438 Soren Drive

Murphy, TX 75094

214-263-2233

gdcrowder@gmail.com

Geraud Crowder, BS (CLS), MT (AMT), ASCP

|  |  |  |
| --- | --- | --- |
| **Professional Achievements** |  | Laboratory Director  * Built Clinical Laboratory in new hospital. * Developed Immunohematology Lab. * Built Endocrinology Lab. * Implemented LIS. * Expanded Chemistry department for more in house testing. * Facilitated Organizations Laboratory Charge Master. * Assembled Customer Care Team. * Budgeted Acute Care, Long Term Care and Reference Lab. * Developed Logistics workflow shipments to Dallas, TX from a five state territory. * Implemented and trained reference lab staff on electronic Temperature system (CheckPoint). * Passed CAP, CLIA, COLA, Joint Commission and DMV inspections. * Chaired the Laboratory Operations meetings. * Published policy and procedure for tissue storage for LifeCare Hospitals. * Member of Patient Safety, Infection Control, ISO, Public Relations, Quality, Customer Care, Laboratory Operations and Director’s meeting.  lABORATORY mANAGER  * Developed new Chemistry and Immunology department. * Integrated Quest and Medfusion interface with Meditech. * Validated Meditech upgrade from 5.64 to 5.65. * Implemented work flow diagram from logistics to pre-analytical to analytical to post analytical for a reference lab managing over 13,000,000 samples a year. * Managed over 160 employees.  Technical Applications specialist  * Lead the nation in Add Assays for 11 conceptive months. * Central Link and Easy Link Middleware expert. Implement decision rules with clients on Siemen’s product lines. * Install and validate Central Link, Easy Link Middleware, Chemistry and Immunoassay instrumentation. * Achieved a recommendation for outstanding Technical Support. * Managed customers in a four state region. (Texas, Oklahoma, Arkansas & Louisiana). * Ranked 9.8 out of 10 overall customer satisfaction rate for two years straight. * Managed logistics tracking of samples from Mississippi, Missouri, New Mexico, Arkansas, Oklahoma and Texas. |
| **COMPUTER Skills** |  | Daily use of Microsoft Office, Excel, PowerPoint and Outlook  Meditech Client Server and Meditech Magic LIS  Data Innovations  Siemens Central Link and Easy Link  Cerner Classic and Cerner Millennium LIS  Orchard Harvest LIS  Ventouch LIS  Soft Lab LIS and Soft Bank  LabCorp: LCLS, LCWS, Stattrax, SIS, SRS, Flight Aware and PROC Software  Lotus 1, 2, 3 and Lotus Notes  CPSI LIS  EPIC |
| **Work History** |  | MEDICAL TECHNOLOGIST III, BAYLOR SCOTT AND WHITE – IRVING, IRVING, TX 4/2016 TO Present LABORATORY DIRECTOR, TEXAS GENERAL HOSPITAL, GRAND PRAIRIE, TX 8/2014 TO 4/2016 NIGHT LABORATORY OPERATIONS MANAGER, LABCORP, DALLAS, TX 08/2013 TO 9/2014 LABORATORY MANAGER, BAYLOR MEDICAL CENTER AT FRISCO, FRISCO, TX 1/2011 TO 08/2013  **MLS LD, TEXAS HEALTH DALLAS, DALLAS, TX**  4/2010 TO 12/2010 TECHNICAL APPLICATIONS SPECIALIST, SIEMENS HEALTHCARE, DALLAS, TX 9/2007 TO 4/2010 DIRECTOR OF DIAGNOSTIC SERVICES, LIFECARE HOSPITALS, PLANO, TX 2/2000 TO 9/2007 MEDICAL TECHNOLOGIST, LAS COLINAS MEDICAL CENTER, IRVING, TX 7/1998 TO 2/2002 ASSISTANT MANAGER, VENCOR HOSPITAL, DALLAS, TX 6/1995 TO 7/1998 |
| **Education** |  | BS Clinical Laboratory Science, NLU, Monroe, la 1995siemens: tas advia and dimension RXL, EXPAND & EXL training **SIEMENS: ADVANCE EXL 200 TRAINING**  **SIEMENS: CENTRAL LINK AND EASY LINK TRAINING** Orchard harvest lis trainingABBOTT: CELL DYN 3200 HEMATOLOGY ADVANCE TRAINING **ORTHO-CLINICAL DIAGNOSTICS: ECI ADVANCE TRAINING** |