**Victoria Thuy-Viet Phan**

1402 Plattner Street

Grand Prairie, TX 75050

Cell : 505 948 8889

[v\_thuy\_viet\_n@yahoo.com](mailto:v_thuy_viet_n@yahoo.com)

<https://www.linkedin.com/in/victoria-thuyviet-phan-55634485>

**Objective**

I have working experience as a Medical Laboratory Scientist seeking to advance in the profession and/or a permanent full time position to change Career/Profession that does not require me to sale . If you are willing to train, then I am willing to learn

**Education**

2002 – 2005 High Point University, High Point, NC (medical technologist BS)

graduated July 2005 from High Point University with a Bachelor of Science in Medical Technology

2004 - 2005 Wake Forest University, Winston-Salem, NC (medical technologist BS)

* Certificate stating I completed my medical technology training at Wake Forest University School of Medicine. I have passed the ASCP (The Board of Registry of The American Society for Clinical Pathology) #04125692 and NCA (National Credential Agency for Laboratory Personnel) #9911166 exams since July 2005
* During my Medical Technology training at Wake Forest Baptist Hospital, I have observed or had some hands on experience with Hematology, Flow Cytometry, Chemistry, Microbiology, Virology, Acid Fast Microorganism, Serology, Blood Bank, Histology, Cytology, PCR, Urinalysis, and Phlebotomy.

# **Qualifications**

* Willing to work 50-70 hours a week
* Willing to travel 75-100%
* Work good with other and capable to work alone
* Able to follow directions and willing to learn new skills
* Able to think outside the box to solve problems and find solutions
* Punctual = I am never late for work . I usually arrive early . if I am late for work then please call to check up
* Energetic = even working from 12 midnight to 8 am , I am full of energy . when I worked 16 hours a day . co-workers from 2nd locations was unaware I came directly from another job .
* Careful while Working fast
* Good Communication skills and Follow Up to make sure things are on schedule
* Notice Details
* Fast Learner
* Able to Adapt
* Capable of multitasking
* Work Efficiently
* Keeping Positive , Smile a lot , use Humor to defuse tension
* Can keep work area Clean , Organize and Well Stocked . I have taken a small lab and organize/inventory/relabel the entire room
* Good Customer Services skills = took classes that taught to treat and respect housekeeping to CEO with the same manner . all jobs are important in an organization
* Very good Teacher = explain things in details and in a way easy for others to comprehend
* Proactive : I think and plan ahead
* Hard working : I have had other co-worker look for a new job and quit because I left position
* 10 years of experience as medical technologist, knowledge of job field. Willing to learn, update knowledge and adapt with new technology and requirements. Do 12 continuing education hours annually.
* Took Certified Nursing Assistant (CNA) class at Cary High School and pass certification exam May 1998
* Have finish taking classes with lab (Hematology, Microbiology, Chemistry, Blood Bank, Flow Cytometry , Virology , Mycology , PCR , Serology , Immunology , undergrad biology and undergrad chemistry and undergrad histology class)
* Know how to use lab equipment (microscope, pipette, stains, centrifuge) and computers
* Certify in Medical Technologist ASCP #04125692and NCA #9911166since July 2005, will expire 2017
* State of Florida #TN 42724 since December 2009, will expire 2014
* Capable of performing phlebotomy, bleeding time, finger stick
* Pay attention to detail. Able to Accurately performs testing; Recognize deviation from expected results; evaluate results for discrepancies and feasibility, utilizing instrument and Lab Information System flags, recognize critical result and correctly documents notification.
* Work well with instrument and lab equipment: startup, shutdown, perform and document all maintenance procedure and calibration, checked function, calibration result, perform corrective action as need.
* Ability to do quality control procedure to validate test result.
* Organizing work place area, keep thing clean and follow lab policies
* Working hard and productivity to achieve high efficiency of time and resource. May work overtime as need to finish the task as schedule.
* Actively work on Performance Improvement Activities to correct error and make the work better.
* Friendly, professional, work great in team and capable to work as individual.
* Good Customer Services skills, communication

