## ASHLEY DESHUN RAVENELL

(214) 773-3393 ravenellashley@gmail.com

## **EMPLOYMENT HISTORY**

12/2017 - Present

**Call Center Agent** 

Personalized Communications

Taking calls from different accounts. Listening to the customer understanding what the customer need in order to help them. Patch calls to the right persons and or park calls to the right department. Assist callers with tech support and roadside assistance.

03/2017 - 12/2018 Picker Kohls

Seasonal position picking orders

03/2016 - 04/2017 Lead Cashier Williams Chicken

**Customer Service Representative** 

Lead cashier take customer orders keep the floor stocked and train new employees when needed. Work as a team always.

Take calls and messages print and file paper work

Regal Staffing

## **EDUCATION HISTORY**

01/2015 - 10/2015

05/2005 Carter High School

Diploma, Diploma