

## **Phase 2: Project Planning Phase**

### **Project Title: Garage Management System**

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#### **Introduction**

Project planning is a vital stage that clearly defines the methods for executing, supervising, and delivering the project. This process assists in ensuring that every activity is systematically organized and finished within the established schedule. For the Garage Management System, meticulous planning is necessary to manage the entire development lifecycle, allocate responsibilities, choose appropriate resources, and set unambiguous objectives for a successful outcome.

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#### **Project Overview**

The Garage Management System is being developed to assist auto workshops and service facilities in managing their daily operations effectively. Its primary focus is on maintaining digital records of clients, vehicles, services provided, financial transactions, and spare parts inventory. This specific phase outlines the project's aims, chosen resources, team responsibilities, and schedule to guarantee continuous progress from initiation to completion.

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#### **Project Goals**

1. To build a web-based platform that automates workshop functions, including service scheduling, invoicing, and inventory monitoring.
  2. To maintain digital databases of customer and vehicle-specific information.
  3. To track all service history and automatically generate customer invoices.
  4. To improve communication with clients through timely alerts and service notifications.
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#### **Tools and Technologies Used**

The solution will be constructed utilizing contemporary web technologies and tools that support automation and effective data handling. The key tools involved are:

- **Salesforce Developer Edition:** Used for creating and testing the Customer Relationship Management (CRM) application.
- **Back-End Tools:** Node.js and Express.js are employed to manage the system's behind-the-scenes logic and enable connectivity between the application and the database.
- **Database:** MongoDB is utilized to securely store all essential information regarding customers, vehicles, services, and spare parts.
- **Front-End Tools:** HTML, CSS, JavaScript, and React.js are used for designing the user interface and ensuring the system is intuitive to operate.
- **Development Platform:** Visual Studio Code is the environment used for writing and debugging the program code.
- **Dashboards and Reports:** To facilitate the analysis of performance metrics and the monitoring of sales data.
- **SmartInternz Portal:** Utilized for tracking overall progress and submitting project deliverables.
- **GitHub:** Used for the preservation of project documentation and video links.

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## Team Structure and Roles

A clear definition of team roles ensures accountability and an efficient flow of work. The assigned roles for this development project include:

- **Project Lead:** Responsible for overseeing the entire project and guaranteeing that all phases are successfully concluded on schedule.
- **Front-End Developer:** Designs and develops the user interface for the customer, vehicle, and service tracking components.
- **Back-End Developer:** Manages the server-side logic, API integrations, and database administration.
- **Tester:** Executes comprehensive testing of all system functionalities, such as booking, invoice generation, and stock control.
- **Video Presenter:** Records and provides commentary for the final system demonstration video.
- **Documentation Specialist:** Prepares reports for each phase and maintains accurate project documentation.

## Risk Management

Every project is susceptible to certain hazards, such as technical failures, schedule overruns, or data loss. To mitigate these risks, the following steps will be taken:

- Regularly back up all project data and source code to GitHub.
- Clearly delineate all tasks to prevent any misunderstanding or confusion.
- Test every completed feature immediately to pinpoint and rectify bugs.
- Maintain open and consistent communication channels among all team members.

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## Monitoring and Evaluation

The progress of the project will be tracked and assessed through the following methods:

- Periodic review of key milestones on the SmartInternz platform.
- Monitoring the successful completion of all required phase documents.
- Evaluating the performance of the CRM features, including workflows, automation capabilities, and reporting tools.

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## Project Timeline

The project is divided into specific tasks with expected completion periods:

Phase	Task Description	Duration
Phase 1	Ideation and topic selection	2 days
Phase 2	Planning and team setup	2 days
Phase 3	Design and development in Salesforce	5 days
Phase 4	Requirement analysis and document preparation	3 days

Phase 5	Testing and demo video creation	3 days
Final Submission	Upload to GitHub and Smart Internz	1 day

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## Conclusion

The Project Planning Phase for the Garage Management System establishes a structured and methodical framework for seamless execution. By utilizing well-defined goals, appropriate task assignments, and realistic schedules, the project ensures productive advancement from the development stage to deployment. By incorporating modern web technologies and collaboration platforms, the system's objective is to optimize garage operations, such as customer registration, vehicle monitoring, service management, and billing. Effective risk mitigation and continuous monitoring will guarantee that all project objectives are met promptly and to a high standard. This methodical approach not only ensures technical success but also establishes a solid groundwork for a dependable, scalable, and intuitive Garage Management System that meets the needs of both owners and customers.