

## APPLIED DATA SCIENCE

### IBM NAAN MUDHALVAN PHASE 2

#### TEAM MEMBERS

1.Priyadarshini E

2.Keerthana S

3.Dharsniritika KG

4.Gayathri B

#### PROJECT TITLE : CUSTOMER SEGMENTATION

#### INTRODUCTION:

Incorporating dimensionality reduction techniques like PCA (Principal Component Analysis) or t-SNE (t-Distributed Stochastic Neighbor Embedding) into your data analysis workflow is a valuable strategy when dealing with high-dimensional customer data.

**1. Visualizing Complex Data:** High-dimensional data can be challenging to visualize and interpret. PCA and t-SNE transform data into lower dimensions, making it easier to create visual representations and gain insights.

**2. Pattern Discovery:** These techniques help uncover hidden patterns and structures in the data that might not be apparent in the original high-dimensional space. This can lead to valuable insights about customer behavior and preferences.

**3. Feature Selection:** By reducing the dimensionality, you can identify which features (variables) are most influential in explaining the variance in your data. This aids in feature selection and simplifies your modeling process.

**4. Improved Model Performance:** Simplifying the data through dimensionality reduction can lead to better model performance, as models can focus on the most relevant information

and reduce overfitting.

**5. Enhanced Decision Making:** Visualizing customer data in lower dimensions can help decision-makers understand customer segments, trends, and anomalies more intuitively, which can inform marketing strategies, product development, and customer service. In summary, employing techniques like PCA and t-SNE can help you gain a deeper understanding of your high-dimensional customer data by simplifying it into interpretable visualizations and revealing valuable patterns. This, in turn, can lead to data-driven insights that support improved decision-making and more effective customer engagement strategies.

## SOURCE TOOLS

Consider incorporating dimensionality reduction techniques like PCA or t-SNE to visualize high-dimensional customer data and discover underlying patterns.

### Dataset Link:

<https://www.kaggle.com/datasets/akram24/mall-customers>

Certainly, here's a basic example of how to use PCA and t-SNE in Python, assuming you have a dataset named `customer\_data` with high-dimensional data. You would typically load your dataset and preprocess it before applying dimensionality reduction.

### PROGRAMS:

```
# Import necessary libraries
import numpy as np
import matplotlib.pyplot as plt
from sklearn.decomposition import PCA
from sklearn.manifold import TSNE

# Assuming 'customer_data' is your high-dimensional data

# Apply PCA for dimensionality reduction
pca = PCA(n_components=2) # You can adjust the number of components based on your needs
pca_result = pca.fit_transform(customer_data)

# Apply t-SNE for dimensionality reduction
```

```
tsne = TSNE(n_components=2) # You can adjust parameters like perplexity and learning rate
tsne_result = tsne.fit_transform(customer_data)

# Visualize the results
plt.figure(figsize=(12, 6))

plt.subplot(1, 2, 1)
plt.scatter(pca_result[:, 0], pca_result[:, 1])
plt.title('PCA')

plt.subplot(1, 2, 2)
plt.scatter(tsne_result[:, 0], tsne_result[:, 1])
plt.title('t-SNE')

plt.show()
```

## CONCLUSION:

In this code, PCA and t-SNE are applied to reduce the dimensions of `customer\_data` to 2 components each for easy visualization. You can adjust the number of components and t-SNE parameters (e.g., perplexity, learning rate) to fine-tune the results based on your specific dataset and goals. Additionally, you can use this reduced-dimensional data for further analysis and visualization.