**Job Descriptions and Work Experience**

1. **Mass Spectrometry Development**: assist doctor in the beginning process of making reagents. Taught by doctor to control and change flow and concentration to optimize recovery of intensity and peak of ion . assist in the validation process and finalization of the new method .
2. **Mass Spectrometry**: follow standard operating procedure to extract specimen to purify sample before test on HPLC . quantitate results via Analyst and Multiquant . find sample to send out for correlation studies . perform weekly maintenance on Mass Spec .
3. **Fix and Maintenance Analyzers :** usually other tech will ignore analyzer error notifications . I am usually the tech to call company’s hotline to fix analyzers . usually I work 3rd/night shift , which is my duty to perform daily , weekly , monthly maintenance for analyzers . I am usually with service tech to learn how to fix analyzer the next time before calling company hotline .
4. **Core Lab Supervisor** : supervise 4 employee , bring on new employee, communicate lab manager ideas to tech , train new employee , interview new employee , coordinate lab changes , work from home with STAT laptop , coordinate new analyzer installation
5. **Blood Laboratory Manager** : worked alone , validate new analyzer , run linearity kit for new analyzer , perform accuracy and precision study for new analyzer , learning to write standard operating procedure (SOP) , coordinate new analyzer installation
6. **Creative Testing Solution Record Review :** review analyzer results before finalize in LIS , meet upload time to clients , customer service department for clients , notify clients of delays , notify client to trigger on and off West Nile Virus testing , review Lab documentation
7. **Creative Testing Solution DTL** : test human T lymphotropic virus Type I and/or human T lymphotropic virus Type II (anti HTLV I/HTLV II), hepatitis C virus (anti HCV), HIV-1 (anti-HIV-1) Groups M and O and/or antibodies to HIV-2 (anti-HIV-2), hepatitis B surface antigen (HBsAg), hepatitis B core antigen (anti-HBc), Trypanosoma cruzi  (T cruzi) / Chagas on Abbott Prism analyzer
8. **Coagulation Department at Lake Granbury Medial Center** : perform supervisory duties for coagulation department , review patient results , review daily maintenance , review daily QC and QC troubleshooting documentation , perform weekly and monthly maintenance for Siemens CA660 , start up Fibrinogen assay for Siemens CA660 , calibrate fibrinogen , order Validation kit , run Validation kit , coordinate with Siemens technical application specialist , call IT and LIS support to set up QC and validate test patient values cross to LIS
9. **Microbiology dept** : inoculate or set up plates , read plates , use vitek2 to identify and MIC sensitive isolated organisms , read gram stains , assist pathologist with biopsy quick staining ; inoculate correct media for specific specimen to obtain optimal bacteria growth ; look at wet prep for trichimonus , yeast , clue cells ; stain and report positive blood culture and spinal fluid ; result rapid strep , flu, RSV , mono test ; result MRSA PCR ; perform india ink test ; perform KOH test
10. **Blood Bank dept** : make sure correct patient was stuck for specimen , type patient blood to determine (A,B,AB,O) , type patient blood to determine (Rh negative or positive) , screen specimen to determine if patient have circulation antibody , identify what the circulating antibody , prepare rhogram for Rh negative pregnant women , order pack cells/fresh frozen plasma/platelet/cryo products from american red cross or united blood service , crossmatch pack cells/fresh frozen plasma/platelet/cryo products for patient , test cord blood A,B,AB,O type and Rh negative or positive and DAT negative or positive , call critical values to nurse or doctor
11. **Chemistry dept** : result blood BMP (basic metabolic panel) , CMP (complete metabolic panel) , Lipid Panel , Liver/Hepatic Panel ; do daily maintenance on chemistry lab analyzers ; run quality assurance to verify reagent work properly on the analyzers ; fix analyzer ; call service tech support for help to fix analyzer , call critical values to nurse or doctor
12. **Hematology and Coagulation dept** : result CBC (complete blood count) , if need count 100 cells WBC (white blood cells) differential (neutriphil, lymphocyte, monocyte, eosinophil, basophil, metacyte, myelocyte, promyelocyte, blast) , if need grade red cells morphology , determine platelet aggregation , troubleshoot hemolyze/lipemic specimen , result PT/INR/PTT/fibrinogen/ddimer (clotting factors) , result ESR , report manual red cell count and white cell count of (synovial , peritoneal , dialysis , and other body fluids) , do daily maintenance on hematology and coagulation lab analyzers ; run quality assurance to verify reagent work properly on the analyzers ; fix analyzer ; call service tech support for help to fix analyzer , call critical values to nurse or doctor
13. **Urinalysis dept** : result urine chemistry via urine dip stick , look at urine sediment by microscope , confirm urine ketone dipstick by acetone tablet , confirm urine bilirubin dipstick by ictotest kit , confirm urine glucose dipstick by clinitest tablet , do daily maintenance on hematology and coagulation lab analyzers ; run quality assurance to verify reagent work properly on the analyzers ; fix analyzer ; call service tech support for help to fix analyzer , call critical values to nurse or doctor
14. **Urgent care facility** : register patient demographic and insurance information and enter ICD9 diagnosis code into hospital system , order lab test from doctor requisition and fax numbers , draw blood from patient , finger stick patient for hand held glucose and pt/inr test and istat chemistry , prepare specimen stability for send to core to run hematology , chemistry , urinalysis
15. **Phlebotomy** : stick patient with needle to obtain blood , stick patient with a butterfly needle to obtain blood , heel stick and finger stick children to obtain blood sample
16. **Processing** : determine if specimen is good specimen or not will cancel order and order a recollect , receive blood and body fluids sample into the lab to properly log time obtain and who obtain sample , separate specimen and take specimen to correct lab department , prepare specimen for proper specimen stability so specimen can be sent to reference lab like labcorp or quest diagnostic , correct nursing and doctors order errors , try to catch and correct duplicate lab orders so insurance will pay the hospital , answer questions and phone calls for doctor/nurse/patient , call critical values to nurse or doctor

