MARISSA FLORES

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Summary

I am a fast learner, looking to expand my knowledge and skills. I am compassionate about helping others, and wanting to provide for patients in a healthcare setting. I work well with others, and am committed to creating a better environment for patients.

Skills

- Active listening
- Team player mentality
- Reliable and punctual
- Results-oriented
- Fast learned

- Verbal/written communication
- Customer- and service-oriented
- Excellent communication skills
- Teachable

Experience

06/2017 - 01/2019

Jcpenney waxahachie, TX

Cashier Sales Associate

- Presented a friendly and positive attitude while communicating clearly with customers and colleagues.
- Maintained flexibility to work a varied schedule that included nights and weekends.
- Offered exceptional customer service to differentiate and promote the company brand.
- Worked as a team member to provide the highest level of service to customers.

03/2018 - Current

Sales Associate

Hospital

Dallas, TX

- VCS at Veteran Affairs Articulated VCS value and explained options and differences to maximize customer satisfaction while driving sales.
 - Created attractive displays for merchandise to enhance sales.
 - Completed purchases with cash, credit and debit payment methods.
 - Described merchandise and explained product operation to customers.

Education and Training

Waxahachie, TX

High School Diploma

Waxahachie High School

Expected in 2021

Public Health

Dallas, TX, United

University of North Texas At Dallas

States

Currently working on my Bachelors degree in Public Health, minoring in Biology and Sociology.

- Excellence Scholarship Recipient
- Active Minds Member

Waxahachie, TX

Clinical Medical Assistant Certification in Allied Health

Navarro College

Certifications

- Certified Clinical Medical Assistant 07/31/2019 07/31/2021
- BLS provider through American Heart Association 07/2019- 07/2021