**Sheniqua N. Jackson**

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**Dallas, TX 75216**

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**Professional Summary**

* Trusted Laboratory Support Specialist with a proven track record of impacting the success of an organization through development and implementation programs.
* As a highly motivated professional, I enjoy the challenge of complex demanding assignments.
* Work well with all diverse background.
* Currently, in a position best described as **“doing whatever needs to be done*”*** and have capitalized on my ability to undertake a large and widely varied array of projects.
* Composed, organized, and prepared confidential correspondence, reports and other complex documents.
* Excellent organizational, multitasking and problem solving skills, a self-starter, excellent skills of communicating and training.

**Professional Skills**

* Specimen Procurement
* Examinations & Documentation
* Laboratory Procedures
* Bone Marrow
* Maintaining Medical Records
* Immunochemistry Testing
* Drug screening/HIV Testing
* Breath and Saliva Alcohol testing
* HCG Quantum Testing
* IV/Pediatric Collections
* PKU Collections

**Education**

* David W. Carter High School, Dallas, TX

**High School Diploma**

* El Centro College, Dallas, TX

**Academic Basic Training**

* K.W. Healthcare, Dallas, TX

**Certified Nurse Aide Certification**

* Cedar Valley Collage, Lancaster TX

**Phlebotomy II**

* Texas Oncology, Dallas TX

**Extern**

**Certifications**

* **American Technology in Phlebotomy**

**Certified Nurse’s Assistant**

**CPR Certified**

**Professional Experience**

MEDIX HEALTHCARE – Irving TX

**PRN/PCT/Laboratory Support Specialist**

06/2014 - present

* Aid patients in dressing and grooming themselves
* Attend continuing education classes
* Communicate and collaborate with other healthcare professionals involved with the care of a patient
* Evaluate the daily living skills or capacities of physically, developmentally, or emotionally disabled clients

MRMC Hospital – Richardson, TX

**Laboratory Support Specialist/Phlebotomist/PCT**

05/12-05/2014

* Conduct medical research under direction of microbiologist or biochemist
* Conduct chemical analysis of body fluids, including blood, urine, or spinal fluid, to determine presence of normal or abnormal components
* Set up, clean, and maintain laboratory equipment
* Obtain, cut, stain, and mount biological material on slides for microscopic study and diagnosis, following standard laboratory procedures
* Collect biological specimens from patients
* Communicate detailed medical information to patients or family member
* Perform complex medical laboratory tests for diagnosis, treatment, and prevention of disease

Renaissance Hospital – Dallas, TX

**PCT/Laboratory Support Specialists**

02/2008-04/2012

* Assist hospital staff with patient care duties, such as providing transportation or setting up traction
* Attend hospital in-service programs related to areas of work specialization
* Check sterile supplies to ensure that they are not outdated
* Prepare, sterilize, install, or clean laboratory or healthcare equipment. May perform routine laboratory tasks and operate or inspect equipment
* Report defective equipment to appropriate supervisors or staff
* Start equipment and observe gauges and equipment operation to detect malfunctions and to ensure equipment is operating to prescribed standards
* Purge wastes from equipment by connecting equipment to water sources and flushing water through systems
* Record sterilizer test results

ProLab - Ft. Worth, TX

**Laboratory Support Specialist/Phlebotomist**

07/2006-10/2008

* Collect fluid or tissue samples, using appropriate collection procedures
* Collect specimens at specific time intervals for tests, such as those assessing therapeutic drug levels
* Conduct hemoglobin tests to ensure donor iron levels are normal
* Conduct standards tests, such as blood alcohol, blood culture, oral glucose tolerance, glucose screening, blood smears, or peak and trough drug levels tests
* Draw blood for tests, transfusions, donations, or research. May explain the procedure to patients and assist in the recovery of patients with adverse reactions
* Match laboratory requisition forms to specimen tubes
* Draw blood from arteries, using arterial collection techniques
* Draw blood from capillaries by dermal puncture, such as heel or finger stick methods