**Work History**

Lake Granbury Medical Center

1310 Paluxy Road

Granbury TX 75093

818 573 2273

Job Title : Medical Technologist

Job Description : [40hrs per week] microbiology , hematology , urinalysis , order send out test , chemistry , blood gas , coagulation , phlebotomy

Reason for Leaving : looking to change career/profession and better work hours/time to better support parents when they retire

February 26 2018 – October 3 2018

Skylight Labs (Mash Professional Services / Mash Companies)

1400 Preston Road Ste 400

Plano TX 75093

972 665 9931

Primary Pinnacle Diagnostic, LLC and S&S Labs, LLC

1903 Central Drive

Suite 220

Bedford TX 76021

817 786 8991

Job Title : Blood Laboratory Manager

Job Description : [40hrs per week] start up reference lab , hematology , urinalysis , order send out test , chemistry , toxicology , toxicology confirmation

Reason for Leaving : looking to change career/profession and better work hours/time to better support parents when they retire

September 25 2017- December 15 2017

CMMS (Corridor Mobile Medical Services) Mobile Imaging & Lab Service

1900 Dutton Drive #101

San Marcos TX 78666

4360 Beltway Place

Suite 260

Arlington TX 76018

512 392 4411

Job Title : Core Lab Supervisor

Job Description : [40hrs per week] retirement home reference lab , hematology , urinalysis , order send out test , chemistry

Reason for Leaving : looking to change career/profession and better work hours/time to better support parents when they retire

May 1 2017– June 30 2017

US Nails & Spa

823 E Lamar Blvd

Arlington TX 76011

817 548 9850

Job Title : Manicurist

Job Description : [part time flexible hours] manicure , pedicure , eye brow wax

Reason for Leaving : looking to change career/profession and better work hours/time to better support parents when they retire

