**Myron L. Lewis Sr.**

**2830 St. Croix ~ Lancaster, Texas 75146 ~ 214-790-2836 ~** [**myronlewis90@gmail.com**](mailto:myronlewis90@gmail.com)

**Summary**

Driven professional that is highly team oriented & self-motivated in designing, developing, implementing, and software testing on various applications, with also help desk analyst and technical support expertise. I would like to utilize my expertise skills in a reputable company and build a strong relationship with that company.

**Skills Highlights**

**** Microsoft Visual Studio 2008 & 2017, C#, .Net Framework, LINQ, WPF, XAML, MVVM, SQL

**** Front End UI design, SSRS Reporting (SSRS), SQL Server Management Studio (SSMS)

**** Hands on experience in Active Reports & Crystal Reports

**** PowerBuilder 6.5-12.0, Sybase, AppModeler for PowerBuilder

**** Microsoft Office, Microsoft Word, Microsoft Excel

**** Microsoft SQL Server, Sybase SQL Anywhere, Microsoft SQL Enterprise Manager

**** Active Directory (AD), Exchange Admin Center (EAC)

**** Software Skills, Technical Troubleshooting, User Training Support

**Education**

**B. S. Computer Science Wiley College –** Marshall, TX

**Professional Experience**

Roquemore & Roquemore Inc  **April 2015 – March 2018**

**Software Developer\Help Desk Analyst II**

**** Enhancement / design, develop, validate, debug, test and maintain of existing in-house application (C#, WPF, SSRS Reporting)

**** Used SSRS (SQL Server Reporting Services), creating queries with parameters in Microsoft Visual Studio for Report Manager

**** Manually performed QA Testing of the existing in-house application

**** Develop and maintain application documentation

**** Provided computer help desk support and technical assistance by responding to inquiries enhancements / trouble tickets regarding errors, problems, telephone, e-mail or technical questions; train end users and technical support staff as required

**** Used dashboard system monitoring to remote into employee’s computer to assist in problems or errors pertaining to hardware or software applications

**** Analyze, install and test upgrades of products; monitor performance of applications and/or programs after implementation, taking appropriate actions as required

**** Used LINQ to query & update data in Microsoft SQL Server

**** Wrote SQL queries for the Sales Department to update, delete, & insert data into the database for different clients

**** Managed Active Directory for setting up new user’s accounts, password resets, disabling accounts, and administration permissions

**** Performed and assist of re-imaging computers for existing employees and new hires

**** Install network printers and standalone printers, software, and update computer hardware/software

**** Ensured accordance of all equipment with specifications

**** Tested computer system components assemblies and subsystems to ensure compliance with design requirements

**** Troubleshoot printers and replace printer consumables as needed

Financial Industry Computer Systems, Inc.  **June 1997 – October 2014**

**Software Developer / Loan Producer & Origination System Team Lead**

**** Mentored 5 developers in understanding Servicing & Loan Origination & core business logic and correct code conversion techniques including application development utilizing C#/.Net on a Microsoft Windows platform using entity framework.

**** Enhanced/modified applications using XAML & WPF using a MVVM design patterns framework to handle and facilitate necessary logic

**** Used LINQ to query & update data to both Microsoft SQL Server & Sybase SQL Anywhere

**** Utilize 3rd party interfaces such as active reports & telerik controls to design, develop and implement new features requests by customers

**** Designed & developed customized modules batch programs that are ran for multiple loans to meet individual client’s needs

**** Participate in daily scrums and coordinate with development team within an Agile process

**** Utilize PowerBuilder as the front-end and Sybase SQL Anywhere, Microsoft SQL Server as the back end

**** Managed team to meet customer needs by designing, developing, programming, testing & maintaining entire Loan Production & Loan Origination software suite

**** Utilize Origination Documents Reports, Closing Documents Reports, Secondary Marketing

**** Hands on experience creating data files to deliver & upload loans into Fannie Mae & Freddie Mac’s loan delivery systems

**** Maintain 3 releases per year, that consist of 40 projects in a release, which includes enhancements & new functionality

**** Test thoroughly to ensure high-quality and high-performance deliverable products

**** Providing support, maintenance and enhancement to new and existing systems

**** Maintained the Data-Model for the Loan Production & Loan Origination software

**** Created new tables or added columns to the Data-Model when users request for an enhancement to the system

**** Assisted in Mortgage Servicing & Commercial Servicing Systems integration with the Loan Producer System

**** During down time would assist other systems such Crystal Reports & QA Testers to help meet there needs

**** Wrote SQL queries for customers to update, delete, & insert data into their databases

Stream International Inc. **March 1996-June 1997**

**Technical Software Support Representative**

**** Managed customer inquiries by providing strategy support for internet services, connection orders, installation and

configured various software applications and billing account information.

**** Provided telephone, e-mail, and technical support to major hardware companies for features associated with their Hewlett

Packard DeskJet printers and software products.

DC Systems Inc. **May 1995-April 1996**

**Software Developer/Technical Writer**

**** Provided information in system design development, software development, software maintenance, testing, and software

debugging of the Graphic User Interfaces environment in PowerBuilder.

**** Provided online help in documenting in Robohelp and MS Word, which was used for creating, maintaining and integrating

Windows Help files with any application software developing.