

Create a Catalog Item to Request Laptop, it should ask for what is the make of the laptop, like Dell, Mac, HP. Requested for(user)RAM required 4 GB or 8 GBWhat processors are required : Intel or AMD. Price of the laptop should vary depending on the m



N Afreen

Tera Contributor



08-07-2022 08:20 AM

Create a Catalog Item to Request Laptop, it should ask for what is the make of the laptop, like Dell, Mac, HP. Requested for(user)RAM required 4 GB or 8 GBWhat processors are required : Intel or AMD. Price of the laptop should vary depending on the make, RAM and processor selected. It should be approved by the manager of the requestor, upon approval a catalog task should be generated and assigned to the Hardware Group, upon completion of the catalog task the request item should get closed.
I am not able to add items like mac,hp



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PrashantLearnIT

Giga Sage



08-07-2022 08:27 AM

Hi,
Create select box variable as Make fields and after add question choices under related list, you can fulfill your requirement.
Best Regards,
Prashant

If my answer helped you in any way, please mark this answer as helpful and correct.

Please appreciate the efforts of community contributors by marking the appropriate response as the correct answer and helpful. This may help other community users to follow the correct solution in the future.

Cheers,

Prashant Kumar

ServiceNow Technical Architect

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