

REQUIREMENT ANALYSIS

Customer journey map

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Team ID	LTVIP2025TMID31454
Project Name	HEALTH AI USING IBM GRANITE
Maximum Marks	4 MARKS

A Customer Journey Map is a visual representation of a user's experience with a product or service. It's a tool that helps teams better understand their users by capturing their behaviours and attitudes across different stages of interaction.

Customer Journey Map Patient Chronic Health Condition AI Health System

What does the person typically experience?