April 26 2017– September 8 2017

Reliance Med Labs

4339 Lindbergh Drive

Addison, Texas 75001

469 658 7143

972 925 0723

Job Title : Medical Technologist

Job Description : [20-40hrs per week] small doctor reference lab , counter top hematology CBC , waive urinalysis , order send out test , small chemistry analyser

Reason for Leaving : Company lay off due to decrease work volume . need a new job with health insurance and retirement package. Originally started working 40 hours a week . hours cut to 20-30 hours a week . company issue a $6 pay cut . looking to change career/profession and better work hours/time to better support parents when they retire

February 28 2017 – April 25 2017

TridentUSA Health Services

6400 Pinecrest Drive

Suite 100

Plano, TX 75024

469 609 2700

[www.tridenthealthusa.com](http://www.tridenthealthusa.com/)

Job Title : Cash Applications Representative

Job Description : [40hrs per week]

* responsible for receiving and accurately posting payments timely
* posts all payments and adjustments timely to accounts according to the line of service and service dates
* process and auto-post electronic remittance advices timely
* identifies overpayments or refunds and notifies collectors for processing according to policy
* reconciles payment amounts for deposit
* reconcile and balance payment batches
* apply approved adjustments for locations other than ones where cash posting activity is assigned
* research and resolve unapplied/unidentified payments
* ensure all payments and adjustments are applied accurately , balanced, and complete

Reason for Leaving : took a $8 pay cut from previous job . need better pay . looking to change career/profession and better pay to better support parents when they retire

October 24 2016 – February 6, 2017

Creative Testing Solutions

2205 Highway 121,

Bedford, Texas 76021

866-491-5985

817-421-6000

Job Title : Clinical Laboratory Specialist

Job Description : [36hrs per week] Baylor shift test blood type and screen donor blood units for blood borne pathogen

Reason for Leaving : need to stop working all weekend and night shift . looking to work day shift only and no weekend/holidays . looking to change career/profession and better work hours/time to better support parents when they retire

Employment verification through [www.cccverify.com](http://www.cccverify.com) or 855 901 3099

Houston Methodist Hospital

6565 Fannin St

Houston, TX 77030

713 790 3311

Job Title : Developmental Medical Technologist

# Job Description : [40hrs per week] 1st shift diagnostic immunology and assist develop clinical test on mass spectrometry

Reason for Leaving : looking for place to live so my parents can retire and found full time job in a different city

September 21 , 2015 – June 10 , 2016

Employment verification through PreCheck Inc. [www.EmpCheck.com](http://www.EmpCheck.com) or 888 279 4504 (hospital code 2569)

Houston Methodist Hospital

6565 Fannin St

Houston, TX 77030

713 790 3311

Job Title : Medical Technologist

# Job Description : [40hrs per week] 1st shift blood bank

Reason for Leaving : transfer to different department within same facility

February 23 , 2015 – September 20 2015

Employment verification through PreCheck Inc. [www.EmpCheck.com](http://www.EmpCheck.com) or 888 279 4504 (hospital code 2569)

Parkland Health & Hospital System

5201 Harry Hines Blvd.

Dallas, Texas 75235

214 590 8000

Job Title : Medical Technologist II

# Job Description : [70hrs 7On 7Off every other week] 3rd shift immunology, humoral, send out , processing

Reason for Leaving : looking for place to live so my parents can retire and found full time job in a different city

February 17 , 2014 – February 22 , 2015

Largo Medical Center

2025 Indian Rocks Rd

Largo, FL 33774

727 581 9474

Job Title : Medical Technologist

Job Description : [16hrs per week] PRN/per-diem 3rd shift generalist , processing, microbiology, hematology, chemistry, blood bank, urinalysis, coagulation

Reason for Leaving : looking for place to live so my parents can retire and found full time job in a different state

June 10 , 2013 – January 23 , 2014

Creative Testing Solutions

10100 Dr Martin Luther King Jr St N

St.Petersburg , FL 33716

727 578 3200

727 568 1200

Job Title : Clinical Laboratory Specialist

Job Description : [36hrs per week] Baylor shift Record Review department and customer services

