Objective

A position in the healthcare industry with an emphasis of making my patients live better lives

# Experience

## Cardinal Health – Lewisville Texas

Case Manager August 28, 2017 to October 28, 2018

Coordinated doctor visits with neurologist in the Washington DC and Baltimore MD area

Provided Prior Authorization approvals to patients

Acted as a liaison with Maryland’s Physicians Care, Blue Cross Blue Shield

Conducted Welcome Calls for the Gilenya Go Programs

Follow up on Appeals and Prior Authorizations on insurance claims in NextGen

## Medix Staffing/SilverPoint Pharmacy Services, Irving Texas

Intake Coordinator, Med-D Biller January 23,2017-August 28, 2017

Coordinated claims through Framework and NextGen using ICD-10 codes

Acted as a liaison between hospices, doctors,

Initiated prior authorizations for long term care patients

Posted credit card payments to hospice and long-term care patients

Authorized medication delivery to patients

## PharMerica/CornerStone Staffing, Arlington Texas

Med-D Biller September 12,2016-, January 20,2017

Acted as a liaison for doctors, nurses, administrators, and long-term care patients

Review and analyze unpaid and denied claims in AS400

Work with major Medicare and Medicaid payors such as - Part A, B, C, D and dual-eligible patients Recouped payments for the pharmacies in allotted time

## Medsynergies, Irving Texas

Payment Poster/Research Analyst Oct 15, 2015- Aug 02,2016

Research and post payments for hospitals payments in eCW, Centricity, Epic and NextGen

Led access to major clearinghouses as Payspan, Trizetto, Emdeon, Navicure and NaviNet

Recouped monetary payments for clinics, hospitals, insurance companies as Cigna, Medicare, Superior, and Humana

Follow up on Appeals and Prior Authorizations on insurance claims

## Education

## South University, Savannah GA Graduated June 2013

Bachelor of Science-Healthcare Management

Management and Strategy Certified - Downingtown, PA 2016

Certification: Six Sigma, White Belt Certified, 2016

# References

Orinda Palmer Cigna Representative 312-203-6227

Josie Rodriguez Cardinal Health 469-803-7254

Eleasa Johnson CNA 804-683-1385