

Scyesha Jones

Sleep Technician

Dallas, TX 75216

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Work Experience

Sleep Technician

Texas Sleep Clinic - McKinney, TX

November 2016 to Present

When patient arrives, verify identification, collect documents and obtain consent for the study; Review the patient's history and verify the medical order; Follow sleep center protocols related to the sleep study; Explain the procedure and orient the patient for either in center or out of center sleep testing; Select appropriate equipment and calibrate for testing to determine proper functioning and make adjustments, if necessary; Apply electrodes and sensors according to accepted published standards.

Sleep Technician

Dallas Sleep - Irving, TX

November 2015 to September 2018

When patient arrives, verify identification, collect documents and obtain consent for the study; Review the patient's history and verify the medical order; Follow sleep center protocols related to the sleep study; Explain the procedure and orient the patient for either in center or out of center sleep testing; Select appropriate equipment and calibrate for testing to determine proper functioning and make adjustments, if necessary; Apply electrodes and sensors according to accepted published standards

Warehouse Associate

Amazon Fulfillment Center - Irving, TX

May 2015 to November 2015

Transport items to packing pallet and pack them in specified containers; Ensure that containers are marked properly and labeled appropriately; Prepare and complete orders for delivery or pickup according to schedule (load, pack, wrap, label, ship); Receive and process warehouse stock products; Communicate and cooperate with supervisors and coworkers

Inbound Call Center Representative

Sephora - Dallas, TX

October 2014 to December 2014

Responsibilities

Assist clients with the check in and checkout process.

Answer any questions that the clients may have.

Describe products to the client as needed.

Assist stores with signing clients up for loyalty programs.

Skills Used

Computer Skills

Telephone Skills

Cashier

Wal-Mart - Dallas, TX

September 2013 to December 2013

Responsibilities

Operated a cash register to process cash, check and credit card transactions.
Processed an average number of transactions each day in a timely manner.
Offered exceptional customer service to differentiate and promote the company brand.
Built customer confidence by actively listening to their concerns and giving appropriate feedback.
Received and processed cash and credit payments for in-store purchases.
Demonstrated that customers come first by serving them with a sense of urgency.
Maintained friendly and professional customer interactions.

Cashier

Lowe's - Clay, NY

May 2013 to June 2013

Operated a cash register to process cash, check and credit card transactions.
Processed an average number of transactions each day in a timely manner.
Offered exceptional customer service to differentiate and promote the company brand.
Built customer confidence by actively listening to their concerns and giving appropriate feedback.
Received and processed cash and credit payments for in-store purchases.
Demonstrated that customers come first by serving them with a sense of urgency.
Maintained friendly and professional customer interactions.

Education

Bachelor of Arts in Interior Design

Stephen F. Austin University - Nacogdoches, TX

2012 to 2013

High School Diploma in General

Seagoville High School - Dallas, TX

2008 to 2012

Certifications/Licenses

Certified Polysomnographic Technologist

January 2018 to January 2021

Certified through the Board of Registered Polysomnographic Technologists

BLS for Healthcare Providers (CPR and AED)

March 2018 to March 2020

Basic Life Support (American Heart Association)