# Lashonda Brown

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# Work Experience

#### **Cashier**

Home Depot - Cedar Hill, TX January 2019 to Present

- process checkout or return transactions, as well as monitor and maintain the Self-Checkout area.
- They proactively seek product/project knowledge to provide customers with information and identify selling opportunities.

#### **Food Service Worker**

Aramark - Dallas, TX September 2017 to October 2018

- Examine trays to ensure that they contain required items
- Place food servings on plates or trays according to orders or instructions
- Monitor food distribution, ensuring that meals are delivered to the correct recipients and that guidelines, such as those for special diets, are followed
- Load trays with accessories such as eating utensils, napkins, or condiments.
- Clean or sterilize dishes, kitchen utensils, equipment, or facilities

#### **Order filler**

Neiman Marcus - Irving, TX May 2017 to August 2017

- · Complete order receipts.
- Obtain merchandise from bins or shelves
- Read orders to ascertain catalog numbers, sizes, colors, and quantities of merchandise.
- Place merchandise on conveyors leading to wrapping areas.
- · Keep records of out-going orders

#### Cashier

McDonald's - Irving, TX
December 2016 to March 2017

- · Receive payment by cash, check, credit cards, vouchers, or automatic debits
- Answer customers' questions, and provide information on procedures or policies
- Help customers find the location of products
- Issue receipts, refunds, credits, or change due to customers
- Greet customers entering establishments

### **Inventory Management Associate**

Walmart - Cedar Hill, TX August 2016 to November 2016

- Answer customers' questions about merchandise and advise customers on merchandise selection
- Stamp, attach, or change price tags on merchandise, referring to price list
- · Stock shelves, racks, cases, bins, and tables with new or transferred merchandise
- Compare merchandise invoices to items actually received to ensure that shipments are correct
- Itemize and total customer merchandise selection at checkout counter, using cash register, and accept cash or charge card for purchases

### **Security Guard**

Thomas Protective Services - Dallas, TX April 2016 to July 2016

- Monitor and authorize entrance and departure of employees and visitors, and to guard against theft and maintain security of premises
- Write reports of daily activities and irregularities, such as equipment or property damage, theft, presence of unauthorized persons, or unusual occurrences
- Patrol industrial or commercial premises to prevent and detect signs of intrusion and ensure security of doors, windows, and gates

# **Packing Associate**

Neiman Marcus - Irving, TX November 2013 to March 2015

- Clean containers, materials, supplies, or work areas, using cleaning solutions and hand tools.
- Record product, packaging, and order information on specified forms and records.
- Examine and inspect containers, materials, and products to ensure that packing specifications are met
- · responsible for performing gift wrapping services,
- preparing packages for shipping, and tracking customer shipments in accordance with safe shipping practices and store security procedures.

### Education

## **High School Diploma**

Grand Prairie High School 2011

#### Skills

Food Service, Customer Care, Customer Service

### Certifications/Licenses

### **Food Handler**