Monica M. Willey

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(817) 422-71112

Skilled professional with more than fifteen years of experience in healthcare as a Patient Care Technician, Medical Office Assistant, and Secretary.

**Education:**

Basic Courses

El Centro *– Dallas, TX May 1996*

**Experience:**

Patient Care Technician

*UT Southwestern Medical Center March 2005-current*

*The Forum at Park Lane March 2000- April 2005*

*Caruth Heaven Court May 1996- March 2000*

* Assist patients with activities of daily living that include, but not limited to: bathing, oral hygiene, feeding, toileting, dressing, ambulating and repositioning.
* Obtain vital signs, blood glucose and report any critical values to nurse.
* Report any abnormal changes of patient’s physical, mental or behavioral condition to nurse.
* Perform hourly rounds and provide any amenities to patient and family as needed.
* Float to assigned unit, which include: Med. Surge, ICU, Psychiatry, and Rehab.
* Assisted physical therapy or nurse to ambulate patient.
* Transport patients to other units in hospital or to vehicle after discharge.
* Ensure patient rooms, hallway and nurse’s station remain clean and tidy throughout the shift.
* Monitoring 1:1 patients
* Perform EKG’s on patients as needed
* Perform STAT Lab orders

**Skills:**

* Bilingual in English and Spanish with knowledge in medical terminology
* Think Lift Mobility Coach-Champion-2015- current (2yr commitment)
* Patient Care Tech- Chair- 2011-2013 (Committee)
* Clinical Ladder Advisor Chair- 2016- current
* PCT Clinical Ladder Level 2- 2016- current (obtained status)

**Extracurricular:**

* Volunteer as PCT at community and Hospital (UT) events such as: Asian Festival, Stroke Education for UT, March of Dimes, and Heart Walk
* Education on Blood Pressure readings, Stroke signs (BE FAST), and Glucose monitoring

**Licenses:**

* AHA BLS for Healthcare Providers – January 2019
* Texas DADS Nurse Aide Certification – March 1998- current (2yr recertification)