|  |  |  |
| --- | --- | --- |
| 3855 Enola Gay, Dallas TX 75227•214-532-1385•rcraig1101@gmail.com | | |
| Rachel Y Johnson | | |
| Objective | | |
| I am looking for a position where I can utilize my expertise in Social Work/Social Services. I would also like to use my skills pertaining to the core values and ethics of Social Work. | | |
| |  | | --- | | Employment History | | Texas Department of Family and Protective Services (CPS) Investigator 08/14/2017- present   * Responding quickly in crisis situations that involve children in an abusive or neglectful situation. Sometimes these situations can be dangerous * Investigating reports of child abuse or neglect, and taking the necessary steps to protect children. This could include removing a child from their family * Checking children for signs of abuse or neglect. This may involve serious injuries * Conducting forensic investigations and assessments to determine risk of harm to children * Interviewing people, such as the person who reports it, family members, doctors, nurses, and others familiar with the family situation. Talking frankly and objectively with families about personal and private matters, such as income,  sex abuse, and personal relationships * Maintaining a balance of objectivity and empathy for families in stressful and crisis situations. * Documenting all relevant information and completing all required forms. * Testifying in court. * Respecting cultural diversity among coworkers and all work-related contacts. * Prioritizing deadlines and working flexible hours. | |  | | Texas Health and Human Services Commission Texas Works Advisor 02/08/2016- 08/11/2017   * Obtain, verify and calculate income and resources to determine client financial eligibility * Interview clients or authorized representatives to gather information to determine eligibility for benefits * Conduct reviews to determine or verify eligibility or continued eligibility and benefit level * Process changes to client status, overpayments and adjusts or restores benefits * Document case records using automated equipment to form a record for each client. * Communicate on the intermediate level with others to provide, exchange, or verify information, answer inquiries, address issues, or resolve problems or complaints | | | |
| Mesquite Tree Nursing Center Social Service Assistant 09/09/2014- 04/01/2016   * Assist with admission process * Assisting with completing initial social history and psychosocials * Delivers social services to residents and families * Preparing social histories for staff * Assists in arrangements for residents for transfers to home or other placements etc * Organize care plan meetings with residents and families * Working with special services such as Dental, Vision, ENT, Podiatry, Audiologist and other specialized services * Arranges for all documents to be signed * Refer residents or family to community resources for housing or treatment. * Collaborating with counselors, physicians, nurses and other staff on behalf of residents treatment * Assists in discharge planning/ process  |  | | --- | | Parkland Health and Hospital System Patient Care Technician 10/08/2015-06/30/2016   * Independently performing basic medical procedures, including taking blood pressures, pulse, temperatures, specimens, blood sugars. * Reposition and transferring patients from their beds to wheelchairs, walkers, or other mobile medical equipment for transportation. * Starting and discontinuing IV and catheters Preparing social histories for staff | | | |
|  | | |
| Brentwood Terrace Certified Nursing Assistant 10/13-03/14   * Providing ADL assistance to patients such as bathing, dressing, eating, using the restroom * Independently performing basic medical procedures, including taking blood pressures, pulse, temperatures, specimens and giving whirlpools. * Reposition and transferring patients from their beds to wheelchairs, walkers, or other mobile medical equipment for transportation | | |
|  | | |
| Paris Regional Medical Center Certified Nursing Assistant/ Patient Response Call Center 03/13-08/13   * Providing ADL assistance to patients such as bathing, dressing, eating * Independently performing basic medical procedures, including taking blood pressures, pulse, temperatures, specimens, blood sugars * Reposition and transferring patients from their beds to wheelchairs, walkers, or other mobile medical equipment for transportation * Receiving inbound calls and making follow up calls to discharged patients * Preparing employee in a new paging system | | |
|  | | |
| Brentwood Terrace Certified Nursing Assistant 10/11-01/13 Providing ADL assistance to patients such as bathing, dressing, eating, using the restroom  * Independently performing basic medical procedures, including taking blood pressures, pulse, temperatures, specimens and giving whirlpools. * Reposition and transferring patients from their beds to wheelchairs, walkers, or other mobile medical equipment for transportation | | |
| Other Employment History | | |
| ETMC- Pittsburg | Truman Smith Children’s Care Center | Allegiance Specialty Behavioral Hospital |
| Kilgore Manor |  |  |
|  |  |  |
| **Child Protective Services Dallas (intern) 05/15-12/2015** |  |  |
| Education | | |
| May 2007  CNA  Pittsburg High School  Pittsburg TX  May 2016  Bachelors in Social Work  Texas A&M University Commerce  Commerce/Mesquite TX | May 2013  Associates in Social Work  Paris Junior College  Paris TX | May 2014  Medical Records Billing and Coding  Paris Junior College  Paris, TX |
| Skills and Competencies | | |

|  |  |  |
| --- | --- | --- |
| * Excellent interpersonal speaking skills * Associates in social work * ICD 9 | * ICD 10 * Certified CNA * Certified CPR * Word Processing * Microsoft Word * Microsoft Excel * PowerPoint |  |

|  |
| --- |
| References |
| References are available on request. |