Edwina Smith 1211 Westridge Ave. #203 Lancaster, TX 75149 (972) 730-3937 Cell

Objective

To acquire a position with the potential for advancement where I can utilize my knowledge and experience

Education

Executive Secretarial School Dallas, TX Legal Secretary 1988-1989

Port Allen High School Port Allen, LA Diploma 1987

Work Experience

Walgreens Lancaster, TX
Customer Service Associate 2017-2018

Masco Cabinetry Duncanville, TX
Order Processing Specialist 2012-2016

Process orders for cabinets placed in homes by major contractors.

U. S. Securities Irving, TX Security Guard 2010-2011

Securing perimeter, employees and preparing reports.

Convergy's Baton Rouge, LA Customer Service Representative Aug.-Oct. 2009

Resolve problems for cell phone customers.

Earl K. Long Medical Center Baton Rouge, LA

Administrative Coordinator 4 1997-2009 Accountable for timekeeping for numerous departments, inventory control in central supply, data entry for patient charges, purchasing and mailroom duties.

> Dallas, TX 1989-1991

Frank Crowley Courthouse
Legal Secretary
Grand jury and support staff for various attorneys.

Office Skills

Strong computer skills in Microsoft Word, Outlook and Excel, Excellent customer service skills, working knowledge in PeopleSoft (Purchasing and Payroll), working knowledge of RMA Inventory software, Have working knowledge of fax machine, copier and multiple phone lines Has working knowledge with extensive file system, professionalism and multitasking, strong interpersonal skills, detail oriented, good oral and written communication skills, good organizational skills, excellent problem solving skills, great team player and ability to work independently.