Reason for Leaving : looking for place to live so my parents can retire and found full time job in a different state

February 4 , 2013 – February 2 , 2014

Employment verification through [www.cccverify.com](http://www.cccverify.com) or 855 901 3099

Northside Hospital

6000 49th Street N

St.Petersburg , FL 33709

727 521 4411

Job Title : Medical Technologist

Job Description : [16hrs per week] PRN/per-diem 2nd shift generalist , processing, microbiology, hematology, chemistry, blood bank, urinalysis, coagulation

Reason for Leaving : looking for place to live so my parents can retire and found full time job in a different state

May 7 , 2012 – January 14 , 2014

Florida Blood Service (soon to be One Blood)

At Lakeland Regional Medical Center – CTL

10100 Dr Martin Luther King Jr St N

St.Petersburg , FL 33716

727 568 5433

Job Title : Medical Technologist

Job Description : [40hrs per week] 3rd shift blood bank and processing

Reason for Leaving : need two jobs in same city

April 9 , 2012 – January 25 , 2013

Albemarle Hospital

1144 North Road Street

Elizabeth City , NC 27909

252 335 0531

Job Title : Medical Technologist

Job Description : [40hrs per week] 3rd shift generalist , processing, microbiology, hematology, chemistry, blood bank, urinalysis, coagulation

Reason for Leaving : looking for place to live so my parents can retire and found full time job in a different state

March 7 , 2011 – April 2 , 2012

Tricore Reference Laboratories

1001 Woodward place NE

Albuquerque, NM 87102

505 938 8888

Job Title : Clinical Lab Assistance Level 3

Job Description : [20hrs per week] 4hrs a day and 5 days a week at urgent care facility, register patient info, order lab tests, phlebotomy, run lab test

Reason for Leaving : need full time job and found full time job in a different state

June 22, 2010 – February 19. 2011

New Mexico Veteran Affairs Hospital (NMVAHCS)

1501 San Pedro Dr. SE

Albuquerque, NM 87108

505 265 1711

Job Title : Medical Technologist

Job Description : [40hrs per week] 2nd shift generalist , processing, microbiology, hematology, chemistry, blood bank, urinalysis, coagulation

Reason for Leaving : want to relocate back home to North Carolina coast or closer to a beach

February 28 , 2010 – November 18, 2010

Duke University Hospital Coagulation Lab

DUMC 3514   
128 CARL Building, Research Dr   
Durham, NC 27710

919 684 6366

Job Title : Medical Technologist

Job Description : [16hrs per week] PRN/per-diem 2nd and 3rd shift and/or weekend 2nd shift processor and coagulation test

Reason for Leaving : need full time job and found full time job in a different state

April 13, 2009 – February 7, 2010

Rex Healthcare

UNC Health Care Family

4420 Lake Boone Trail

Raleigh, NC 27607

919 784 3100

919 387 3188

Job Title : Medical Technologist

Job Description : [30hrs per week] PRN/per-diem 10-12 hrs a day and 3days a week at urgent care facility, register patient info, order lab tests, phlebotomy, run lab test

Reason for Leaving : need full time job and found full time job in a different state

March 9, 2009 – January 31,2010

Durham Regional Hospital - Duke University Health System

Department of DUHS Clinical Laboratories at Durham Regional Hospital  
3643 N Roxboro Rd  
Durham, NC  27704  
919 470 5250

919 470 5240

Job Title : Laboratory Tech II with the Chemistry/Hematology

Job Description : [30hrs per week] PRN/per-diem 1st, 2nd , and 3rd shift generalist between Blood Bank, Coagulation, Hematology, Urinalysis, Chemistry, and Specimen Processor.

Reason for Leaving : need full time job and found full time job in a different state

January 5, 2009 – February 12, 2010

Johnston Memorial Hospital

509 north bright leaf blvd

smithfield, nc 27577

919 934 8171

919 938 7142

Job Title : Medical Technologist

Job Description : [20hrs per week] PRN/per-diem 1st , 2nd , and 3rd shift generalist between Blood Bank, Coagulation, Hematology, and Urinalysis. Training in Chemistry.

