**EDUCATION**

**Master of Science in Nursing Leadership & Management,** Western Governor’s University

**Bachelor of Science in Nursing**, *Midwestern State University*- Wichita Falls, TX (Graduated: 12/2015)

•Honors: Provost Honor Roll, Academic Excellence Scholarship

**Associate of Arts Degree, General Studies**, *Collin College*- Plano, TX (Graduated: 05/2011)

•Honors: National Honor Society, Who’s Who Among American Colleges/Universities

**GLOBAL EXPERIENCE**

**Public Health Study Abroad Program,** *Queen Mary University*- London, England (07/2014-08/2014)

•Provide healthcare for diverse populations within the United Kingdom

•Recognize the impact social determinants have on health outcomes of specific populations

•Compare and contrast health disparities between the United States and the United Kingdom

**CERTIFICATIONS AND LICENSURE**

•Texas Board of Registered Nursing-Compact license (License #: 894269/Expiration: 08-31-2019)

•California Board of Registered Nursing (License #: 95175805/Expiration: 9-30-2020)

•District of Columbia Board of Registered Nursing (License #: RN1050222/Expiration: 6-30-2020)

•American Heart Association, Healthcare Providers CPR/BLS (Expiration: 07-31-2019)

**WORK EXPERIENCE**

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**Travel RN Case Manager,** *American Mobile Healthcare* (09/2018-Present)

*The University of Virginia Medical Center (Surgical Trauma ICU and Intermediate Care Unit)-* Charlottesville, VA

•Responsible for safe transitions of care to SNF, LTACH, Hospice, Home Health, Acute Rehab

•Identify barriers in treatment plans, provide adequate patient resources and educate patients on disease processes

•Coordinate discharge needs (DME, IV infusions, wound vacs, medications, etc…)

•Identify, screen, track, monitor and coordinate the care of patients with multiple comorbidities and/or psychosocial needs

•EPIC 2018 conversion super-user

**RN Care Coordinator,** *Parkland Health & Hospital System*- Dallas, TX (01/2018-11/2018)

•Identify, screen, track, monitor and coordinate the care of patients with multiple comorbidities/psychosocial needs

•Serve as a preceptor to new Care Coordinators/Case Managers within the Care Management Department

•Establish and maintain an efficient, cost effective care management process by determining patient financial and medical eligibility, medical necessity and by developing, implementing and monitoring individual patient plans of care and communicate these plans of care to patients, families and Parkland staff to ensure quality patient care throughout the healthcare continuum and compliance with Parkland policies and procedures

•Identify barriers in treatment plans, provide adequate patient resources and educate patients on disease processes

•Coordinate services as needed (DME, Home Health, IV antibiotics and referrals)

•Collaborate with the Care Management department educator to create ways to increase survey readiness among staff and improve survey readiness among staff and improve the onboarding process for Care Coordinators/Social Workers

•Utilization review (Interqual guidelines)

**Charge RN/Case Manager,** *Baylor Institute for Rehabilitation-* Dallas, TX (05/2017- 11/2017)

•Assess patient phone and MyChart inquiries according to health care provider and departmental protocols and document actions in the patients’ electronic medical record

•Coordinate post-acute care services such as Home Health, DME, Referrals and post discharge transportation

•Streamline workflow processes to provide effective and efficient quality health care

•Prepare equipment and assist health care providers during physical exams and procedures

•Complete disability and FMLA paperwork for patients and send to the appropriate contact

•Serve as a liaison between patients and health care providers to provide efficient care

**Registered Nurse/Care Coordinator/Rapid Response Team,** *The University of Texas Southwestern Medical Center/Peter*

*O’Donnell Jr. Brain Institute-*Dallas, TX (March 2016-May 2017)

•Streamline workflow processes to improve communication among the multidisciplinary team and increase quality patient care

•Deliver nursing interventions to assigned patients that are consistent with the patients’ medical plan of care

•Reinforce discharge instructions and provide nursing education to patient’s with various neurological diagnoses.

•Communicate with insurance companies to provide prior authorizations and pre-certifications in a timely manner

•Triage patient phone inquiries according to physician and/or departmental protocols and document in the patients’ electronic medical record

•Provide necessary critical care skills to respond immediately, safely assess and stabilize patients who become unstable or show signs of deterioration.

•Provide working supervision and delegate tasks to licensed vocational nurses, non-licensed medical staff, and office support personnel

**PROFESSIONAL MEMEBERSHIPS AND VOLUNTEER EXPERIENCE**

•2015- Present American Nurses Association