

Jennifer Stoker

LMSW

Dallas-Fort Worth, TX

Jstoker_9@hotmail.com

(214) 284-0323

Social work professional with a background in case management, coordination of care, service implementation and leadership. Seeking a senior level social work role with potential growth and skill enhancement. Passion for building relationships of trust with customers and clients, helping them assess and meet their needs through top-notch client relation, attention to detail and thoroughness. Very reliable individual that is detailed oriented, has excellent knowledge and education in the needs of others, handles pressure well, and is willing to go the extra mile to become a great asset and ensure success of the company.

Authorized to work in the US for any employer

Work Experience

Case Manager

Department of Veteran Affairs Police Service

February 2018 to Present

Inpatient Discharge

- Provided complex case management of Veterans which involves screening, assessment, treatment, goal setting and coping skill training
- Conducted comprehensive psychosocial of the support systems, functional status, vocational, economic, housing, spiritual, cultural and legal factors which may influence the Veteran's ability to maintains optimal health / well-being and reduce hospitalization.
- Organized coordination of placement such as Medical Foster Home, Assist Living, and Nursing Home.
- . Work with families/caregivers and patients through death/dying issues

Therapist

Dallas Behavioral Health - Dallas, TX

August 2017 to Present

PRN -• Provided extensive case management and care coordination services for consumers and families from intake to discharge (including social services and linking consumer to community resources)

- Implemented evidenced based practices to consumers of all ages in an outpatient setting focused on substance abuse and mental health disorders.
- Developed and maintained individualized treatment plans focused on consumer identified goals
- Conducted intake assessments and substance abuse evaluations
- Facilitated integrated dual diagnosis psychotherapy groups
- Maintained documentation in electronic health record
- Prepared diagnostic evaluations and treatment plans within interdisciplinary team setting
- Collaborated with schools, community resources, and other providers around client care.

Intake Specialist

Sundance Behavioral Healthcare
August 2017 to June 2018

Dispatch Crisis Team Clinicians to other facilities to complete evaluations.

- Answer the 24hr Crisis phone line and screen patients for admittance into the hospital or possible evaluation.
- Evaluated potential substance abuse clients as part of the screening process utilizing a bio-psycho-social assessment to determine each client's need for treatment.
- Conducted initial screenings for potential dually diagnosed clients to determine each client's need for treatment and level of care.
- Coordinated with insurance/case management offices for approval of care reimbursements for clients.
- Maintained relationships and communicated with referral sources, including probation officers, regarding prospective client to ascertain treatment history/goal

Case Manager PASRR, Contractor

METROCARE SERVICES - Dallas, TX
February 2017 to October 2017

- Manage available community living options, services and supports to assist individuals to successfully live in the community.
- Provide information and assistance to service coordinators and other LA staff who are facilitating diversion for individuals at risk of admission to a nursing facility and for individuals transitioning to the community from a nursing facility.
- Ensures compliance with all applicable laws, regulations, policies, and procedures.
- Review admissions to nursing facilities for individuals with IDD to ensure that community living options, services and supports that could provide an alternative to the nursing facility have been explored.
- Analyze data to identify deficiencies and areas for improvement, and implement new procedures and processes to improve quality in the performance measure areas.
- Manage information on the number of individuals with IDD admitted to a nursing facility, diverted from a nursing facility and residing in the nursing facility more than 90 days.
- Submit quarterly reports to DADS as identified in the PASRR Reporting Manual.
- Develop and oversee development of budget for nursing facility.
- Ability to work independently and accurately in a fast-paced, changing environment and manage multiple projects and project deadlines.

Medication -Aide

TREEMONT RETIREMENT COMMUNITY - Dallas, TX
June 2009 to March 2016

- Distributed medication, five times daily, to patients in a privately-held nursing home
- Accurately maintained a 72-hour log, track inventory and fill out paperwork to reorder medication.
- Monitored patients, take vital signs, and respond to patients needs according to HIPAA regulations.
- Assisted in preparing for an annual state audit to ensure compliance with state regulations.
- Worked closely with a team of medical personnel in a team-oriented environment.

Life Enrichment Coordinator

THE VILLA AT MOUNTAIN VIEW - Dallas, TX
January 2008 to March 2016

- Directed and organized therapeutic activities.

- Drafted budget for programs.
- Planned monthly calendar of activities.
- Maintained documentation on each resident including assessment, care plans, and progress notes.
- Documented residents' reactions and evidence of achievement and other change of condition.
- Coordinated facility volunteers program in adherence to company policy.
- Served as an Advocate for the resident's rights.
- Participated in quality assurance/improvement program follow up on a plan of action.
- Handled public relations.

Education

Master of Social Work in COMMERCE

TEXAS A & M UNIVERSITY

2016

General Studies

DALLAS COMMUNITY COLLEGE

2012 to 2014

Skills

Case Management