Reason for Leaving : job cut back my hours to work so not enough to pay bills

May 5, 2008 – June 11, 2009

WakeMed in Raleigh

3000 New Bern Avenue

Raleigh, NC 27610

919 350 8000

919 350 5268

Job Title : Medical Technology

Job Description : [50hrs per week] full time 3rd shift Generalist between Chemistry, Hematology, Coagulation, and Urinalysis.

Reason for Leaving: wants to look for blood bank or microbiology position to keep up skills, work too many jobs so needs to let one go

March 25, 2008 – March 6, 2009

Bluefield Regional Medical Center

500 Cherry Street

Bluefield, WV 24701

304 327 1100

304 327 1573

Job Title : Medical Technology

Job Description : [25hrs per week] PRN/per-diem 2nd or 3rd shift Generalist between Accessioning, Blood Bank, Chemistry, Hematology, Microbiology, and Urinalysis.

Reason for Leaving: relocate back to Raleigh North Carolina to live closer to family

May 21, 2007 – February 3, 2008

Princeton Community Hospital

P.O. Box 1369

Twelfth Street

Princeton, WV 24740

304 487 7000

304 487 7462

Job Title : Medical Technology

Job Description : [40hrs per week] full time 3rd shift (22:45 pm to 07:15 am) Generalist between Accessioning, Blood Bank, Chemistry, Hematology, Microbiology, and Urinalysis.

Reason for Leaving: relocate back to Raleigh North Carolina to live closer to family

October 23, 2006 – February 3, 2008

Lovely Nails

314 north main street

Pearisburg, VA 24134

(540) 921 – 3132

Job Title : Nail Tech

Job Description : self-employ, schedule appointments, manicure, pedicures, eye brows waxing

Reason for Leaving: family sold business

July 2004 – January 2007

High Point University

Business Department

833 Montlieu Avenue

High Point, NC 27626

(336) 841 - 4521

Job Title : work study

Job Description : over see computer room, keep students from misusing computers

Reason for Leaving : school ended so no more job for me

February 2003 – April 2003 and January 2004 – May 2004

High Point University

Media Services

833 Montlieu Avenue

High Point, NC 27626

(336) 841 - 9013

Job Title : work study

Job Description : check out movies for students and teachers, help students use computer, organize books and videos, laminate posters for teachers

Reason for Leaving : School started so want to concentrate on study

August 2002 – September 2002 and May 2003 – September 2003

The Shoe Dept.

921 eastchester drive

high point, NC 27262

(336) 882 – 8167

Job Title : sale shoes

Job Description : organize shoe, sale shoe, help customer find shoe

Reason for Leaving : found a new job and starting school

March 2002 – April 2002

Camera World of North Carolina

1809 commonwealth avenue

P.O. Box 9426

Charlotte, NC 28299

(704) 375 – 8453

Job Title : Develop photos

Job Description : cashier, cut negatives, package photos, exchange photo chemical for develop machine

Reason for Leaving : get married and move to new state

August 2000 – December 2000

Nail Pro

2105 int. 54 & 55 #j

Durham, NC 27713

(919) 405 – 2273

Job Title : Nail Tech

Job Description : manicure and pedicure

Reason for Leaving : leave for college in different city

August 1999 – May 2000

Nortel

Reasearch Triangle Park

Raleigh, NC

Supervisor :

Job Title : assembly

Job Description : assemble electronic equipment

Reason for Leaving : surgery and school started

July 1999 – July 1999

Park Place 16 Cinema

9525 Chapel Hill Road

Morrisville, NC 27560

(919) 481 – 6888

Job Title : cashier

Job Description : sale pop corn, soda, candy

Reason for Leaving : mother want me to go work at her job

June 1999 – June 1999

Glenaire, Inc.

