

# Kent Cunningham

## **Patient Experience/Volunteer Coordinator / Telemetry Tech**

Garland, TX

[kentlcj@yahoo.com](mailto:kentlcj@yahoo.com)

(469)450-7315

## Work Experience

---

### **Patient Experience/Volunteer Coordinator**

Dallas Medical Center - Farmers Branch, TX

January 2016 to Present

Manage HCAP Scores for Hospital

Incorporate and Educate staff on AIDET

Oversee Volunteers duties, time, and responsibilities

### **Front Office Associate**

Prime Diagnostic Imaging - Dallas, TX

August 2014 to December 2015

Responsibilities

Front Office Clerk

Checked Patients In and Out of the clinic

Dealt directly with Doctors and Radiologist

### **Hyper Immune Coordinator/Medical Screener**

Octapharma Plasma Inc - Charlotte, NC

September 2013 to June 2014

Coordinated the Denovo and Anti-D Program which created certain antibodies within certain blood types.

Worked closely with doctors and nurses organizing donor immunization shots

Charted vital signs and donor progress in DMS system

Became a designated trainer within 3 months

### **Radiology Support Technologist**

Medical Center of McKinney - McKinney, TX

July 2008 to April 2013

Support Technologist for the Cat Scan, MRI, Ultrasound, Nuclear Medicine, and X-ray Departments of the hospital.

Transported patients to different modalities of the facility.

Started IV's and got patients prepared and ready for the different exams in which they were scheduled for.

## Education

---

**Associate in Business**

Collin County Community College - Plano, TX  
2016 to 2016

Hopewell High School - Huntersville, NC  
2003 to 2005

**Certifications/Licenses**

---

**BLS Healthcare Provider**

October 2016 to November 2018

CPR Certified

**EKG**

September 2016 to September 2018

ECG Course Certified