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| TH Objective To gain experience in the medical field as an upcoming nursing student, also to challenge myself and learn and grow from superiors in the nursing/medical field. Skills CPR Certified, Computer Literate, Personal experience with elderly family members who require full-time care/assistance, great customer service skills over the phone and in person, very professional and friendly personality. Taking vitals, blood glucose, tracheostomy care, urinary catheter care, bed bath for patients. Assistance to patients with daily living needs. Patient turning to prevent pressure ulcers. Prevention of HAI. Phlebotomy. | |  | | --- | | Tierra hendersonNursing Student | Mountain view college  Fall 2017 |  ExperienceTech support • telvista • september 2016- presentTroubleshooting for Verizon FiOS customers in a call center setting. Providing customers with great customer service and resolving issues with Voice, Data and Video services provided by Verizon, also dispatching out field technicians. Meeting weekly goals in 5 star service provided to customers.check operations • bank of america • february 2015-sept 2016 Receive, open, and scan over 50 packages per hour from financial centers received by Dallas LTPS for storage, investigate incoming research request to provide resolution with customer disputes. Send research back to banking centers for further resolve. EducationAssociate of science • may 2017 • cedar valley collegeAcceptance into mountainview college of nursing • fall 2017 With a HESI a2 composite score of 84% and a prerequisite GPA of a 3.0 for courses: Intro to Psychology; Anatomy and Physiology I & II , and College Algebra Volunteer Experience or Leadership My volunteer experience includes shadowing Queen Erving, RN, working for multiple home health agencies. I shadowed her while doing house visits to check on various patients, checking their vitals, writing down their meds, and just watching her evaluate them as current and/or new patients to the agency. Summer 2014 and Summer 2015.  As of Jan of January of 2018 I am officially in my second semester of Nursing school. I have gone through a semester of clinical rotation at Parkland Hospital, where I shadowed various RNs of different units of the hospital assisting with Patient Care. |