200 West cornwall Road

Cary, NC 27511

(919) 460 8095

Job Title : CNA = Certified Nursing Assistant

Job Description : wake up and put residents to bed, dress residents, feed residents, change residents, wash residents

Reason for Leaving : school started so want to concentrate on study

June 1998 – August 1998

Sylvan Learning Center

108 New Edition Ct.

Cary, NC 27511

(919) 467 – 8097

Job Title : teacher assistant

Job Description : get teacher books they need, organize and file books and papers, let student in and out at proper times, help students on computers

Reason for Leaving : school started so wanted to concentrate on study

May 1998 – September 1998

## **Interests and Activities**

* Medical Science
* Always continue my education and expanding my knowledge

## **Awards Received**

* Made the Dean’s List fall 2002 and 2003
* A/B Honor Roll in High School

## **References**

## Available upon request

**Pay / Salary / Benefits**

Negotiable , $65000-75000 yearly or $32-36 hourly

**Monday, January 1, 2018**

**Victoria Thuy-Viet Phan**

**1402 Plattner Street**

**Grand Prairie, TX 75050**

**Cell : 505 948 8889**

**v\_thuy\_viet\_n@yahoo.com**

[**https://www.linkedin.com/in/victoria-thuyviet-phan-55634485**](https://www.linkedin.com/in/victoria-thuyviet-phan-55634485)

**To Whom This May Concern:**

**My name is Victoria Thuy-Viet Phan. I prefer to be call Thuy-Viet (Thuy like Tweety and Viet as in Vietnam). I have working experience as a Medical Laboratory Scientist seeking to advance in the profession and/or a permanent full time position to change Career/Profession that does not require me to sale. I am looking to grow as a person and in future career. I am searching for new challenges in life. I want to learn new processes and try new things. I would like to take on leadership roles. Pay is negotiable.**

**I am also open to any new Career/Profession that does not require me to sale. If you are willing to train, then I am willing to learn. I prefer on the job training. I am willing for new career/profession to send me back to school or certification/licensure. I am not able to pay for further education out of pocket.**

**If I am not qualifying for the job, I believe that anything could be taught or learn. The advantage for me not having any experience is I am a blank slate for your company to mold into your company’s needs and wants. If I am overly qualified for the job then a change will expand my knowledge and skills. I am a positive person, energetic, good at teaching, good with customer service, efficient, and hard worker.**

**I have worked 2 jobs simultaneously. I do not mind working many hours. I worked from 50 - 70 hours per week. I plan to have 2 jobs or work lots of over time in 1 job. My hours are flexible. I do not mind to work weekends and holidays.**

**During my Medical Technology training at Wake Forest Baptist Hospital, I have observed or had some hands on experience with Hematology, Flow Cytometry, Chemistry, Microbiology, Virology, Acid Fast Microorganism, Serology, Immunology, Blood Bank, Histology, Cytology, PCR, Urinalysis, and Phlebotomy. I like to expand my experiences and knowledge; therefore I am able to work in any lab environment. I can work in a research lab, hospital lab, doctor’s office, or any other medical technologist lab jobs.**

**I have interest in the medical field since I was young. During Cary high school, I took a certified nursing assistant (CNA) class and training. I passed the CNA exam and was certified in 1998. The summer of 1998, I worked as a CNA at a retirement facility. During my certified nursing assistant training, I learned CPR and trained in First Aid. I work well with the public and I have good bed side manners.**

**I have graduated July 2005 from High Point University with a Bachelor of Science in Medical Technology. I also have a certificate stating I completed my medical technology training at Wake Forest University School of Medicine. I have passed the ASCP (The Board of Registry of The American Society for Clinical Pathology) #04125692 and NCA (National Credential Agency for Laboratory Personnel) #9911166 exams since July 2005 and State of Florida #TN 42724 since December 2009.**

**I have enclosed with this letter my resume; copy of my diploma, my certificates, a list of references. If there is more information you need from me then you may contact me by the correct information I provided above. I prefer email** [**v\_thuy\_viet\_n@yahoo.com**](mailto:v_thuy_viet_n@yahoo.com) **or call 5059488889.**

**Sincerely,**

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**Victoria Thuy-Viet Phan**