

# GAYATHIRI ELAMBOORANAN

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## SKILLS

**ML Frameworks:** Transformers, Prompt Engineering, TensorFlow, Scikit-learn, NLP, LLM, RAG, Lang chain, NLTK  
**Data Tools:** Pandas, NumPy, Matplotlib, Seaborn, SciPy | **Databases:** Neo.4j, Pinecone  
**Programming:** Python, C, Verilog | **Scripting & Markup:** SQL, HTML, CSS | **Testing:** Junit, white box, black box.  
**Web Development:** Flask, Streamlit, Django, React.js, Next.js, Tailwind.css, Framer Motion, Bootstrap  
**Tools & Platforms:** AWS, Linux, MATLAB, QualNet, Git, Atlassian | **Networking:** HTTP/2, Load Balancing & Routing Algorithms  
**Methodologies:** Agile, Waterfall, Continuous Improvement, Project Management, Data Pipelines

## EDUCATION

### Master of Engineering – Electrical and Computer 2024

Concordia University, Montreal, Quebec, Canada

Relevant Coursework: Software Engineering, Software Testing, System Design, Higher Layer Tele Protocols.

### Bachelor of Engineering - Electronics and Communication 2021

SRM Institute of Science and Technology, Chennai, India

Relevant Coursework: Communication Systems, Embedded system design, Digital Circuits and Electronic Circuits.

## RESEARCH WORK

### LLM-Based Root Cause Analysis, Concordia University 2024

- Actively contributed to research by integrating Large Language Models (LLAMA, Mistral) within AWS microservices, enhancing system reliability and performance.
- Designed and built Python services using Generative AI frameworks to interact with commercial LLMs, ensuring seamless integration into existing systems.
- Engineered robust data pipelines and performed preprocessing using Python, Pandas, and NumPy, preparing data for efficient LLM interaction.
- Experimented with different configurations and prompts to optimize LLM outputs for specific use cases, achieving a 20% increase in predictive accuracy.
- Developed sophisticated knowledge graphs with Neo4J and implemented a Retrieval-Augmented Generation (RAG) system, leading to a perfect precision and recall (1.000) in focused analysis and improving overall F1-scores.

## PROJECTS

### AI-Driven Customer Feedback Analysis 2024

- Developed a system to analyze customer feedback using Generative AI frameworks.
- Designed and implemented Python services to integrate commercial LLMs for sentiment analysis.
- Cleaned and preprocessed customer feedback data for efficient LLM interaction.
- Optimized analysis configurations to improve sentiment accuracy and actionable insights.

### Freelancer Platform Website @ Concordia University 2023

Developed a user-friendly platform with Gmail/Facebook login, dynamic home screen, and task ticket creation.

- As Scrum Master, led project initiation and advancement with Agile practices, crafting UML diagrams, and coordinated effectively using GitHub, Jira, and MS Teams.
- Utilized Flask for backend development and developed using React.js, Next.js, Tailwind CSS, and Framer Motion, to elevate frontend user experience, coupled with SQL for database management.

## WORKSHOP/ PUBLICATION

- MATLAB Workshop: AI and Deep Learning - Space Concordia and MathWorks 2024
- Fusion Routing Algorithm for Aerial Wireless Network - IJIRT JOURNAL 2021

## VOLUNTEERING

- 8th Graduate Student Research Conference, Concordia University 2024
- Health and Hygiene Awareness, Remote Villages 2021