60%
CRM Dashboard Widgets	Complete	70%
Pipeline Kanban Board	Started	70%

**Screens:** 18-22 | **APIs:** 35-40 endpoints

#### 4.4 Day 90 Milestone: BD Pipeline + Finance Basics

**Investment to Date:** \$27,909 (M0 + M1 + M2 + M3)

Deliverable	Status	Reuse %
Pipeline Kanban (drag-drop)	Complete	70%
Opportunity Management	Complete	50%

Deliverable	Status	Reuse %
Basic Proposal (form-based)	Complete	60%
Invoice List & Create	Complete	80%
Invoice Line Items	Complete	80%
Payment Recording	Complete	70%
Basic In-App Notifications	Complete	70%
User Profile & Settings	Complete	90%

**Screens:** 30-35 | **APIs:** 55-65 endpoints

#### 4.5 Day 104 Milestone: Go-Live

**Total Investment:** \$37,212

Deliverable	Status
Production Deployment	Complete
Data Migration (if needed)	Complete
User Training (2 sessions)	Complete
Documentation Handover	Complete
14-Day Warranty Period	Started

## 5. Financial Model

### 5.1 Monthly Cost Breakdown

Category	Monthly (USD)	% of Total
<b>Salaries (60% allocation)</b>		
Technical Lead (60%)	\$4,235	53.3%
Intermediate Developer (60%)	\$2,471	31.1%
<b>Subtotal Salaries</b>	<b>\$6,706</b>	<b>84.4%</b>
<b>Operating Expenses</b>		
Claude MAX AI (2 seats)	\$200	2.5%
Infrastructure (Dev + Staging)	\$882	11.1%
Software & Tools	\$100	1.3%
Miscellaneous	\$53	0.7%
<b>Subtotal Expenses</b>	<b>\$1,235</b>	<b>15.6%</b>
<b>TOTAL MONTHLY BURN</b>	<b>\$7,941</b>	<b>100%</b>

### 5.2 3-Month Project Cost

Category	Monthly	3 Months (USD)
Salaries (60%)	\$6,706	\$20,118
AI Tools	\$200	\$600
Infrastructure	\$882	\$2,647
Other Expenses	\$153	\$459
<b>BASE COST</b>	<b>\$7,941</b>	<b>\$23,824</b>
+42% Markup		\$10,006
<b>Subtotal</b>		<b>\$33,830</b>
+10% Contingency		\$3,383
<b>TOTAL PROJECT</b>		<b>\$37,212</b>

### 5.3 Cost Comparison

Model	Monthly Burn	90-Day Total	Scope	Savings
Original (Full Team)	\$34,588	\$162,080	100%	-
AI-Optimized	\$24,029	\$112,523	100%	31%
Bare Bones (100%)	\$12,765	\$59,815	100%	63%
<b>Lean (60%)</b>	<b>\$7,941</b>	<b>\$37,212</b>	<b>60%</b>	<b>77%</b>

### 5.4 Value Analysis

Metric	Value
Cost per Screen	\$1,063 - \$1,240
Cost per API Endpoint	\$573 - \$677
Cost per Module	\$12,404
Effective Hourly Rate	\$34.40

## 6. Payment Schedule

### 6.1 Milestone-Based Payments

Milestone	Day	Deliverables	Amount (USD)	Cumulative
<b>M0: Kickoff</b>	0	Contract signed, environments setup, Sprint 1 planned	\$5,582	\$5,582
<b>M1: Core CRM</b>	30	Clients, Contacts, Documents, Activities, Dashboard	\$7,442	\$13,024
<b>M2: CRM + BD</b>	60	Engagements, Leads, Pipeline started	\$9,303	\$22,327

Milestone	Day	Deliverables	Amount (USD)	Cumulative
<b>M3: Full MVP</b>	90	Pipeline complete, Invoicing, Notifications	\$11,164	\$33,491
<b>M4: Go-Live</b>	104	Production deployment, training, warranty	\$3,721	\$37,212

## 6.2 Payment Terms

Term	Details
<b>Payment Method</b>	Bank transfer (Wire/SWIFT)
<b>Currency</b>	United States Dollar (USD)
<b>Invoice Terms</b>	Net 7 days from milestone acceptance
<b>Late Payment</b>	2% per month on overdue amounts
<b>Early Payment</b>	2% discount for payment within 3 days

## 6.3 Milestone Acceptance Criteria

### M0: Project Kickoff (Day 0) - \$5,582

- Contract fully executed
- Development environment provisioned
- Repository created with base project structure
- CI/CD pipeline configured
- Sprint 1 backlog groomed and estimated

### M1: Core CRM Complete (Day 30) - \$7,442

- Client CRUD operations functional
- Contact management operational
- Document upload working (up to 10MB)
- Activity logging (auto + manual)
- Dashboard with navigation
- Basic search functional
- 60% test coverage

