Template

Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.

Share template feedback

Need some inspiration?

See a finished version of this template to kickstart your work.

Open example →

Build empathy

The information you add here tative of the observations and research yo r users.

Says

What have we heard them say?
What can we magine them saying?

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Are your classes lecture based or discussion based

Does the grading scheme show off my capabilities

Can student immediately find jobs right after graduation

Are professors available for research with students

What majors are popular

What departments or programs have the best reputations

Are there any online platforms ,programs, And/or softwares needed for the course

Are students focused socially and academically

implementing CRM for Result tracking of a candidate with internal marks

List the candidate marks

Your result is not satisfied you can apply revaluation

How do you feel if your fail

Inadequate

Check the website

omparing the semester results of the candidates

Satisfied

Excitement - after getting good marks

Does

What behavior have we observed?
What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?