

# **PIA WESTBROOK-ONU**

900 River Bend Drive Apt 159 • Lancaster, TX • mobile: (214) 624-4943 • email: piaonu2005@yahoo.com

## **CAREER OBJECTIVES**

### **PHLEBOTOMIST / MEDICAL ASSISTANCE**

To obtain a professional career in Administrative or Technician role in the Healthcare Industry; in a Medical Center, Laboratory Clinic or other clinic setting that would allow me the opportunities to learn, train, educate, and promote within a exceptional organization with growth potential.

## **PROFESSIONAL CERTIFICATION**

BAH Career Center      **PHLEBOTOMIST CERTIFICATION**      Garland, TX    2010  
Ultrasound Diagnostics School **MEDICAL ASSISTANT COMPLETION CERTIFICATION**  
Dallas, TX 1998  
**NHA CPT CERT# G4M4T3H4**

## **PROFESSIONAL EMPLOYMENT**

*Loyal Source Government/VA Medical Center*

*Dallas, TX*

### **September 2016 - Present**

- *Performs positive patient identification and obtain blood specimens from outpatients utilizing venipuncture and / or capillary techniques according to established procedures.*
- *Utilize Vista Systems to label and receive specimens.*
- *Consistently and willingly provides additional support as requested by supervisor or designee.*

*Fresenius Kidney Care*

*Dallas, TX*

### **PATIENT CARE TECH**

#### **February 2016 - September 2016**

- *Collect and document patient vitals*
- *Cannulate patient for dialysis treatment*
- *Collect labs*
- *Monitor and document vitals during treatment*
- *Ensures that blood pressures stay within parameters during treatment*
- *Relate all critical findings to RN*
- *Re-educate patients regarding treatment and medications*
- *Consistently and willingly provides additional support as requested by supervisor or designee.*

*UT Southwestern Medical Center*

**PHLEBOTOMIST II/ PROCESSOR**

*Dallas, TX*

**Nov 2011 - July 2015**

- *Labels and processes patient specimens accurately and distributes to appropriate areas of laboratory.*
- *Maintains specimen requirements at all times according to protocol.*
- *Track every specimen to ensure specimen integrity, accounting particularly for those samples which must be transported to other locations.*
- *Ensures all tests on requisitions are accounted for in the ordering system.*

**PROLAB  
PHLEBOTOMIST**

*Eules, TX  
Aug 2011 - Nov 2011*

- *Performs positive patient identification and obtain blood specimens from residents in rehab, nursing facilities and assisted living facilities.*
- *Process and transport specimens back to lab for testing.*
- *Prioritizes and organizes activities to achieve optimal and efficient patient care during daily operations.*
- *Maintains patient confidentiality throughout all activities and communications.*

**LABCORP  
PHLEBOTOMIST**

*Dallas, TX  
July 2008 - Oct 2010*

- *Performs positive patient identification and obtain blood specimens from outpatients utilizing venipuncture and / or capillary techniques according to established procedures.*
- *Utilize Laboratory Information System to label and enter specimens received.*
- *Obtain current and accurate demographics and insurance information in order to register patients.*
- *Consistently and willingly provides additional support as requested by supervisor or designee.*

**Baylor Family Health,  
PHYSICIAN OFFICE REP**

*Mesquite, TX  
Nov 2006 - July 2008*

- *Obtain current and accurate demographics and insurance information in order to register patient.*
- *Verify insurance coverage and eligibility via phone, fax and / or on-line.*
- *Consistently and willingly provides additional support as requested by supervisor or designee.*
- *Consistently and willingly maintains a neat and orderly work station.*

**DDA Park Cities (Baylor)  
MEDICAL ASSISTANT**

*Dallas, TX  
May 2005 - Nov 2006*

- *Prepare patient for examinations and procedures.*
- *Assists in cleaning exam rooms and equipment, documentation, laboratory functions, ordering medical supplies, and providing other services under supervision of physician.*
- *Maintains patient confidentiality throughout all activities and communications.*
- *Keeps work areas well organized and free from clutter.*

**Medical Center of Mesquite,  
PHLEBOTOMIST / ACCESS SERVICES,**

*Mesquite, TX  
Sept 1998- April 2005*

- *Performed positive patient identification obtained blood specimens from both inpatients and outpatients utilizing venipuncture and / or capillary techniques according to established procedures.*
- *Utilize Laboratory Information System to label and enter specimens received.*
- *Obtain current and accurate demographics and insurance information in order to register patient.*
- *Consistently and willingly provides additional support as requested by supervisor or designee.*

### ***REFERENCES UPON REQUEST***