# Terika Carson-Ross

#### LVN

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Seeking an opportunity where I am able to utilize my strong organizational skills, educational background, and exceptional people skills; which will allow me to grow personally and professionally within the medical field.

Authorized to work in the US for any employer

## Work Experience

#### **ADN Nursing student**

Navarro College - Waxahachie, TX June 2018 to Present

Currently enrolled in LVN to RN bridge program.

#### **LVN Field Nurse PRN**

TheraCare Home Health - Dallas, TX October 2017 to May 2018

- -Provide quality and safe delivery of home health care services by implementing current standards of nursing practice. Demonstrating competency in necessary clinical skills.
- -Assess the patient's condition and report significant changes to the physician, supervisor, and other team members. Assures that written progress reports are made to the physicians as needed.
- -Comply with agency regulations regarding documentation and maintains clinical records

#### **QA Manager Supervisor/Case Manager**

HCN Healthcare - DeSoto, TX August 2015 to October 2017

Responsibilities

-Case Manager- Assist Intake Department with review of initial referral and ensure patient meets requirements for home health. Obtain physician orders in communication with clinics, hospitals and facilities regarding patient care and needs. Assist in acquiring DME and other medical equipment as needed. Assist patients with any medical questions or concerns via telephone, if unable to fully assist according to POC or nursing best practice, request for a nurse to complete patient visit. Assist Insurance Department with prior authorization and authorization requests by analyzing clinical information submitted by medical providers to evaluate the necessity, appropriateness and efficiency of the use of medical services procedures and facilities. Is responsible for clinical review of all requested services for appropriateness based on clinical criteria. Performs selected member calls

to address post hospital discharge services, ongoing durable medical equipment usage and other telephonic follow up as identified. Assist with facilitation of negotiation for out of network care.

-QA Mgr Supervisor- Supervise and train QA staff; Review all Medicare and other episodic payers' clinical records at the local level to assure appropriate documentation for reimbursement. This review includes verification of appropriate documentation, ICD 10 coding, quality of care provided, visits utilization, appropriate contacts with physicians, adherence to the care plan, and evidence of communication between disciplines. Perform chart audits based on CMS requirements. Responsible for review of documentation to ensure HEDIS measures are met for the QRS including risk adjustment and process measures data.

-Cover field visits as needed for variety of LVN positions.

### Clinical Coordinator/Case Manager/Scheduler/QA Nurse LVN

Cuddle Me Home Care - Garland, TX June 2013 to August 2015

#### Responsibilities:

- -QA home health aide/PAS notes, skilled nursing notes, and OASIS notes based on state guidelines; Create orders and Plan of Care's, verify notes submitted via Kinnser against patient signature logs.
- Coordinate the delivery of patient care services for all disciplines to ensure high quality and cost efficient goal-directed home care for patients. Schedule visits according to POC and orders for all disciplines. Responsible for ordering/scheduling DME services. Perform skilled nurse visits PRN on as needed basis. Process referrals for intake, verified information, and make initial contact.
- -Cover LVN field visits as needed for variety of visits.

#### Intake/Admissions/Detox LVN

Trinity Services/Homeward Bound - Dallas, TX June 2014 to February 2015

#### Responsibilities

-Responsible for the triage and assessment of incoming clients. Acclimate clients to the treatment center and services provided. Evaluate incoming patients to determine the severity of their illnesses and the intensity of services they will require while in treatment. Collect medical-history information and discuss medication history and the likely plan of care.

#### **Education**

## **Vocational Nursing Certificate**

Navarro College - Waxahachie, TX 2012

#### **Advanced IV Therapy Certification**

Elite Medical Academy - Hurst, TX 2012

#### Associate in ADN

## Navarro College

## Skills

IV Certification (5 years), Wound Vac Training (4 years)

## Additional Information

- \* Time management skills
- \* Great ability to multi-task
- \* Interpersonal/verbal communication skills
- \* Strategic and creative thinking skills
- \* Organizational and prioritization skills
- \* Effective listening skills
- \* Team work
- \* Problem solving/negotiation skills
- \* Quick learner
- \* Adaptability and ability to work under pressure