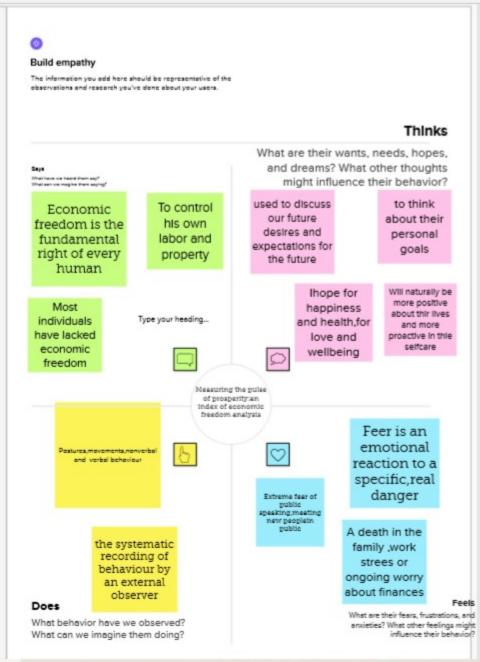
i file:///C:/Users/keerthi/Downloads/Untitled_2023-04-26_15-54-54.pdf





Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.





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