### M2: CRM + BD Basics (Day 60) - \$9,303

- Engagement management complete
- Lead capture and list views
- Lead status workflow
- CRM dashboard widgets
- Pipeline kanban started
- 70% test coverage

### **M3: Full MVP (Day 90) - \$11,164**

- Pipeline kanban with drag-drop
- Opportunity tracking
- Basic proposal creation
- Invoice CRUD with line items
- Payment recording
- In-app notifications
- 80% test coverage
- UAT completed

### **M4: Go-Live (Day 104) - \$3,721**

- Production deployment successful
  - User training completed (2 sessions)
  - Admin documentation delivered
  - 14-day warranty period initiated
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## **7. Scope Management**

### **7.1 Phase 1 Scope (Included)**

Module	Features Included
<b>Core CRM</b>	Client CRUD, Contacts, Engagements, Documents, Activities, Search
<b>Business Development</b>	Leads, Pipeline Kanban, Opportunities, Basic Proposals
<b>Finance Light</b>	Invoice CRUD, Line Items, Payment Recording
<b>Platform</b>	SSO Auth, Dashboard, Notifications, User Settings

### **7.2 Phase 2 Scope (Deferred)**

Module	Features Deferred	Est. Phase 2 Cost
<b>HR Outsourcing</b>	Assignments, Deployments, Service Logs	\$12,000 - \$15,000
<b>Finance Advanced</b>	PDF Generation, Aging Reports, Statements	\$5,000 - \$7,000
<b>BD Advanced Workflow</b>	Proposal PDFs, Revenue Forecasting Multi-step Approvals, Task Management, Email	\$4,000 - \$6,000 \$6,000 - \$8,000
<b>Reporting</b>	Advanced Dashboards, Excel Exports	\$3,000 - \$5,000
<b>TOTAL PHASE 2</b>		<b>\$30,000 - \$41,000</b>

### **7.3 Change Control**

Any scope changes during Phase 1 will be handled as follows:

Change Type	Process	Rate
Minor (< 4 hours)	Absorb in sprint	Included
Medium (4-16 hours)	Quote and approve	\$50/hour
Major (> 16 hours)	Defer to Phase 2	Separate quote

## 8. Terms and Conditions

### 8.1 Intellectual Property

- All source code developed for TeamACE becomes TeamACE property upon final payment
- Rozitech retains rights to generic components and frameworks
- Third-party libraries remain under their respective licenses

### 8.2 Warranty

Period	Coverage
<b>14-Day Warranty</b>	Bug fixes for delivered functionality
<b>Response Time</b>	24 business hours
<b>Exclusions</b>	New features, user errors, third-party issues

### 8.3 Communication

Channel	Purpose	Frequency
Slack/Teams	Daily updates, questions	Daily
Video Call	Sprint reviews, demos	Bi-weekly
Email	Formal approvals, milestones	As needed

### 8.4 Assumptions

1. TeamACE provides feedback within 48 hours
2. Business rules clarified before sprint starts
3. UAT resources available in Week 11-12
4. No major scope changes during sprints
5. Single timezone overlap (min 4 hours)

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## Appendix A: Monthly Burn Breakdown (Visual)

MONTHLY BURN: \$7,941

SALARIES (60%)	\$6,706	(84.4%)
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Technical Lead (60%)	\$4,235	
Intermediate Developer (60%)	\$2,471	
AI TOOLS	\$ 200	( 2.5%)
Claude MAX (2 seats)	\$ 200	
INFRASTRUCTURE	\$ 882	(11.1%)
Development Server	\$ 294	
Staging Server	\$ 294	
Database	\$ 147	
Services (email, etc)	\$ 147	
OTHER	\$ 153	( 1.9%)
Software Licenses	\$ 100	
Miscellaneous	\$ 53	

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## Appendix B: ZAR Equivalent

Item	USD	ZAR (x17)
Monthly Burn	\$7,941	R 135,000
Total Project	\$37,212	R 632,610
M0 Payment	\$5,582	R 94,892
M1 Payment	\$7,442	R 126,522
M2 Payment	\$9,303	R 158,153
M3 Payment	\$11,164	R 189,783
M4 Payment	\$3,721	R 63,261

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## Appendix C: Team Availability

Resource	Mon	Tue	Wed	Thu	Fri
Technical Lead	5h	5h	5h	5h	4h
Intermediate Dev	5h	5h	5h	5h	4h
<b>Daily Total</b>	10h	10h	10h	10h	8h

**Weekly Hours:** 48 hours | **Monthly Hours:** ~192 hours

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## Document Approval

Role	Name	Signature	Date
<b>Rozitech Director</b> <b>TeamACE Representative</b>			

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