# Andrea Scott

Seeking a position with a growing company where I will be able to utilize my skills and advance within the company.

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Authorized to work in the US for any employer

# Work Experience

#### Clerk

1st Commerical Investment - Duncanville, TX August 2014 to Present

- .Type
- . File
- . Set appointments to view commercial and residential properties.

#### **Customer Service Supervisor**

Walmart - Red Oak, TX March 2012 to July 2014

- .Identified individual development needs with appropriate training
- .Managed work flow to exceed quality service goals
- .Developed highly empathetic client relationships and earned a reputation for exceeding service standard goals.

#### **Home Health Aide**

Advance Home Health - Duncanville, TX October 2010 to December 2011

- Assist patient with activities of daily
- Medication reminder
- Light housekeeping

#### **Packer/Machine Operator**

Brady Corp Manufacturing - Mesquite, TX February 2008 to July 2010

- Set up machine according to parameters
- Make minor adjustments during run process
- Record daily production

## Office Manager/Administrative Assistant

Broker One Realty - DeSoto, TX January 1999 to February 2008

- Type customer data into company's computer system
- Answer the telephone and file customer's paper work

• Collect cash, credit card, or money order payments for fees

## PCA/CNA

Presbyterian Healthcare Services - Dallas, TX April 1998 to December 1998

- Assist patients with activities of daily living
- Record vitals and measurements
- Assist with bathing and dressing

## Education

## **Diploma**

 $\begin{array}{l} \textbf{Middle College High School - Dallas, TX} \\ \textbf{May } 1998 \end{array}$ 

## Skills

Microsoft Windows Microsoft Excel Personal Computer Hardware

# Certifications/Licenses

#### **CPR**

## Additional Information

#### Highlights:

- Work well in a high pressure environment
- Quickly learn procedures and methods
- Dependable -can work without supervision
- Computer literate -can quickly learn new software