Anthony S. Gamble Jr.
Cedar Hill Texas, 75104
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Currently pursuing a career in web development and or similar fields

Languages
HTML, Javascript, Ruby, entry level knowledge in Java, and Python

Certifications
Certificate of Completion in Udemy Complete Java Developer Course
Currently training with A Cloud Guru - AWS Certified Developer Associate

Frameworks and Tools
Rails, CSS, Bootstrap, Git , Ruby Gems, API, Git Bash, Heroku, Github, JQuery, Amazon, delify

Databases
MySQL, Amazon RDS, Amazon DynamoDB

Professional Experience

Kindred Healthcare Fort Worth, TX Jan 2012-Present
Part-time Care aide My role is in home cooking and cleaning for the disabled

Fidelity Investments Westlake, TX April 2015-October 2017 Financial Associate Tax Exempt
As a financial associate for Fidelity, my role involved assisting customers with education that pertains to their retirement plans. Explained benefits and help with transactions, as well as I provided factual information on investment opportunities provided at Fidelity. Produced a average of 74-80% CEI(customer engagement surveys) over the required minimum of 71% Provided over 40 innovative ideas to improve the customer experience.

NationStar/Mr. Cooper Mortgage Irving, TX April 2012-April 2015 Resolution Supervisor
Informed borrowers of issues pertaining to their loan with NationStar Mortgage. Handled all escalated issues pertaining to NationStar, through various forms of communication. Served as reassuring customer service agent in handling borrower's inquiries on a daily basis.

Telvista, Dallas, TX November 2010-April 2012 Technical Support Verizon Fios
Provided client support and technical issue resolution via EMail, phone and other electronic medium. Configured client's equipment to connect to the Internet via modem/DSL Router/Wireless. Utilized use of IOS and Windows operations related to company offered services. Identified, corrected and advise on operational issues in clients computer systems. Created new accounts using company provided software tools.

Education

Tech Talent South Coding Immersion Dallas, TX
University of North Texas Bachelor Degree in Applied Science and Technology Denton, TX
Tarrant County College General Studies Arlington, TX
Mott Community College Graphic Design Major Flint, MI